



REOPENING PLANS

All of the content contained herein is proposed based on the current recommended guidelines. As we continue to monitor the ordinances issued by State, City and County officials, we plan to adjust accordingly.

Recently honored as a National Family Entertainment Center Location of the Year, Xtreme Action Park is the largest all-ages indoor entertainment complex in Florida consisting of over 220,000 square feet of open space and 30' ceilings. Located in Fort Lauderdale, Xtreme Action Park features a unique mix of indoor attractions including a gas-powered Go Kart Race Track, The Arena Roller Skating Rink/Performance Venue, High Indoor Ropes Course Adventure, Evolution Escape Rooms, Virtual Reality Games and Escape Rooms, XD Dark Ride 7D Theater, Bowling Lanes, Arcade Game Room, all new Laser Tag, the All-American Café, The Pit Bar sports bar plus unique rooms and meeting/conference spaces for private and corporate events.

GENERAL HEALTH AND SAFETY

1. Reminders for employees and guests to wash hands frequently placed throughout the park including guidelines for safe hand washing with soap and water for 20 seconds.
2. 17 additional Hand Sanitizer Stations have been added to the park. Including but not limited to the entrance, walkways, all attractions, bar, cafe and redemption. Additional stations have been added in all employee only areas.
3. All Employees and Guests are required to wear face coverings.
4. Online Website payment system created. Guests are encouraged to pay online or at self-service Kiosks.
5. Sneeze Guards installed in front of all cash registers that will be utilized. Front Desk, Café, Skating and Redemption.
6. Additional PPE has been added to the first aid kit to deal with any COVID related illnesses.
7. Social Distancing reminders and markers placed on the floor throughout the facility
8. Increased Safety Protocols communicated to customers on the website, social media and on a Safety Map distributed upon entry.
9. Identifying COVID-19 symptoms and messaging that asks guest to come back another day if anyone in their party is experiencing the symptoms
10. Directives on wearing masks/ face coverings for employees and guests
11. Physical distancing guidelines
12. Capacity limits that facilitate social distancing (see chart below)
13. Enhanced cleaning and sanitizing protocols
14. Use of temperature checks/thermal scanning cameras (if required)
15. Minimum one team member per shift assigned as social distancing safety police

Proposed Operating Hours:

Monday to Thursday: 12:00-8:00pm

Friday: 2:00-10:00pm

Saturday: 2:00-10:00pm

Sunday: 2:00-10:00pm

Private bookings and events may be scheduled outside of these opening hours including but not limited to field trips, camps, corporate events, buyouts, and special booking for immunocompromised or guests listed on the CDC website located here:

<https://www.cdc.gov/coronavirus/2019-ncov/need-extraprecautions/people-at-higher-risk.html>.



Attraction Capacity Chart

TOTAL SOCIALLY DISTANT CAPACITY: 2,098

Based on the CDC recommended formula*

Area	Width	Length		Social Distancing requirements	Capacity
Laser Tag	34	95		36	90
Briefing Room	15	47		36	20
Track	9.5	149		36	39
VR	30	37		36	31
Skating Arena	99	158		36	435
Arcade	116	367		36	1183
Café	38	56		36	59
Bar	45	67		36	84
Bowling	41	26		36	30
VIP Skybox	110	22		36	67
Daytona	25	50		36	35

**To calculate capacities, divide your total square footage/meters by the number of square feet required per person. For example, if you have 500,000 square feet (46,000 square meters) of guest-accessible space and your region is requiring at least 6 feet (2 meters) as the recommended physical distance between people (which therefore requires 36 square feet or 4 square meters per person), divide 500,000 by 36 and your capacity would be 13,888 people. (This calculation assumes each individual must have at least 36 square feet of space. If family members living in the same household are visiting the park together, you can have more than one person in 36 square feet. Just make sure there's at least 6 feet of separation between parties.) Alternatively, if you use the 28.3 square foot circle per person approach, your capacity would be 500,000 divided by 28.3 and your capacity would be 17,668 people.*

GUEST RESPONSIBILITY

1. If you or any member of your party or family is not feeling well, do not visit. Plan to come when everyone is well.
2. Currently, government health organizations are recommending people 65 years and older, those who live in a nursing homes or long-term care facilities, and people with underlying medical conditions (particularly if not well controlled) should either remain home or keep their distance from others. Underlying medical conditions include chronic lung disease or moderate to severe asthma, serious heart conditions, immunocompromised, severe obesity (body mass index [BMI] of 40 or higher), diabetes, chronic kidney disease undergoing dialysis, and liver disease.

REFERENCE: <https://www.cdc.gov/coronavirus/2019-ncov/prevent-gettingsick/prevention.html>
<https://www.cdc.gov/coronavirus/2019-ncov/need-extraprecautions/people-at-higher-risk.html>.



3. Please wear a mask/ face covering throughout your visit if you can safely do so. This is for your own protection and for the protection of other guests and employees in the attraction. Employees will also be wearing masks/ face coverings. Masks/ face coverings can be purchased from various sources or homemade as long as they cover your nose and mouth. Some masks/ face coverings may not be permitted on some attractions if they cannot be properly secured based on the dynamics of the attraction.
4. Wash your hands frequently and practice good hygiene while visiting an attraction: a. Wash hands frequently with soap and water for at least 20 seconds throughout your visit. Use hand sanitizer as an alternative. (Wash them after coughing or sneezing, before eating, after toilet use, and when hands are visibly dirty.) b. When coughing or sneezing, cover your mouth and nose with a flexed elbow or tissue. Throw tissue into a trash receptacle after use.
5. At some attractions, you may be asked to apply hand sanitizer before, during, and/or after the experience.
6. We have enhanced our already-stringent cleaning protocols considering the COVID-19 pandemic. We apologize if you experience any delays or inconvenience as a result of these procedures.
7. Follow social/physical distancing guidelines carefully, maintaining 6 feet (2 meters) of space from others. Family members and others (a "family unit") who live in the same household can be closer together. All others should strictly adhere to the physical distancing guidelines. This will apply throughout the attraction including on rides in queue lines, in exhibits, in food and beverage facilities, in show venues and theaters, and in restrooms.
8. To facilitate adherence to physical distancing guidelines, attractions may reduce capacity or close some attractions. Please be patient and understanding with these necessary operational changes.
9. If you feel ill once you are at the attraction go to First Aid or let an employee know. You and your party may be asked to move to a special area within a facility for further assessment.

SANITATION/HOUSEKEEPING/CLEANING OPERATIONS

1. Sanitize high-touch areas frequently. Those include: door handles, trash receptacle touchpoints, control equipment, phones, computers, office equipment, counters, elevator buttons, handrails, tables, seats, benches, high chairs, toilets, sink faucets and toilet handles, soap dispenser push plates, baby changing stations, ice scoops, refrigerator handles, towel dispenser handles, cleaning tools, counter tops, door knobs, light switches, sinks, queue rails, harnesses, restraints, ATM machines, dining surfaces.
2. EPA Approved fresh guard will be used to clean all touch points. In addition, a fogger unit has been purchased to be used on a rotational schedule constantly cleaning the park. Nighttime HVAC foggers will be used after high traffic days.
3. The Xtreme Cleaning team will be cleaning the property in a rotating schedule in addition to the Porter Team. They will be clearly identified with neon vests labeled the Xtreme Cleaning Team.
4. All employees have been trained on proper cleaning techniques and the clean time of 8 minutes with Fresh Guard to kill COVID.
5. ABC Always Be Cleaning Policy implemented for all employees. If you are not assisting a guest you are cleaning.
6. Employees given additional PPE including plastic gloves to be worn when cleaning.
7. Employees trained to treat all bodily fluids as if they were infected with COVID.
8. Restroom cleaning increased to hourly involving closure and deep cleaning.
9. Utilizing an EPA approved disinfectant from ArmChem - Fresh Guard. Specific info referenced here:

[https://www.armchem.com/files/techpdf/Fresh-Guard-Tech-Sheet-\(COVID-19-Update\)-04-29-2020.pdf](https://www.armchem.com/files/techpdf/Fresh-Guard-Tech-Sheet-(COVID-19-Update)-04-29-2020.pdf)



FRESH GUARD

NEUTRAL DISINFECTANT GERMICIDAL CLEANER



Description: A pH neutral, quaternary-based, disinfectant cleaner for use on wide variety of surfaces to aid in the reduction of cross-contamination. This one-step cleaner and disinfectant is effective against a broad spectrum of bacteria including VRE & MRSA and demonstrates efficacy as a virucide, fungicide and mildew stat. Extensive testing in accordance with AOAC shows this product to be a hospital grade disinfectant, effective in 250/400 ppm hard water and effective in the presence of 5% serum contamination.

Directions: Add 2 oz per gallon of water to disinfect hard non-porous surfaces. For heavy duty use add 8 oz per gallon of water to disinfect hard non-porous surfaces. Treated surfaces must remain wet for 2 minutes for disinfection against all virus claimed. See product label.

Benefits - Features: BROAD SPECTRUM DISINFECTANT • COST-EFFECTIVE • CONTROLS ODORS • PH NEUTRAL • PLEASANT • FRESH FRAGRANCE
 CONCENTRATED CLEANER • DISINFECTANT • DEODORIZER • KILLS SARS ASSOCIATED CORONAVIRUS • KILLS HUMAN CORONAVIRUS

Advantages: SAFE TO USE • 1 STEP CLEANER DISINFECTANT • SMELLS CLEAN
 ONE PRODUCT TO DO THE ENTIRE JOB

Where to Use: TOILETS • URINALS • SHOWER STALLS • PARTITIONS • FLOORS

Recommended For: OFFICES • OFFICE BUILDINGS • COUNTRY CLUBS • RESTAURANTS
 HOTELS • CHURCHES • MUNICIPALITIES • SCHOOLS

Product Data:	EPA Registered.....yes	Virucidal Activity
	Bactericidal Activity	HIV-1 (AID Virus).....yes
	Pseudomonasyes	Herpes Simplex.....yes
	Staphylococcusyes	Fungicidal.....yes
		Mold and Mildewstatic.....yes
		Activity.....yes

Specifications:	APPEARANCE.....Blue Liquid	DETERGENCY.....Excellent
	FRAGRANCE.....Fresh	FOAMING.....Moderate
	SOLUBILITY IN WATER.....Yes	DENSITY.....1.01
	pH.....7.0	SHELF LIFE.....Min 2 yr
	ACTIVE INGREDIENT....Didecyl Dimethy	AMMONIUM CHLORIDE.....3.85%



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HUMAN RESOURCES:

In adherence to health and safety guidelines, any employees that will be working within the facility will follow these policies:

1. Face masks must be worn at all times.
2. The second floor offices will only be accessed by Senior Managers.
3. Temperature checks will be administered to team members upon entering the facility.
4. If employees are able to complete a task from home, stay home.
5. Wash your hands regularly throughout the day for a minimum of 20 seconds
6. Continuously sanitize areas that will be touched by multiple team members.
7. Physically distance yourself from other team members by a minimum of 6 feet at all times.
8. All communal staff spaces will remain closed.
9. When we are not open, doors must remain closed and locked.

If for any reason, you do not feel comfortable working inside the facility, you may work from home. Virtual assignments will be distributed to you by your department manager. Your virtual assignments must be completed and submitted to your department manager weekly.

FOOD AND BEVERAGE OPERATIONS:

Reduce seating to support physical distancing in seating areas. Families/people residing in the same house can be seated together. The World Health Organization Guideline recommends having a maximum of four persons for 108 square feet (10 square meters) of space.

1. Service areas frequently sanitized.
2. Buzzer System has been removed
3. All employees have been certified by Restaurant Compliance Solutions for COVID Safety
4. Disposable paper menus.
5. Single use Forks, Knives, Spoons and Straws.
6. Kiosks added to Food area for contactless ordering
7. Dining tables, stools, and tables sanitized after each use.
8. Self-serve condiments containers and utensils should be removed from public access
9. Single Serve Packets for condiments
10. Limited Menu options to simplify operations
11. Sneeze Barriers added to all contact areas
12. Self Service Soda Machine turned off
13. Trays sanitized after every use
14. For limited cash transactions. Cash will not be handled by employees who handle food.
15. Pens and shared items must be removed or sanitized after each use
16. Storage containers sanitized before and after each use
17. Kitchen Cleaned nightly and constantly throughout the day.
18. Vending machines sanitized regularly
19. Lines have been restructured to accommodate social distancing
20. Ice cream tubs have been exchanged for packaged ice cream options.



ATTRACTIONS:

All activities are subject to individual open and closing depending on the current guidelines for the safety of all guests and team members.

REDEMPTION:

1. Hand Sanitizer for sale in individual containers
2. Face Masks for sale
3. Signage added to inform customers they must purchase what they touch
4. Capacity Limited
5. Stanchions used to keep customers from touching items
6. Floor marking for social distancing
7. Barrier added at register
8. All sales are final

ARCADE & XD DARK RIDE THEATER:

1. Game room size has been increased by 2500sqft
2. Games that have player consoles attached will have every other game operational to allow for social distancing
3. Increased Hygiene reminder signs placed through the arcade
4. Increased Hand Sanitizer Location
5. Always be cleaned by all associates who are not servicing guests. Games wiped after each play
6. Closed 2 times per day and Cleaned by the Xtreme Cleaning Team using the spray fogger
7. Cleaned in the Porters daily rotation
8. Floor markings to remind guests to socially distance
9. Purchases made a kiosks or registers with sneeze guards
10. XD Dark Ride Theater will be limited to every other seat and glasses will be cleaned between every game

BOWLING:

1. Hygiene reminder signs at entrance
2. Hand Sanitizer station added at entrance
3. Floor Marking signs to remind guests to socially distance placed at the entrance
4. Capacity will be limited to assist with social distancing
5. Limited availability of only one bowling ball of each color (weight) per lane, cleaned between each game

LASER TAG:

1. 50% of vests removed and cleaned after each use
2. Clearly marked locations for used and clean vests
3. Hand Sanitizer station added at entrance
4. Hygiene reminder signs at entrance
5. Floor Marking signs to remind guests to socially distance placed at the entrance
6. Always be cleaning by all associates who are not servicing guests and focusing on touch points



7. Closed 2 times per day and cleaned by the Xtreme Clean Team using the spray fogger

VIRTUAL REALITY:

1. Hand sanitizer added to the entrance
2. Hygiene reminder signs added at entrance
3. Social Distancing stickers on the floor to remind guests to socially distance
4. VR equipment sanitized before and after every use
5. Team Members "Always Be Cleaning" when not interacting with guests
6. Closed 2 times per day for deep cleaning

ROPES COURSE:

1. Hand sanitizer added to the entrance
2. Hygiene reminder signs added at entrance
3. Social Distancing stickers on the floor to remind guests to socially distance
4. Ropes Course Equipment sanitized before and after every use
5. Team Members "Always Be Cleaning" when not interacting with guests
6. Limit one person per obstacle and platform

ARENA:

1. Sneeze guard installed at counter
2. Self pay Kiosk located at the Arena for contactless payment
3. Social distancing floor stickers
4. All guest required to wear socks with skates
5. Social distancing of benches. Several benches have been removed.
6. Sanitation of touch points with EPA approved product
7. Xtreme Clean Team assisting Arena employees with cleaning and sanitation
8. Skates cleaned before and after each use with an EPA approved cleaning product
9. Additional signage for Hygiene reminder
10. Additional hand sanitizer dispensers added throughout the space
11. Party Tables removed

GO KART TRACK:

1. Observation tables removed from viewing area
2. Briefing room capacity reduced
3. Head socks with "mask" filter required for all guests
4. Social distancing floor stickers
5. EPA approved product for cleaning /sanitation of touch points
6. EPA approved product for disinfecting helmets and neck braces before and after every use
7. Disinfecting all karts before and after each use
8. Signage added throughout track to remind guests and employees to practice proper hygiene
9. Additional hand sanitizer dispenser added throughout the track area
10. Xtreme Clean Team assisting with cleaning, sanitizing, monitoring social distancing



GUEST SERVICES/TICKETING:

1. Line guest up outside (Socially distanced) and have small groups enter facility
2. Register/Kiosk socially distanced
3. Sneeze guards installed and front desk
4. Additional hand sanitizer dispensers installed
5. Additional signage for entrance/front desk
6. Xtreme clean team (Sanitizing and monitoring social distancing)
7. Lines designated for online sales to help lobby congestion
8. Sanitizing touch points after use with EPA approved product
9. Social distancing floor stickers
10. Minimum 1 team member per shift assigned as 'social distancing police'

ESCAPE ROOMS:

1. Online booking only
2. Limiting rooms to one isolated group at a time
3. Arrive 20 minutes early. Stay in car and call to get the okay to come in
4. 1 group allowed in the lobby at a time
5. Closed for cleaning in between groups.
6. Guests asked to use hand sanitizer that is placed at the entrance
7. Team Members Always Be Cleaning when not interacting with our guests
8. Xtreme Cleaning Team to do a deep cleaning between each group
9. Porters to clean on regular cleaning schedule
10. No food or drinks allowed
11. Virtual Reality equipment cleaned after every use. Reference VR above.

BIRTHDAY PARTIES & GROUP EVENTS:

1. Small Party Rooms closed
2. All parties must practice social distancing at a minimum of 36sqft per person
3. Corporate bookings not to exceed the social distancing spacing of 36sqft per person
4. Hand Sanitizers stations added at the entrance of each party space
5. Hygiene Reminder signs posted outside of all party spaces
6. Food must be preordered and prepaid for all group booking
7. Party spaces closed and cleaned 2X per day in addition to being cleaned before and after each party. All touchpoints sanitized.
8. No finger food allowed or buffets - box lunches are recommended.
9. Floor markings to remind guests to socially distance themselves

Please do not hesitate to contact me for more information: Cell: (315)-262-7367

Kind Regards,

Jennifer Thomas-Sassone
General Manager
Jennifert@xtremeactionpark.com

DocuSigned by:
Jennifer Thomas-Sassone
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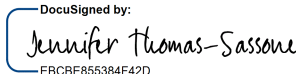
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Required hardware and software

Operating Systems:	Windows2000? or WindowsXP?
Browsers (for SENDERS):	Internet Explorer 6.0? or above
Browsers (for SIGNERS):	Internet Explorer 6.0?, Mozilla FireFox 1.0, NetScape 7.2 (or above)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	<ul style="list-style-type: none"> •Allow per session cookies •Users accessing the internet behind a Proxy Server must enable HTTP 1.1 settings via proxy connection

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