

## **Customizing Family Fun**



SKU#: BG-0049FC

Fly O'Clock

# **Instruction Manual**

Assembly, Operation, and Care Instructions

| Serial #:            |                 |  |
|----------------------|-----------------|--|
| Distributed By:      |                 |  |
| Sales Person:        |                 |  |
| Technical Service #: | +1-716-866-0054 |  |
| V.122816             |                 |  |



## Inspect Immediately after Transporting the Product

After receiving the shipment, inspect the product thoroughly to ensure that it has been shipped with care. Before turning the power on, please check the following:

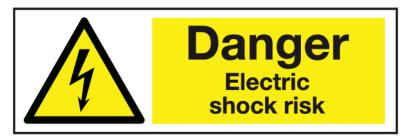
- Check the cabinet for damage or shifting that may have occurred during shipping. Are there any dented portions or defects (cuts, etc.) on the external surfaces of the cabinet?
- Are all the legs and adjusters/levelers/feet intact?
- Do the power supply voltage and frequency requirements meet with those of the location (110V/220V)?
- Are all wires linked correctly and securely connected to each other? If coupled in an incorrect manner, the connection will not be made accurately and it could cause not only irreparable damage to the machine, but also is a potential fire hazard. **DO NOT INSERT CONNECTORS FORCIBLY**.
- Check that the all the cables, including power cables, are undamaged. Do power cables or other wires have any splices, cuts, or dents?
- Have you been provided with all the associated accessories (keys, parts, marquees, stickers, etc)?
- Can all doors/lids be opened with the accessory keys? Can doors/lids be firmly closed? Does the coin box key open the coin box(es)?

|               | Package Contents                               |               |
|---------------|--|---------------|
| Open the pac  | kage and make sure all the items are included: |               |
| • One (1) Cab | • Plus, the following accessories:             |               |
| Qty.          | Part Name                                      | Illustration  |
| 1             | Fly O'Clock Instruction Manual                 |               |
| 3 sets        | Keys   | *             |
| 1 kit         | Marquee and Mounting Brackets & Screws         | CTOCKS        |
| 2             | Bells & Mounting Screws                        | / <b>&gt;</b> |
| 2             | Coin Mechanism Covers                          |               |

**Notes:** Parts are subject to change without notice. If any items are missing, please contact your sales representative for immediate assistance. **Please note that your cabinet colors may be different.** 







- This equipment may contain hazardous voltage which can cause electrical shock. Only **qualified personnel**\* should work inside the equipment. \*Note: Keep reading for a list of qualified personnel.
- To maintain personal safety and the safe operation of this product, read the entire manual before using it. The following instructions are intended for the users, operators, and the personnel in charge of the operation of the machine. Be sure to keep this manual close to the product or in a convenient place for future reference.



- This product is intended for indoor use only
- This is NOT a child's toy; adult supervision is required for children to play this game. Children under 3ft (roughly 90cm) in height should not approach the game while it is in use by another player.
- Do not sit, climb, or lean on the unit. Do not place anything, including people, on the unit.
- Do not drag the product when moving it, as this could damage the legs, levelers, or machine beyond repair.
- Do not place any food or drinks on the machine.
- This game features flashing lights which may not be suitable for photosensitive epilepsy.



# Definition of Site Maintenance Personnel or Other Qualified Individuals



Servicing and maintenance work of the contents herein stated should be performed by the *SERVICEMAN* stipulated as per IEC Standard. Those who do not have technical expertise and knowledge other than the *SERVICEMAN* are not allowed to perform the work herein stated. Executing the aforementioned work by such non-technical personnel can cause serious accidents that may endanger life.

Replacing parts, maintenance inspections, and troubleshooting should be carried out by **Site Maintenance Personnel** or other **Qualified Professionals**. This manual includes directions for potentially dangerous procedures which should only be performed by professionals with appropriate and specialized knowledge.

The **Site Maintenance Personnel** or other **Qualified Professionals** mentioned in this manual are defined as follows:

- Site Maintenance Personnel: Individuals with experience in maintaining amusement equipment, vending machines, etc., working under the supervision of the owner and/or operator of this product. Maintenance Personnel frequently service machines within amusement facilities or similar premises by carrying out everyday procedures such as: assembly, maintenance inspections, and replacement of units or replaceable parts.
  - Actions Approved for Site Maintenance Personnel: Machine assembly, maintenance inspection, and replacement of units or replaceable parts.
- Other Qualified Professionals: Personnel employed by the amusement equipment manufacturer. Personnel may also have been involved in design, production, testing, or maintenance of said amusement equipment. This individual should have either graduated from a technical school or hold similar qualifications in electrical, electronics, or mechanical engineering.
  - Actions Approved for Other Qualified Professionals: Assembly, maintenance, inspection, and replacement of units or replaceable parts for amusement equipment and/or vending machines, including repair or adjustments of electrical, electronic, or mechanical parts.



# **Before Using This Product**

To ensure the safe operation of this product, please be sure to read the entire manual before using this machine. The following instructions are intended for users, operators, and personnel in charge of the operation and maintenance of the machine. After carefully reading and sufficiently understanding the warning displays and cautions, please handle the machine appropriately. Be sure to keep this manual for future reference.

**Qualified Personnel:** Only personnel who have technical expertise should perform the work stated herein to avoid hazardous situations. The instructions state that site maintenance personnel should be the only personnel performing work. Please perform maintenance work in accordance with the stated instruction; provided instructions for maintenance work are to minimize risk and prevent accidents. Failing to perform work as stated within the Instruction Manual may potentially be dangerous to both maintenance personnel and users.

- <u>Be sure to turn off the power before working on the machine</u>. To prevent electric shock, be sure to turn the power off before carrying out any work that requires direct contact with the interior of the product. If the work is to be performed in the power-on status, the Instruction Manual will state to do so.
- Be sure to ground the Earth Terminal. This is not required in the case where a power cord with earth/ground is used.
- Ensure the power supply used is equipped with an Earth Leakage Breaker. This product does not incorporate an Earth Leakage Breaker. Using a power supply which is not equipped with an Earth Leakage Breaker can cause a fire when or if earth leakage occurs.
- Before installing the product, check for electrical specifications; the product must meet the requirements. Ensure the product is compatible with the power supply voltage and frequency requirements of the location. Using any electrical specifications that are different from the designated specifications can cause a fire and/or electric shock.
- Install and operate the product where appropriate lighting is available, allowing warning and safety labels to be read clearly. To ensure customer safety, labels and printed instructions describing potentially hazardous situations are applied to places where risk for potential accidents are increased. If any label is peeled off, apply it again immediately.

# Please contact Barron Games Technical Support at 1+716-866-0054 or email service@barrongames.com if you need safety new stickers or parts.

Visit <u>www.BarronGames.com</u> for more information about Barron Games' Parts and Service Department.



# INSTALLATION AND MAINTENANCE SAFETY

This product is an indoor game machine. **Do not install it outside.** Even indoors, avoid installing it in the places mentioned below to avoid causing a fire, electric shock, machine malfunction, or even death. Do not install or maintain this product in/on/within/near:

- places subject to rain or water leakage, places subject to high humidity, or in the proximity of an indoor swimming pool, shower, steam room, etc.
- places subject to direct sunlight, places subject to high temperatures, or in the proximity of heat dispensing units or portable heating devices.
- places filled with inflammable gas, within the vicinity of highly flammable or volatile chemicals, or other hazardous materials.
- dusty places.
- sloped surfaces.
- places subject to any type of violent impact.
- the vicinity of anti-disaster solutions, such as fire exits and extinguishers.
- places where the operating (ambient) temperature range is not 41°F to 86°F (5°C to 30°C).
- places near water or spray from water (such as a jet wash, hot tub, or swimming pool).

To ensure maximum safety for the users and service personnel, ensure that where the product is operated has sufficient lighting to allow all safety labels to be read clearly. Operation under insufficient lighting is not advised.



# **ASSEMBLY**

#### **Important Notes:**

- 1. Read this Instruction Manual carefully before assembling or playing.
- 2. Ensure that there is sufficient space to place and shift the product prior to and during assembly.
- 3. <u>TWO adults</u> are recommended to assemble the unit.
- 4. Inspect and ensure all parts are securely attached before moving.
- 5. Please Note: Children and pets should be kept away from the assembly area. This product may contain small parts that could be a potential hazard during assembly for small children or animals.



• Step Ladder

\*Note: Please retain the original packaging, so that it may be used for storage or transport later.

|                    | Specifications                                |
|--------------------|---|
| Rated Power Supply | 115V – 240 V (110/220) *Automatically adjusts |
| Dimensions         | 34 in x 33 in x 106 in (115cm x 68cm 294cm)   |
| Weight             | 441 lbs (200 kg)                              |



| Specific   | ations  |
|--|---|
|  |   |
| <ul><li>A. LED Marquee (Attaches to Cabinet)</li><li>B. "Bells" of the Clock (Part of Cabinet)</li></ul> | <ul> <li>H. Front Service Door– accesses coin &amp; bill acceptors,<br/>tickets feeder, counters, and service button</li> </ul> |
| C. Display Cover (Part of Cabinet)   | <ol> <li>Coin Mechanisms or Bill Acceptors (x2)</li> </ol>  |
| D. 55" LED Display   | J. Marquee Base   |
| E. Speakers (x2)   | K. Upper Rear Door – access to display and marquee  |
| F. Game Panel with Control Buttons   | L. Lower Rear Door – access to CPU, I/O & Power   |
| G. Ticket Dispenser (x2)   | M. Power Socket   |

There are a total of 3 service access panel doors: one on the front and 2 on the rear of the machine.

### Locate Important Safety Stickers

Instructions that require special attention are indicated by warning signs. Depending on the varying degree of hazard, the terms used are: NOTE, NOTICE, and WARNING.

- NOTE: A NOTE indicates useful hints or information about product usage
- NOTICE: A NOTICE indicates potential damage to product and how to avoid the problem
- WARNING: A WARNING indicates a potential for product damage or serious personal injury

#### It is important to understand the meaning of the following HAZARD SIGNS before continuing:

| WARNING | High Voltage and Shock Hazard<br>High voltage can cause electric shock.<br>Turn off/unplug power before servicing. |
|---------|--|
| WARNING | <b>High temperature Hazard</b><br>This part may cause scalding.<br>Do not touch. Surface may be hot.               |
| WARNING | <b>Do Not Touch Hazard</b><br>This may be hot or can cause electric shock.<br>Do not touch.                        |



# Assembly – Step 🙆 Unbox the Unit

Unpack the Fly O'Clock unit and parts from box; remove all plastic wrap and strapping.

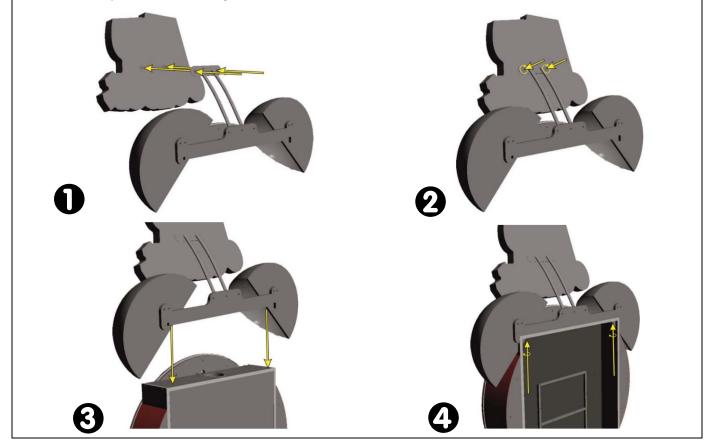
## Assembly – Step ③ Install the Bells and Marquee

- Two people are required to assemble the marquee sign and bells on the top of the cabinet.
- A ladder or other platform at the back of the unit is also required.



- Prepare the base cabinet to install the bells and marquee:
  - Open the upper rear access panel door with the Fly O'Clock keys.
- Remove the door from its place by pulling the top out first.
- **Please note:** This photo shows the unit with the bells and marquee already installed. For the purpose of this installation guide, it is just to show the upper access panel door that you need to remove in order to mount the topper pieces.

• Install the Marquee to the Bells and <u>then</u> secure the entire topper onto the machine using mounting screws and brackets provided. Mounting hardware is installed from the interior or the cabinet as shown in #4 below.





## Assembly – Step ③ Install the Bells and Marquee



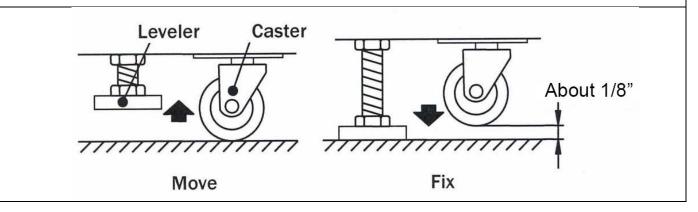
• Connect the power cord from the marquee to the power cord that runs inside the access panel near the top of the unit. You may need to feed the power cord down the hole into the panel if there is extra slack in the cord.

# Assembly – Step **G** Level Adjustment

Adjust levers to lift casters off the ground to level the game. If the game is installed on an unstable floor, it could cause a malfunction.

- Adjust the leveler down until it touches the floor, lifting the casters off the ground by about 1/8"
- Repeat the same for all levelers.

NOTICE: Make sure the machine is level with the ground & all adjustable legs are resting on the floor



# Assembly – Step O Adding the Mechanisms

- After unboxing and assembling the unit, the front of the machine will look like this. The cavities from left to right include: ticket dispenser, dual coin mechanisms (DBA compatible), and another ticket dispenser.
- Install the ticket dispensers (plate facing down) using the four (4) bolts, washers, and nuts provided for each.
- Install the coin mechanisms according to the instructions on your model.







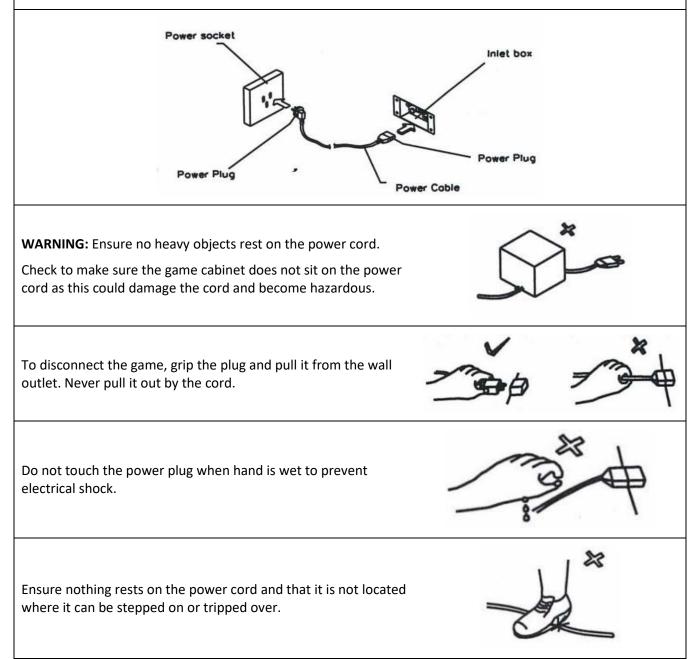


# Assembly – Step **G** Connecting the Power

# **IMPORTANT: POWER SUPPLY ADJUSTS AUTOMATICALLY**

\*PLEASE NOTE: After turning off the game, please wait at least 1 minute before restarting it again.

- This machines electrical system (power supplies & display) will adjust automatically to 220V/110V.
- Do not plug the equipment power cables into an electrical outlet if the power cable is damaged.
- Avoid putting too many loads on one electrical outlet, as it could result in an electrical fire.
- Connect the grounding conductor to the earth/ground terminal (GND).





#### Software

# ! IMPORTANT !

# THE SOFTWARE ON THIS DEVICE IS COPYRIGHT PROTECTED.

COPYING AND DISTRIBUTING THIS SOFTWARE IS STRICTLY PROHIBITED. IT IS ALSO FORBIDDEN TO INTERFERE WITH THE INTEGRITY OF THE SOFTWARE VIA MODIFICATION OR IMPLEMENTATION OF ANY CHANGES WITHOUT PRIOR AUTHORIZATION BY THE MANUFACTURER. ANY ATTEMPTS TO CHANGE THE SOFTWARE, OTHER THAN THOSE SPECIFIED BY THE MANUFACTURER WILL RESULT IN WARRANTY LOSS AND IS HAZARDOUS.

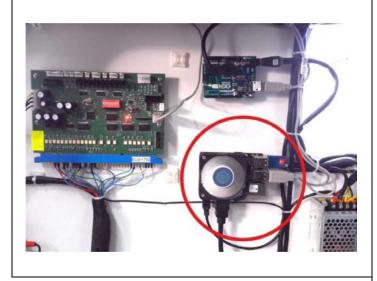
To find the latest updates and make sure you have the most up-to-date software, please visit: <u>http://barrongames.com/software-update-instructions</u>

#### **Software Updates**

#### To begin a software upgrade:

**Required:** USB memory stick ("thumb drive") and a USB computer mouse

- 1. Start with the game powered off.
- 2. Download the .apk file specified by the manufacturer and save it to a USB drive.
- 3. Open the lower service door at the rear and locate the control processor (CPU  $\rightarrow$ ).
- 4. Connect the USB memory stick and a computer mouse in 2 free USB ports.
- 5. Power on the machine.



- 6. It will ask you if you would like to "write a new file." Select yes and to "remember these settings." Confirm this action three times.
- 7. Leave the Fly O'Clock game application by single-clicking the right mouse button; this opens the control panel "Android Desktop." Note: The game MAY exit into the service menu after disconnecting a USB device if you needed to disconnect any to free up a port.

| BARRON<br>LGAMES       |
|------------------------|
| Customizing Family Fun |

| Software Update  | es  |  |   |
|--|---|--|---|
| CECCS<br>ANDROID DESKTOP   | ANDROD DESKTOP  | ET DEF<br>E CONCERSION OF CONCERSIONO OF CONCERSION OF CONCERSION OF CONCERSION OF CONCERSION OF CONCE | Aligned Control of Control o |
| 8. Enter Service Mode:<br>Click the "Service_ON"<br>app on the android<br>desktop. Confirm by<br>clicking "Execute" on<br>the confirmation pop-<br>up to run in service<br>mode.   | <ol> <li>The machine will<br/>reboot. Right click on<br/>the mouse to enter the<br/>android desktop screen.<br/>Go to the "application<br/>list" by selecting the<br/>icon at the bottom<br/>center of the screen.</li> </ol> | 10. Select "File Manager"<br>App Icon  | 11. Select the icon that<br>looks like 3 parallel lines<br>in the upper left corner<br>to access the USB drive.   |
| The second secon |   |  | Profiles Area     monteq.   |
| 12. Select the USB storage drive from the list.  | 13. Locate and double-click<br>on the .apk update<br>from your USB drive.   | <ol> <li>Click "Install" in the<br/>lower right corner of<br/>the screen.</li> </ol>   | 15. Wait for installation to<br>download. Be patient, it<br>may take a while<br>depending on how large<br>the update file is.   |
|  | ANDROID DESKTOP   | 18. Disconnect the USB<br>mouse and USB<br>memory drive.   | 19. Your machine will reboot normally.  |
| 16. Your app has been<br>updated! Click on the<br>circle icon at the   | 17. Exit Service Mode: Click<br>the "Service_OFF" app<br>on the android desktop.  | update, please email o   | nical assistance with an<br>our service technician at   |
| bottom of the screen to exit back to the main  | Confirm by clicking<br>"Execute" on the   | <u>service@parr</u>  | ongames.com.  |
| menu on the desktop.   | confirmation pop-up to<br>exit service mode. The<br>machine will reboot.  | -  | ness hours, call<br>additional support.   |

# Game Play

#### To Start the Game:

1. Insert coins, tokens, bills or swipe point card (depending on accessories).



# Game Play

- 2. Press a JUMP button to start the game; add a second player at this time by pressing the other JUMP button.
- 3. **Tutorial Round:** A quick tutorial for first-time players will appear on the screen before each game begins. This tutorial can be skipped by pressing the JUMP button of an active player.
- 4. After a countdown, the game will begin.
- 5. **How to Play:** Press JUMP to direct your red or blue fly around the face of a giant clock. Avoid the electrical clock hands by jumping over them from one corner of the clock to the next. There are 4 fly "landing areas" shown in underlined in red in the photos below.
- 6. **Ticket Fiesta:** In Fly O'Clock, every successful jump equals one minute. Every minute earned will load the color-coded LED progress bars around the outer clock face. Every 15 jumps/minutes will activate a redemption bonus round called the "**Ticket Fiesta**." During a Ticket Fiesta, the player will be invincible and able to collect as many tickets as possible by jumping around the clock. A quick countdown signifies when the bonus round is over. A Ticket Fiesta will be triggered when a player's progress bar loads to 3 o'clock, 6 o'clock, and 9 o'clock, respectively.
- 7. Game Over: Any contact with the electrical clock hands will end the game (each player independently).
- 8. Winner! 12 O'Clock Mega Ticket Bonus: Successfully complete all 60 jumps around the clock and earn the MEGA TICKET BONUS (adjustable in operator settings)

#### Game Options

#### To access the settings menu:

- Press the SERVICE BUTTON located inside the service door at the front of the machine, next to the coin and ticket mechanisms.
- Use the Up/Previous and Down/Next buttons to navigate in the menu.
- Use Service/Enter to select or change the option value or selection.





# **Game Options**

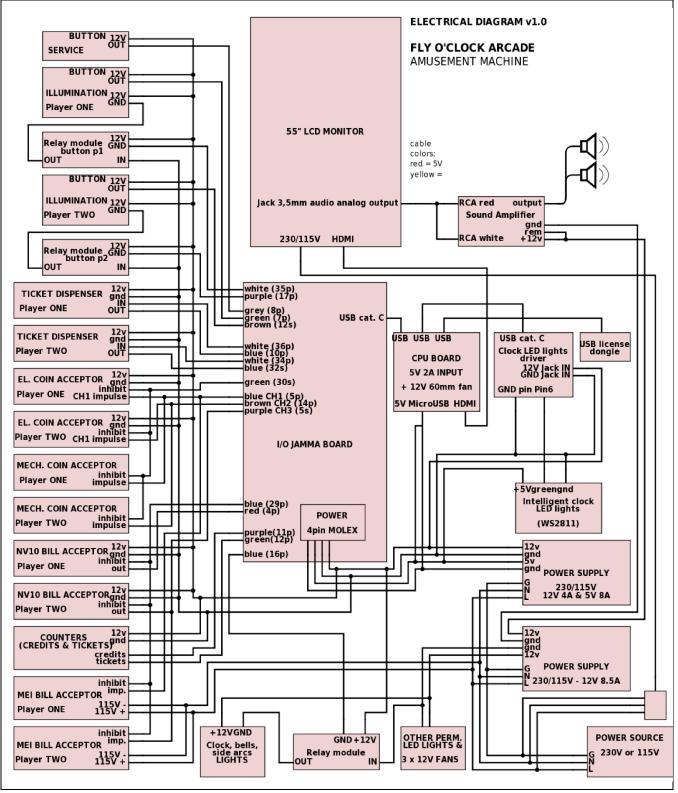
#### A List of Adjustable Settings and sub-menus:

| Menu       | Setting                  | Units                        | Description   |
|------------|--------------------------|------------------------------|---|
| DEVICE     | Music Volume             | 0-100                        | Set music volume from 0-100                               |
| DEVICE     | Sound Effects Volume     | 0-100                        | Set music volume from 0-100                               |
| SETTINGS   | ВАСК                     |                              | Return to Main Menu                                       |
|            | Free Play                | On/Off                       | Free Play, no credits needed                              |
|            | Payment Type             | Coins/Bills                  | Sets credit type; changes in-game text accordingly        |
| CREDIT     | Bills for Credit         |                              | Sets credits value for one game                           |
| SETTINGS   | Coins for Credit         |                              | Sets credits value for one game                           |
|            | ВАСК                     |                              | Return to Main Menu                                       |
|            | Tickets On/Off           | On/Off                       | Set to ON or OFF  |
| TICKET     | Ticket Value             | 1,2 (regular or double)      | Set ticket value; (2) for tickets with double value       |
| TICKET     | Big Win                  | 100-1000                     | Set ticket bonus win; number of tickets at win            |
| SETTINGS   | Mercy Tickets            | 1-100                        | Consolation tickets issued when a player does not win any |
|            | BACK                     |                              | Return to Main Menu                                       |
|            | Fiesta Time 1 (at "3pm") | 5-15 seconds                 | Length of FIRST ticket bonus round in seconds             |
| GAME PLAY  | Fiesta Time 2 (at "6pm") | 5-15 seconds                 | Length of SECOND ticket bonus round in seconds            |
| SETTINGS   | Fiesta Time 3 (at "9pm") | 5-15 seconds                 | Length of THIRD ticket bonus round in seconds             |
| SETTINGS   | ВАСК                     |                              | Return to Main Menu                                       |
|            |                          | Tickets Win Total            | Total amount of won tickets                               |
|            |                          | Tickets Issued Total         | Total amount of issued tickets                            |
|            |                          | Number of Games              | Number of all played games                                |
|            |                          | Tickets Win P1               | Tickets won by Player 1                                   |
|            |                          | Tickets Win P2               | Tickets won by Player 2                                   |
|            | COUNTERS                 | Tickets Issued P1            | Tickets issued for Player 1                               |
|            |                          | Tickets Issued P2            | Tickets issued for Player 2                               |
|            |                          | Credits Total                | Total credits   |
|            |                          | Credits P1                   | Player 1 credits  |
|            |                          | Credits P2                   | Player 2 credits  |
|            |                          | BACK                         | Return to Stats Menu                                      |
|            |                          | Credits Total                | Total credits   |
|            |                          | Tickets Issued P1            | Tickets issued for Player 1                               |
|            |                          | Tickets Issued Total         | Total amount of issued tickets                            |
|            |                          | Credits P1                   | Player 1 credits  |
| STATISTICS | RESETABLE                | Tickets Issued P2            | Tickets issued for Player 2                               |
|            | COUNTERS                 | Tickets Win P2               | Tickets won by Player 2                                   |
|            |                          | Ticket Win Total             | Player 2 credits  |
|            |                          | Games                        | Number of all played games                                |
|            |                          | BACK                         | Return to Stats Menu                                      |
|            |                          | Avg 2-Player Duration        | Average length of 2-player game                           |
|            |                          | Avg Single Player Jumps      | Average number of jumps in a single player game           |
|            |                          | Avg 2-Player Jumps           | Average number of jumps in a 2-player game                |
|            | LOGS                     | Avg Single Player Ticket Win | Average number of tickets won in single player game       |
|            | AND                      | Avg Single Player Duration   | Average length of a single player game                    |
|            | STATS                    | Avg Single Player Ticket Win | Average number of tickets won in a single player game     |
|            |                          | Mercy Tickets                | Mercy Tickets Won   |
|            |                          | Tickets for Bonus            | Bonus Tickets Won   |
|            |                          | BACK                         | Return to Stats Menu                                      |
|            | ВАСК                     |                              | Return to Main Menu                                       |
|            | Tickets to Dispense      | 1-100                        | Set number of tickets to dispense                         |
|            | P1 Dispense 10 Tickets   |                              | Dispense tickets from P1 dispenser                        |
|            | P2 Dispense 10 Tickets   |                              | Dispense tickets from P2 dispenser                        |
|            | Diagnostic: Audio        |                              | Audio Test  |
| TESTS      | Diagnostic: LCD          |                              | Display Test  |
|            | Diagnostic: Lights       | 1                            | Lights Test   |
|            | Diagnostic: LED_Wheel    |                              | LED Wheel Ligth Test                                      |
|            |                          |                              | LED WHEELEIGHT FEST                                       |
|            | ВАСК                     |                              | Return to Main Menu                                       |



#### Fly O'Clock Instruction Manual

## **Electrical Diagram**





## After Installing the Game

- 1. Check the voltage regularly to avoid a short circuit or potential fire. Do not overload the circuit. Contact an electrician or service technician if your product experiences the following:
  - Power Failure
  - Liquid or Objects Found Near/Inside Electronic Components
  - Abnormal Sounds
- 2. Keep the power cord out of areas with busy foot traffic to ensure the safety of users and the machine.
- 3. Keep children away from all power sources and power supply units. Children should always be under adult supervision while using the machine. Young children under 3ft (roughly 60cm) in height should not operate this machine.
- 4. Regular maintenance should be performed on the machine to ensure that it is clean, smooth, and debris-free (see section "Care and Maintenance"). Do not use any sharp instruments on any part of the machine, as it may cause irreparable damage.
- 5. Remove and replace any piece or part that becomes damaged.
- 6. Turn off the game and have it inspected by an electrician or service technician if it is operating abnormally.
- 7. Use the leg adjusters to level the machine if necessary.
- 8. Use caution while transporting.
- 9. Do not use outdoors or in damp areas.
- 10. Always check these safety points before operating the machine:
  - a. Try to run the game before operation each day
  - b. Conduct monthly routine checks of game components to ensure they are in good working condition and do not need to be repainted or repaired
  - c. Check the machine regularly for dust and clean when necessary.
  - d. Note: Some parts and components require preventative maintenance to run at maximum efficiency.

#### Care and Maintenance

- 1. Use a soft cloth (microfiber cloth is strongly recommended), and household cleaner. **DO NOT USE CLEANSERS CONTAINING BLEACH.**
- 2. Dust, grime, and other debris can collect inside the body of your machine over time. Vacuum out the inside cavities frequently. **NEVER ATTEMPT** to clean the interior while operating.
- 3. Clean any dirt or debris from the main PC Board with a soft brush or dry cloth. **NEVER USE WATER OR OTHER LIQUIDS.** Always be sure to turn off or unplug the machine before opening the access panel doors, unless instructed otherwise.
- 4. Periodically check functionality of the coin mechanisms and empty coin boxes.
- 5. Perform maintenance work in accordance with these instructions. **Be sure to always turn POWER OFF before servicing the machine.**



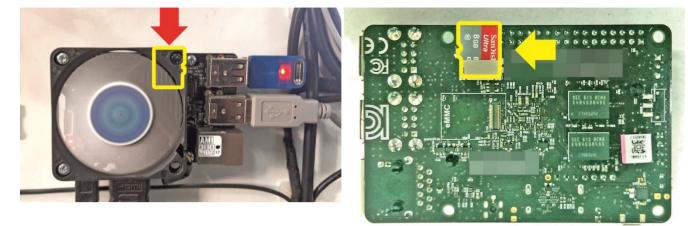
# Troubleshooting

#### Having trouble assembling your new machine?

Call our experts in the **Parts & Service Department at 1+716-866-0054 or email** <u>Service@BarronGames.com</u> and we will be happy to assist you! We also have a live chat available on our website at <u>www.BarronGames.com</u>.

### Locating the MicroSD Card on the Central Processing Unit (CPU):

The MicroSD card is located at the back of the CPU Board, near the upper right installation screw. It is possible to remove the card without disassembling the CPU Board (see photos).



CPU board front view

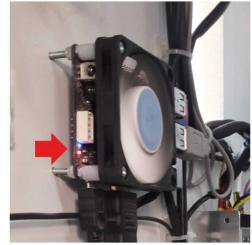
CPU board back view

#### "No Signal" alert on your screen? Try this:

While the machine is plugged in and powered on, open the lower rear service door. Locate the CPU board and observe if there are any lit LEDs (see photo).

#### 1) RED Light (should be solid):

- a. **Solid:** Indicates 5V power is on: system functions are normal
- b. Blinking: Indicates an issue with the power supply. Check power supply (2<sup>nd</sup> point) and all wiring connections. Could mean wiring issues or possible CPU failure.



c. Off: If there is no red light, there is no 5V power. Check the power supply, power supply voltage, and all wiring connections. Power supply failure likely; CPU failure is not common, but possible.



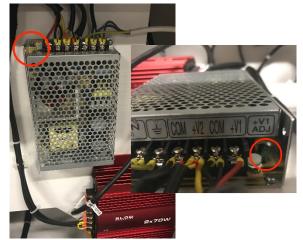
#### 2) **BLUE Light (should be blinking)**:

#### <u>Important Note:</u> a SOLID RED LIGHT IS REQUIRED in order to see ANY BLUE LED status

- a. **Solid:** Indicates a MicroSD card/software failure. Insert the backup MicroSD card that was provided with the machine and check the status again. If the card is not damaged beyond repair, it may be able to be reused. Please call or email our technicians to assist you.
- b. Blinking: Indicates normal operating state. Everything is functioning normally with CPU board.
- c. **Off:** Lack of blue light indicates a possible MicroSD card/software failure. Insert the backup MicroSD card that was provided with the machine and check the status again. If the unit does not return to normal operating status with the new MicroSD card, CPU board failure is the likely problem. Please call or email our technicians to assist you.

If the LEDs on the CPU are functioning (red = solid, blue = blinking) and you are still receiving a "no signal" error, check the two power supplies inside the rear lower access panel door. Look for a green LED.

- 3) **GREEN Light (should be solid)**:
  - a. Solid: System functions are normal
  - b. **Blinking:** Indicates a failure with the power supply. Power supply could mean too low a power load due to disconnected components in the machine or a short circuit in the installation.



c. **Off:** Lack of green light indicates a failure with the power supply. There is no power on supply cables.

#### Black Screen without any communication:

While the machine is plugged in and powered on, open the lower rear service door. Locate the CPU board and observe if there are any lit LEDs.

- 1) Check the power plug for the monitor/tv screen and that the screen is on.
- Open the upper rear access door and check the MONITOR POWER LED (red) signal located at the upper left corner of the interior of the cabinet at the red arrow in the picture attached.
  - a. **Solid:** Indicates the TV/Monitor is turned off. If you see a click the button nearest the red LED to turn it on or use the provided remote control.
  - b. **Off:** If there is no red light, and the screen is on and working properly, check the "input source" using the remote. This could also indicate a power supply or screen failure
- 3) Check CPU function. (Follow troubleshooting "no signal alert" steps).





# Problems with Ticket Dispensing, Game Crashing/Freezing (or settings are not saving)

#### CAUTION: THIS FIX WILL ERASE YOUR GAME SETTINGS/ELECTRICAL COUNTERS AND

<u>**GAME STATISTICS!</u>** The game will need to be "reconfigured" if the factory default settings do not fit your requirements.</u>

|   | VERVICE OFFIC  |   |
|---|--|---|
| <ol> <li>Open the lower rear service door,<br/>locate the CPU Board and plug in a<br/>USB mouse</li> <li>Leave the Fly O'Clock App by<br/>clicking the right mouse button.</li> </ol> | <ol> <li>Click on the "Service_On" icon.<br/>Confirm by selecting "execute" on<br/>the confirmation pop-up to run the<br/>game in Service Mode.</li> </ol>   | <ol> <li>The game will reboot. Right<br/>click on the mouse to exit the<br/>app and enter service mode.<br/>The screen should fit inside<br/>the game clock.</li> </ol> |
|   | AVIA     AVIA       Image: Second Line     Image: Second Line  | Cettings  |
| <ol> <li>Go to the application list by<br/>selecting the center circle icon at<br/>the bottom of the screen</li> </ol>  | 6. Select "Settings "  | 7. Select "Apps"  |
| Apps  DOWNLOADED  Ty Clock Arcade  71.14MB  | App Info<br>Proce State Proce Proceeding Proceedi |   |
| 8. Locate the Fly O'Clock app and<br>click on it  | 9. Select "Clear Data." The app should refresh.  | <ol> <li>Click on the circle at the<br/>bottom of the screen to<br/>navigate back to the main<br/>android menu</li> </ol>   |
|   | <ol> <li>Run"Service_OFF" app by clickir<br/>leads to service mode. The machi<br/>the game reboots, you should be<br/>you had specified before.</li> </ol>   | ine will reboot at this time. After   |



#### **Problems with Coin Acceptors/Bill Acceptors**

- 1) This problem could indicate issues with firmware from mechanisms manufacturer
- 2) Check all wirings for acceptors to ensure they are intact and connected snuggly.
- 3) Not accepted permission to access USB device for I/O Board (See "buttons coins/ not working)

#### **Buttons/Coin Mechanisms not Working**

- 1) Check wiring connections to I/O Board
- If the CPU board is new, the I/O Board or LED Driver connected should ask you confirm USB access permission to use the USB device. Check everything

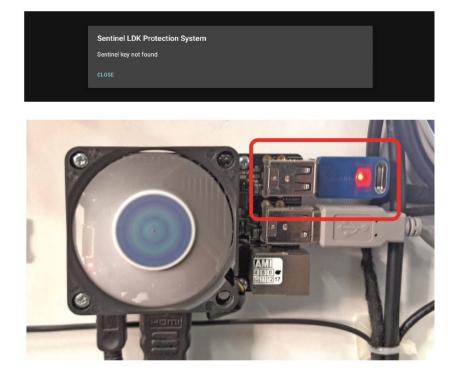


as described below. Select use by default then click "OK" (often 3 confirmation clicks are required).

3) If you accidentally press CANCEL after selecting the checkbox for "Use Default" – follow the steps from (Problems with ticket dispensing, game crashing/freezing, settings not saved) and additionally elect DEFAULTS. Run Fly O'Clock app from the desktop and follow step 2 from this section.

# Game exits after splash screen without an erorr or says "Sentinel Key Not Found" Alert

1) Check your USB Dongle license key!





| Destad                    | Dowt  | Dataila                                      |
|---------------------------|---|--|
| Part no.<br>Electronic pa | Part  | Details                                      |
| FOC-101                   | 55" LED display                               |  |
| FOC-101                   | CPU board                                     |  |
| FOC-SD                    | Backup SD card                                |  |
| FOC-3D<br>FOC-110         | I/O board                                     |  |
| FOC-110                   | LED driver                                    |  |
|                           |   | 220/11EV outo outitab                        |
| TMB-104<br>TMB-105        | 12V 5V power supply<br>12V power supply       | 230/115V auto switch<br>230/115V auto switch |
| FOC-104B                  | Complete P1 (blue) button set                 | including LED's, switches and buttons        |
| FOC-104B                  | Complete P2 (red) button set                  | including LED's, switches and buttons        |
| TMB-108                   | Speaker                                       | 2 in each unit                               |
| FOC-105                   | Wheel LED small                               | 112 in each unit                             |
| FOC-105                   | Wheel LED big                                 | 8 in each unit                               |
| TMB-109                   | Power socket with fuse                        |  |
| TMB-110                   | Power cord                                    |  |
| TMB-111                   | 12cm 12V cooling fan                          | 2 in each unit                               |
| TMB-112                   | Mechanical counter                            | 2 in each unit                               |
| FOC-108                   | Service buttons set                           | set of 3                                     |
| FOC-108                   | Amplifier                                     | 36003  |
| Wiring                    |   |  |
| EU1-1756                  | Button lights                                 |  |
|                           | Coin acceptor wire - PLAYER 1                 |  |
|                           | Coin acceptor wire - PLAYER 2                 |  |
| EU1-1758                  | Mechanical counters and service buttons wire  |  |
| EU2-1607 1                |   |  |
| EU2-1607 2                | - ·   |  |
| EU2-1629                  | I/O board power                               |  |
|                           | Speakers connection                           |  |
|                           | Ticket dispenser wire - PLAYER 1              |  |
| EU2-1647 2                | · · ·   |  |
| EU2-1759B                 | Power socket wire                             |  |
| EU2-1763                  | 1,5 m power wire                              |  |
| EU2-1769A                 | Power wire (bottom lights and lower back fan) |  |
|                           | Light power wire (clock edge, arcs and bells) |  |
| EU2-1776                  | Clock LED wire                                |  |
| EU2-1777                  | Light power wire (marquee, front panel)       |  |
| EU2-1778                  | LED driver power wire                         |  |
| EU3-1752                  | I/O board wire set                            |  |
|                           | I/O board to Main Board USB wire              |  |
| TMB-113                   | 3m HDMI cord                                  |  |
| Deacals and               |   |  |
| FOC-301                   | Front panel cover                             |  |
| FOC-302L                  | Left side sticker                             |  |
| FOC-302R                  | Right side sticker                            |  |
| FOC-303                   | Panel sticker set                             |  |
| FOC-304                   | Marquee complete                              |  |
| FOC-305 LB                |   |  |
| FOC-305 RR                |   |  |
|                           |   |  |
| FOC-306                   | Coin acceptor cover                           | set of two                                   |
| Mechanical p              |   |  |
| TMB-311                   | Electronic coin acceptor mounting panel       | 2 in each unit                               |
| TMB-401                   | Base wheel                                    | 4 in each unit                               |
| TMB-402                   | Leg leveler                                   | 4 in each unit                               |
| TMB-403                   | 28mm lock with keys                           | 5 in each unit                               |
| TMB-404                   | Fan cover                                     | 2 in each unit                               |
| TMB-405                   | Tickets holder                                | 2 in each unit                               |
| TMB-406                   | Cashbox                                       | 2 in each unit                               |
|                           |   |  |



# Warranty Information



Dear Valued Customer:

I would like to extend a personal thank you from Barron Games International for your recent purchase of a premium product from our unique line of amusement games, tables, and rides.

In this package, you will find detailed information about your **Manufacturer Warranty**, a **Warranty Registration Form & Customer Satisfaction Survey**; and a complete **Product Catalog**. Visit our website at <u>BarronGames.com</u> to learn more about our exciting new releases and upcoming events.

Please complete and return the included Warranty Registration & Information form within 10 days of your purchase.

We truly value your feedback and suggestions; your honest opinions are very important to us. You will find a **Customer Satisfaction Survey** on the bottom of your **Warranty Registration**. Please take a moment to let us know how we're doing and how we can better help serve your amusement industry needs. In addition, the greatest compliment we can receive is a referral from you; your referrals are essential to the growth of our business. If you enjoy our products, please let others know.

Should you require technical service or additional sales assistance, please don't hesitate to contact us. Replacement and spare parts are available for purchase through your distributor or our office directly.

If you have any questions or comments, please call us at +1 (716) 866-0054 or email our sales department at <u>sales@barrongames.com</u>. Thank you again for your business, we look forward to working with you in the future.

Sincerely,

nha :

Anna Zykina Bacorn Vice President of Sales

Thank you!

Barron Games International 84 Aero Drive Suite 5 | Buffalo, NY 14216 www.BarronGames.com



#### PLEASE KEEP FOR YOUR RECORDS



#### LIMITED MANUFACTURER WARRANTY

Product Model

Product Serial Number (look for a silver sticker on unit)

#### Thank you for purchasing a Barron Games product!

To activate your warranty, please complete the Warranty Registration and Customer Satisfaction survey within 10 days of your purchase.

Our **New Product Limited Warranty** covers moving parts and the main PC board on all products for the first one hundred and twenty (120) days after your product was received.

- Product and/or product parts found to be defective must be shipped back to Barron Games at customer's expense for any warranty work to be performed or for part replacement.
- All advanced-replacement parts must be paid for in advance of shipment, and a credit will be issued if the defective part (if under warranty) is returned to us within 10 days of shipment of the replacement.
- Barron Games cannot be held responsible for damage to a product due to improper installation and/or unauthorized usages.
- Our Parts & Service Support Team is available to you by phone at +1-716-866-0054 or via email at service@barrongames.com.

#### Our 120-Day Limited Product Warranty does not cover the following:

- I. Table top breakage
- II. Product abuse or misuse
- III. Product cleaning and/or routine maintenance
- IV. Physical or cosmetic damage whatsoever to the product
- V. Stuck or jammed coin mechanisms caused by improper usage
- VI. Damage incurred from moving, shipping, or repairing product
- VII. Damage incurred by normal wear-and-tear or non-standard game play
- VIII. Damage caused by acts of God; weather, water, lightning or electrical damage, or damage due to extreme heat or cold
- IX. Damage caused by unauthorized repair work to product or by the installation of any parts or upgrades on products, other than as directed or previously authorized by Barron Games
- X. Any product damage incurred during shipping/transit from our warehouse or our partners

#### This warranty will become null and void if:

- Anyone besides personnel authorized by the manufacturer performs (or attempts to perform) any repairs, modifications, or alterations not under the instruction of an authorized Barron Games service technician
- Product is dropped, knocked over, abused, or otherwise physically damaged while at your location or during any transportation or shipping to or from our warehouse
- Product is placed outdoors, in direct sunlight, rain, cold, heat, or placed in a humid area. See Product Instruction Manual for a complete list of places to avoid when installing the product.

Please contact our Parts & Service Department at (716) 866-0054 or email <u>service@barrongames.com</u> for assistance. Customers must provide the product name and serial number to verify warranty status when calling for service.

#### Barron Games International

84 Aero Drive, Suite 5 Phone: (716) 866-0054 Buffalo, NY 14225 www.BarronGames.com



#### Thank you for purchasing a Barron Games product.

To activate your warranty, please complete this registration form and return within 10 days of your purchase.

| Product Name / Model    | Product Serial Number (look for a silver sticker located on the unit)  |  |
|-------------------------|--|--|
| Date of Purchase        | Distributed by (if applicable)   |  |
| Name                    | Company (if applicable)  |  |
| Phone                   | Email Address  |  |
| Company (if applicable) | <ul> <li>Yes, I would like to receive email updates on Barron Games'<br/>newest products &amp; events. I may unsubscribe at any time.</li> </ul> |  |

Address

# If you have any questions or comments, please contact Barron Games at +1 (716) 866-0054 or email at <u>sales@barrongames.com</u>.

This product warranty registration form may also be completed online at <u>http://www.BarronGames.com</u>.

| SURVEY<br>CUSTOMER SATISFACTION  |
|--|
| How did you hear about Barron Games?   |
| ○ Referral ○ Industry Magazine ○ On A Product ○ Internet ○ Tradeshow Specifically:   |
| How would you rate our overall customer service?   |
| On a scale of 1 to 5, how satisfied are you with the quality of the product? (5 = most satisfied; 1 = not satisfied at all)<br>1 02 03 04 05 Comments:<br>If you have visited us online at www.BarronGames.com, please rate the user-friendly nature of our website: |
| ○ Excellent ○ Average ○ Poor ○ Not Applicable <b>Comments:</b>   |
| To better understand your needs, what amusement products interest you the most? Is there a product you'd like to see?  |
| Image: Sime Games       Games       Free Play         Comments:  |
| Additional Comments:   |
| For your convenience, this form becomes an addressed mailer. Fold it and seal with tape as shown on the opposite side.<br>You may also scan and email to <u>sales@barrongames.com</u> , fax to +1 (716) 630-0055, or register online at <u>www.BarronGames.com</u> . |

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