## OPERATORS MANUAL

## HIGH FIVE



## PLEASENOTE:

Read this manual BEFORE operating the machine.
Keep this manual for your reference.
Go to Www.LAlgames.com click on Support to register your games and receive future updates.


LAI Games

Correspondence regarding this machine should be addressed to your closest LAI Games office, or LAl Games Distributor.
For contact details, refer to the back page of this manual.

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LAI Games
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## LAI Games Note

## Dear Customer,

Keep up to date with new software updates or Service Bulletins for this game.

Check our website at WWW.Iaigames.COM and click on Support, where you will find links to all the Bulletins and Software updates to keep your game in top working order.

Thanks,


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## SAFETY PRECAUTIONS

The following safety precautions and advisories are used throughout this manual and are defined as follows.

```
    *DANGER!*
Disregarding this text could result in death or serious injury.
```

*WARNING!*
Disregarding this text could result in serious injury.
*CAUTION!*
Disregarding this text could result in damage to the machine.
*NOTE!*
Is an advisory text to hint or help understand.


BE SURE TO READ THE FOLLOWING
*WARNING!*
Always turn OFF Mains AC power and unplug the game before opening or replacing any parts.
Always grasp the plug, not the line cord, when unplugging the game from an electrical outlet.
Always connect the game cabinet to a grounded electrical outlet with a securely connected ground line.
Do Not install the game cabinet outdoors or in areas of high humidity, direct water contact, dust, high heat or extreme cold.
Do Not installs the game cabinet in areas that would present an obstacle in case of an emergency, i.e. near fire equipment or emergency exits.

## *CAUTION!*

Always use a Digital Multimeter, logic tester or oscilloscope for testing integrated circuit (IC) logic PC boards. The use of a continuity tester is not permitted.
Do Not connect or disconnect any of the integrated circuit (IC) logic PC boards while the power is $\mathbf{O N}$.
Do Not use any fuse that does not meet the specified rating.
Do Not subject the game cabinet to extreme temperature variations. Reliability of electrical components deteriorates rapidly over $60^{\circ} \mathrm{C}$.

## SAFETY LABELS

This section outlines the locations of the safety stickers on the game cabinet.

## OUTSIDE CABINET

## BACK DOOR



## BELOW NAME PLATE



## INSIDE CABINET

UNDER PCBS


## DB BOX



Protective earth. Identifies this terminal is connected to protective earth circuit. Ensures the power outlet is properly earthed.

## DBA CABLE



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## MACHINE INSTALLATION AND INSPECTION

When installing and inspecting High Five, be very careful of the following points and pay attention to ensure that the players can enjoy the game safely.

- Be sure to turn the power OFF before working on the machine.

> *CAUTION!*

Always Turn OFF mains power before removing safety covers and refit all safety covers when work is completed.

- Make sure the power cord is not exposed on the surface (floor, ground, etc.) where people walk.
- Check that the rubber glide feet levelers are set correctly on the floor so that the game cabinet is level and stable.
- Always make complete connections for the integrated circuit (IC) logic PC Boards and other connectors. Insufficient insertion can damage the electrical components.


## *CAUTION!*

Before Switching the machine on be sure to check that it has been set on the correct voltage for your area!

Refer To the mains voltage adjustment section of this manual. Machines are normally shipped on 220V AC unless otherwise specified.

- Only qualified personnel should inspect or test the integrated circuit (IC) logic PC Boards.
- If any integrated circuit (IC) logic PC Boards should need servicing, please contact the nearest LAI Games Distributor. (Refer to the back page of this manual)


## INTRODUCTION

Congratulations on your purchase of High Five by LAI Games. We hope you take the time to read this manual and learn about the many features and user-friendly adjustments that can be made to fine-tune the game for maximum earning potential.

## DESCRIPTION

High Five is an energetic, one or two player game for kids. The buttons on the playfield randomly illuminate and must be pressed to turn off the light and earn points. As soon as one light goes out, another button lights up. Players must hit as many illuminated buttons in the designated time as they can to earn as many points as possible.

## PACKAGING CONTENTS

- The High Five cabinet
- Operator Manual
- $2 \times$ coin door keys
- IEC Power Cord
- Parts \& Accessories


## SPECIFICATIONS DIMENSIONS

- Weight: 130kg (286lb)
- Height: 1859mm (73.19")
- Width: 583 mm (22.95")
- Length: 1557 mm (61.3")
- Power:220 VAC/1.1 Amps or 110 VAC/2.3 Amps


## ELECTRIC SUPPLY

The game can operate on a universal mains input voltage between $100-240 \mathrm{VAC}$ at $50 / 60 \mathrm{~Hz}$. An adjustment screw is available for fine-tuning the output voltage.

## LOCATION REQUIREMENTS

- Ambient temperature:

5C-40C

- Ambient humidity:
- Ambient U.V. radiation:
- Vibrations level:

Low
Very low
Low


## KICK STAND ASSEMBLY

When the cabinet arrives, the kick stand must be attached as shown below.


## PLAYER CONSOLE STICKER INSTALLATION

The player console of High Five can be customized with the stickers provided to display prize values to the player. Follow the instructions below to customize your player console.

1. Ensure that you have configured the relevant P-Settings before selecting the stickers to use on the player console.
a. __ Points : 1 Ticket = P11 (Default 15)
b. Beat the High Score to Win : $\qquad$ Tickets = P09 (Default 20)
c. Maximum Tickets: $\qquad$ = P13 (Default 20)
2. Cut out the stickers required, ensuring there are no white sections around the edges.

3. Power off the game.
4. Unscrew both player buttons by accessing the base of the buttons through the coin door.

5. Remove the acrylic from the player console by unscrewing both bolts using a 3 mm Allen Key.

6. Apply the stickers to the blank sections on the player console.

7. Replace the acrylic, and screw the buttons back in.
8. Fasten the acrylic with the two bolts.

## GAMEPLAY AND MODES

## OBJECTIVE

Players hit as many illuminated buttons as they can within the designated time limit. At the end of normal game time, there is a three-second bonus round in which all the buttons are illuminated at once, and the player hits as many as they can.

## HOW TO PLAY

- Pay to play
- Select your game mode (1 player, 2 player)


## ONE PLAYER

- Hit the illuminated buttons as fast as you can within the time limit
- Hit as many buttons as you can in the three second bonus round
- Win tickets based on your score


## TWO PLAYER

- Players stand shoulder to shoulder and play on half of the playfield each
- The winner is the player with the highest score at the end of the game
- Each player receives a ticket reward based on their individual score


## ATTRACT MODE

The attract mode provides a light and sound display while the game is not being played to attract potential customers to play the game.

## PLAY MODES

## COIN PLAY

The Coin Play mode is entered from Attract mode, by inserting coins in any of the two coin slots on the front of the machine cabinet, then following the instructions in the "How to Play" section of this manual.

## FREE PLAY

Free play can be set in one of three ways:

- From attract mode by holding the green service button for longer than five seconds (this is reset to normal play when the machine is turned off and back on)
- Or by setting the $\mathrm{P}-01$ setting to 0 (this is fixed, and stays set to free until this setting is changed)
- For a single free game, just press the green service button once. When issuing single free games in this manner, prizes can be won as normal.


## GAMESETTINGS

| No | Description | Range | Default |
| :---: | :---: | :---: | :---: |
| P01 | Coin mech 1: number of coins | 1... 20 | 1 |
| P02 | Coin mech 1: number of credits | $1 . .20$ | 1 |
| P03 | Multiple Bonus stages from coin 1 | On/Off | Off |
| P3-1 | Number of coin on $1^{\text {st }}$ level bonus at coin 1 | Off... 99 | Off |
| P3-2 | Number of Bonus Credit on $1^{\text {st }}$ level bonus | Off... 99 | Off |
| P3-3 | Number of coin on $2^{\text {nd }}$ level bonus at coin 1 | Off... 99 | Off |
| P3-4 | Number of Bonus Credit on $2^{\text {nd }}$ level bonus | Off... 99 | Off |
| P3-5 | Number of coin on $3^{\text {rd }}$ level bonus at coin 1 | Off... 99 | Off |
| P3-6 | Number of Bonus Credit on $3^{\text {rd }}$ level bonus | Off... 99 | Off |
| P04 | Coin mech 2: number of coins | $1 . .20$ | 1 |
| P05 | Coin mech 2: number of credits | $1 . .20$ | 1 |
| P06 | Multiple Bonus stages from coin 2 | On/Off | Off |
| P6-1 | Number of coin on $1^{\text {st }}$ level bonus at coin 2 | Off... 99 | Off |
| P6-2 | Number of Bonus Credit on $1^{\text {st }}$ level bonus | Off... 99 | Off |
| P6-3 | Number of coin on $2^{\text {nd }}$ level bonus at coin 2 | Off... 99 | Off |
| P6-4 | Number of Bonus Credit on $2^{\text {nd }}$ level bonus | Off... 99 | Off |
| P6-5 | Number of coin on $3^{\text {rd }}$ level bonus at coin 2 | Off... 99 | Off |
| P6-6 | Number of Bonus Credit on $3^{\text {rd }}$ level bonus | Off... 99 | Off |
| P07 | Attract Sound | On/Off | On |
| P08 | Beat high score bonus prize type | 0 - none <br> 1 - credit <br> 2 - bonus tickets | 2 |
| P09 | Number of bonus credits or tickets for player who beats the high score <br> $1-10$ credits (P08) <br> 1-1000 tickets (P08) | $\begin{aligned} & 1,2,3 \ldots 10 \text { Credit(s) } \\ & 1,2,3 . .100 \\ & \text { Ticket(s) } \end{aligned}$ | 20 |
| P10 | Number of Points per Button | $1 . .5$ | 3 |
| P11 | Number of Points per Ticket | 1 ... 100 | 15 |
| P12 | Minimum number of tickets to pay out | $0 . .30$ | 8 |
| P13 | Maximum number of tickets to pay out | No,(P12) ... 100 | 20 |
| P14 | Enable paying out tickets in Free Mode | On/Off | Off |
| P15 | Default High Score | 50... 500 | 200 |
| P16 | Current High Score | (P15)... 999 | 200 |
| P17 | Memory High Score | On/Off | On |
| P18 | Ticket Payout | On/Off | On |
| P19 | Error Message Option | $1 . .4$ | 4 |
| P20 | Common Coin | On, Off | On |
| P21 | Game Time | 20... 60 | 30 |
| P22 | Number of lights | 2... 5 | 3 |
| P23 | Enable Bonus Round | On, Off | On |
| P24 | Bonus Round Time | 5... 8 | 5 |
| P25 | Attract demo mode | Off.... 300 | 10 |
| P26 | Double Player (1 Coin) | On, Off | Off |
| P27 | Card System | On, Off | Off |

Note: Default Game Settings give a 15-20 ticket payout average (50c play, 1c ticket).

## GAME SETTINGS DETAILED

P01 = COIN 1 NUMBER OF COINS (Default 1) (Adjustable 1-20)
Sets the number of coins that need to be inserted in exchange for each game credit. If set to 0 , the game is free to play.

P02 = COIN 1 GAMES PER CREDIT (Default 1) (Adjustable 1 - 20)
Sets the number of games granted for each credit.
P03 = COIN 1 BONUS CREDITS (Default Off) (Adjustable On or Off)
Turn on the first level of bonus credits. Turning this setting on, will activate settings P03-1 to P03-2.

## P03-1 = COIN 1, LEVEL 1, NUMBER OF COINS (Default Off) (Adjustable Off, 1-99)

This sets the number of coins that need to be inserted into coin mechanism 1 to reach the bonus credit level 1. This setting is only active if PO3 is active.

P03-2 = COIN 1, LEVEL 1, NUMBER OF BONUS CREDITS (Default Off) (Adjustable Off, 1 99)

This sets the number of bonus credits that are given when credit level 1 is reached. This is the number of bonus credits given, on top of what has been paid for. This setting is only active if P03 is active.

P03-3 = COIN 1, LEVEL 2, NUMBER OF COINS (Default Off) (Adjustable Off, 1-99)
This sets the number of coins that need to be inserted into coin mechanism 1 to reach the bonus credit level 2 . This setting is only active if P03-1 and PO3-2 are active.

P03-4 = COIN 1, LEVEL 2, NUMBER OF BONUS CREDITS (Default Off) (Adjustable Off, 1 99)

This sets the number of bonus credits that are given when credit level 2 is reached. This is the number of bonus credits given, on top of what has been paid for. This setting is only active if P03-1 and P03-2 are active.

P03-5 = COIN 1, LEVEL 3, NUMBER OF COINS (Default Off) (Adjustable Off, 1-99)
This sets the number of coins that need to be inserted into coin mechanism 1 to reach the bonus credit level 3 . This setting is only active if $\mathrm{PO} 0-3$ and $\mathrm{PO}-4$ are active.

P03-6 = COIN 1, LEVEL 3, NUMBER OF BONUS CREDITS (Default Off) (Adjustable Off, 1 99)

This sets the number of bonus credits that are given when credit level 3 is reached. This is the number of bonus credits given, on top of what has been paid for. This setting is only active if P03-3 and PO3-4 are active.

P04-P06-6
These settings represent the same settings as P01 - P03-6, but for coin mech 2.

[^0]
## P08 = BEAT HIGH SCORE BONUS PRIZE TYPE (Default 2) (Adjustable 0-2)

This game adjustment allows the operator to set the type of bonus for players who beat the high score.

## BONUS TYPES

0 - "NO BONUS". If no bonus is selected, the programmable setting P09 is skipped.
1 - "CREDITS". A player who beats the high score will win free credits (free game). The number of credits won is adjustable in programmable setting P09.
2 - "TICKETS". A player who beats the high score will win extra tickets. The number of extra tickets won is adjustable in programmable setting P09.

## P09 = THE NUMBER OF BONUS CREDITS OR TICKETS FOR PLAYER WHO BEATS THE HIGH SCORE (Default 20) (Adjustable 1-10 Credits or 1-100 Tickets) <br> This game adjustment allows the operator to set the number of bonus credits or tickets (depending on setting P08) for players who beat the high score.

P10 = NUMBER OF POINTS PER BUTTON (Default 3) (Adjustable 1-5)
This is the number of points granted for each button pressed.
P11 = NUMBER OF POINTS PER TICKET (Default 15) (Adjustable 1 - 100)
This is the number of points the player needs to score to win one ticket.
P12 = MINIMUM NUMBER OF TICKETS TO PAY OUT (Default 8) (Adjustable 0-30)
This is the number of minimum tickets to pay out.
P13 = MAXIMUM NUMBER OF TICKETS TO PAY OUT (Default 20) (Adjustable 0-100) This is the number of maximum tickets to pay out. Setting this to "no" means there will be no maximum payout.

P14 = ENABLE PAYING OUT TICKETS IN FREE MODE (Default OFF) (Adjustable ON or OFF) This setting controls ticket payout in while in free play. If set to "Off" no tickets will be paid out while in free play mode.

P15 = DEFAULT HIGH SCORE (Default 200) (Adjustable 50-500)
This is the default high score that the player needs to beat to earn a bonus.
P16 = CURRENT HIGH SCORE ADJUST (Default 200) (Adjustable P13 - 999)
This setting adjusts the current high score. If the player beats the current high score, their score becomes the high score.

## P17 = MEMORY HIGH SCORE ADJUST (Default On) (Adjustable ON or OFF)

This setting controls if the machines high score resets to the default high score (P15) when reset, of if it remembers the current high score. If set to "Off" the machine will use the default high score when restarted.

P18 = TICKET PAYOUT (Default On) (Adjustable ON or OFF)
The setting controls whether or not the machine pay outs tickets or not. If set to "Off," the game will not pay out tickets.

## P19 = ERROR MESSAGE OPTION, USED FOR SELECTING ERROR MESSAGE PROCEDURE (Default 4) (Adjustable 1-4)

Button, ticket and machine errors can be alerted in multiple ways. A voiceover during the attract mode, a silent red light flashing on the front of the machine, or both. The silent red light is the default setting.

| P19 | Error Voice | Error Display |
| :--- | :--- | :--- |
| 1 | ON | ON |
| 2 | ON | OFF, until test button pressed. The next <br> test button will try to clear the error. |
| 3 | OFF | ON |
| 4 | OFF, until test button pressed. The next <br> test button will try to clear the error. | OFF, until test button pressed. The next <br> test button will try to clear the error. |

## P20 = COMMON COIN (Default On) (Adjustable ON or OFF)

This is the setting for common coin. If the setting is ON , coin 1 and coin 2 contribute to the same coin pool. If the setting is off, they are counted separately.

## P21 = GAME TIMING (Default 30 Seconds) (Adjustable 20-60 seconds)

This sets the length of time that each game lasts for in seconds. The time does not include the end of game bonus round.

## P22 = NUMBER OF LAMP(S) ON START (Default 3) (Adjustable 2-5)

This setting controls the number of lamps that are illuminated on startup per player. For example, if the setting is set to 3 , one player will start with 3 lights illuminated on their side. Two players will start with a total of 6 lights illuminated, 3 per side.

## P23 = BONUS FEATURE ENABLE (Default On) (Adjustable ON or OFF)

This adjustment turns the bonus round "On" or "Off". When set to "On", all lights will illuminate at the end of the game, for the time specified in P24. If set to "Off", setting P24 is skipped and the game play is normal until the end of the game.

P24 = BONUS ROUND TIMING (Default 5 Seconds) (Adjustable 1-10 seconds)
This sets the length of time that each bonus round lasts for.

## P25 = ATTRACT DEMO MODE (Default 10) (Adjustable ON or OFF)

This setting controls if the attract mode is interactive or not. If set to "On" players can push buttons in attract mode for five seconds, before the game cannot be interacted with for 10 seconds.

## P26 = DOUBLE PLAYER (1 Credit) (Default OFF) (Adjustable ON or OFF)

If the setting is 'On", two players can play for only one credit.

## P27 = CARD SYSTEM (Default OFF) (Adjustable ON or OFF)

This setting controls if the game is using a card swipe or not. If the setting is "On", the machine using is using a card swipe system.

## AUDITS

## A01 = TOTAL GAMES PLAYED

(RESETTABLE)
The total number of games played since the audits were reset.

## A02= TOTAL PLAYER ONE (RED) GAMES PLAYED (RESETTABLE)

The total number of one player games played on the red side of the game since the audits were reset.

## A03= TOTAL PLAYER TWO (BLUE) GAMES PLAYED (RESETTABLE)

The total number of one player games played on the blue side of the game since the audits were reset.

## A04= TOTAL TWO PLAYER MODE GAMES PLAYED

(RESETTABLE)
The total number of two player games played since the audits were reset.

## A05= TOTAL COIN MECH 1

The total number of coins inserted into coin mech 1.

## A06= TOTAL COIN MECH 2

The total number of coins inserted into coin mech 2.

## A07= TOTAL SERVICE CREDITS

The total number of service credits used.

## A08= TOTAL HIGH SCORE BONUS WIN SINGLE PLAYER

The total number of single player games played where the player has beaten the high score and earned a bonus.

## A09= TOTAL HIGH SCORE BONUS WIN DOUBLE PLAYER

The total number of two player games played where a player has beaten the high score and earned a bonus.

## A10= AVERAGE TICKETS PER GAME

The average number of tickets paid out per game.

## A11 = HIGHEST GAME SCORE SINGLE PLAYER

The highest score earned in a single player game.

## A12= HIGHEST GAME SCORE DOUBLE PLAYER

The highest score earned in a two player game.

## A13= TOTAL GAMES PLAYED

(NOT RESETTABLE)
The total number of games played. This audit cannot be reset.

## A14= TOTAL PLAYER ONE (RED) GAMES PLAYED <br> (NOT RESETTABLE)

The total number of one player games played on the red side of the game. This audit cannot be reset.
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```
A15= TOTAL PLAYER TWO (BLUE) GAMES PLAYED
(NOT RESETTABLE)
The total number of one player games played on the blue side of the game. This audit cannot be reset.
```

```
A16= TOTAL TWO PLAYER MODE GAMES PLAYED
(NOT RESETTABLE)
The total number of two player games played. This audit cannot be reset.
```


## A17= INTERNAL MANUFACTURER AUDITS (HIGHEST GAME SCORE SINGLE PLAYER) INTERNAL MANUFACTURER AUDITS CANNOT BE RESET. <br> The highest score ever achieved in a single player game.

A18 = INTERNAL MANUFACTURER AUDITS (HIGHEST GAME SCORE DOUBLE PLAYER) INTERNAL MANUFACTURER AUDITS CANNOT BE RESET.
The highest score ever achieved in a two player game.

## A19= INTERNAL MANUFACTURER AUDITS (TOTAL HIGH SCORE BONUS WIN SINGLE PLAYER) <br> INTERNAL MANUFACTURER AUDITS CANNOT BE RESET. <br> The total number of players to beat the high score and earn a bonus in a single player game.

## A20= INTERNAL MANUFACTURER AUDITS (TOTAL HIGH SCORE BONUS WIN DOUBLE PLAYER) <br> INTERNAL MANUFACTURER AUDITS CANNOT BE RESET. <br> The total number of players to beat the high score and earn a bonus in a two player game.

```
A21= INTERNAL MANUFACTURER AUDITS (TOTAL GAMES PLAYED)
INTERNAL MANUFACTURER AUDITS CANNOT BE RESET.
The total number of games played.
```

A22 = INTERNAL MANUFACTURER AUDITS (CHECKSUM FOR GAME AUDIT)
INTERNAL MANUFACTURER AUDITS CANNOT BE RESET.
A23= INTERNAL MANUFACTURER AUDITS (COIN 1 COUNTER)
INTERNAL MANUFACTURER AUDITS CANNOT BE RESET.
A24= INTERNAL MANUFACTURER AUDITS (COIN 2 COUNTER)
INTERNAL MANUFACTURER AUDITS CANNOT BE RESET.

A25= INTERNAL MANUFACTURER AUDITS (CHECKSUM FOR COIN COUNTER)
INTERNAL MANUFACTURER AUDITS CANNOT BE RESET.
A26= INTERNAL MANUFACTURER AUDITS (TOTAL TICKET)
INTERNAL MANUFACTURER AUDITS CANNOT BE RESET.
The total number of tickets paid out.
A27= INTERNAL MANUFACTURER AUDITS (TOTAL GAME AVERAGE)
INTERNAL MANUFACTURER AUDITS CANNOT BE RESET.

## A28= INTERNAL MANUFACTURER AUDITS (CHECKSUM FOR AVERAGE) <br> INTERNAL MANUFACTURER AUDITS CANNOT BE RESET.

## ERRORS

To identify an error, press the red test button in attract mode once. To clear the error, press the red test button once more. The game will check if the error is fixed. If the cause of the error is gone, the game will continue as normal. If the error has not been fixed, it will remain on the display.

| CODE | ERROR DESCRIPTION | SOLUTION |
| :--- | :--- | :--- |
| Err1 | TICKET 1 ERROR - Jammed tickets, no <br> tickets, or no ticket notch pulse for <br> longer than 3 seconds | Clear ticket dispenser jam or replenish <br> tickets. |
| Err2 | START BUTTON JAM - active for <br> longer than 30 seconds | Check button function using switch test |
| Err3 | EEPROM ERROR - Problem with on- <br> board EEPROM | The main MCU is getting errors reading the <br> EEPROM |
| Err9 | COIN ERROR - coin sensor active for <br> longer than 30 seconds | Clear the coin sensor. |
| Err10 | PLAYFIELD BUTTON ERROR - active <br> for longer than 30 seconds | Check button function using switch test <br> and clear the jam button or faulty switch |
| Err11 | TICKET 2 ERROR - Jammed tickets, <br> no tickets, or no ticket notch pulse <br> for longer than 3 seconds | Clear ticket dispenser jam or replenish <br> tickets. |

## Err1-TICKET 1 ERROR

This error occurs if the game has run out of tickets or there is a ticket jam. If the game is out of tickets, replace them, and the error will automatically clear as well as pay out any outstanding tickets. A less common reason is if the game PCB tries to dispense tickets but does not get a notch pulse for three seconds. Use the switch test function to test the ticket sensor.

## Err2 - STARTBUTTON JAMMED

This error is usually displayed if the Start button is active for longer than 30 seconds. Use the switch test menu to check if the button is jammed.

## Err3-EEPROM ERROR

This error is only displayed in test mode, and means that the CPU cannot read the EEPROM, or is receiving errors during communication with the EEPROM. This could cause problems with the game audits and program settings. If this occurs, first try switching the machine OFF and ON for at least 2 cycles. If the message still appears, replace the EEPROM. If the error message remains, send your main MCU PCB to the nearest authorized LAI Games dealer for repair.

## Err4-COIN ERROR

The coin sensor has been active for longer than 30 seconds. Clear the coin sensor to resolve this error.

## Err5 - PLAYFIELD BUTTON ERROR

This error is usually displayed if one or more of the playfield buttons are jammed, or a button switch is faulty. Use the switch test menu to check if the button is jammed

## Err6-TICKET 2 ERROR

This error occurs if the game has run out of tickets or there is a ticket jam. If the game is out of tickets, replace them, and the error will automatically clear as well as pay out any outstanding tickets. A less common reason is if the game PCB tries to dispense tickets but does not get a notch pulse for three seconds. Use the switch test function to test the ticket sensor.

## SWITCH TESTS

Use the Switch Tests menu to check that each input switch on the cabinet is functioning correctly.

| CODE | DISPLAY |  |  |  |  |  |  |  |  | DESCRIPTION |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| C-0 | C | - | 0 | 0 |  |  |  |  |  | There are no active inputs |
| C-1 | C | - | 0 | 1 |  |  |  |  |  | The player one ticket notch is active |
| C-2 | C | - | 0 | 2 |  |  |  |  |  | The service button is active |
| C-3 | C | - | 0 | 3 |  |  |  |  |  | The player one start button is active |
| C-4 | C | - | 0 | 4 |  |  |  |  |  | The coin one switch input is active |
| C-5 | C | - | 0 | 5 |  |  |  |  |  | The coin two switch input is active |
| C-6 | C | - | 0 | 6 |  |  |  |  |  | The player two ticket notch is active |
| C-10 | C | - | 1 | 0 |  |  |  |  |  | The player two start button is active |
| C-11 TO C-28 | C | - | 1 | 1 | TO | C | - | 2 | 8 | The playfield button with the number corresponding to the diagram below is active |



## SECTION A: SERVICE INSTRUCTIONS

```
*NOTE!*
```

Be sure to read the following carefully before servicing the machine

## LOCATING AND ACCESSING PARTS

The following pictures identify the location of the main serviceable items.

## CABINET FRONT



## OPERATOR PANEL



## CABINET REAR



## PARTS DESCRIPTION

## COUNTERS

Counters will increment for each coin input and each ticket paid out. All counters are under software control.

## BUTTONS

Press the green SERVICE button to issue a service credit from attract mode.
Press the red TEST button to enter the operator menu from attract mode.
When in the operator menu, use SERVICE, TEST and PLAYER 1 buttons to navigate the menu options.

## VOLUME KNOB

Use to adjust the speaker's sound level.

## TICKET MECHS

Deltronic DL-1275 ticket mechanisms are installed, one for each player. Tickets won by player 1 are paid out on ticket mech 1, tickets won by player 2 are paid out on ticket mech 2.

## POWER INLET/MAINS SWITCH

A standard IEC inlet socket with mains power switch, located at the rear of the machine. There is a main power fuse internal in this IEC socket. The fuse should be a M205, 250VAC, 3A

> *WARNING!*
> ALWAYS turn OFF mains power and unplug the game before replacing any fuses, and ALWAYS use the correct rated fuse.

## POWER SUPPLY

The power supply is located at the back of the cabinet, and is accessed via the rear service panel of the machine. It is a SP-320-12 12V 25A Universal AC input switching power supply. It can handle AC input from $100-240 \mathrm{VAC}$ at $50 / 60 \mathrm{~Hz}$. An adjustment screw is available for fine-tuning the output voltage.

## LAMPS

## *WARNING!*

Always turn OFF mains power and unplug the game, before replacing any lamps.
Always replace the lamps with the same or equivalent size, wattage and voltage.

All lamps button are 12VDC T10 LED or equivalent.
Playfield button lamps are accessed by removing the rear access cover.
Player $1 / 2$ button lamps are accessed inside the coin door.

## MAINTENANCE

## EXTERIOR

- Regularly dust and clean the external cabinet areas as required, using a soft water-damp cloth and mild soap.
- Check for blown lamps and replace as required. Check all LED strips are functioning and repair as required.


## INTERIOR

- Regularly dust and vacuum the interior of the cabinet, taking care to remove any objects that may have fallen.
- Check and tighten all fixing hardware and fasteners as required.

> *WARNING!*
> Always turn OFF mains power and unplug the game before cleaning the interior of the machine.
> Always after cleaning the cabinet interior, check all harness connectors and restore all loose or interrupted connections.

## BUTTONS

The game buttons get a lot of hard use so regularly check that all the button lamps and the button switches are operating correctly through the Input and Output Test in the operator menu. Replace any globes, micro switches or buttons that are not work correctly.
Ensure all button are secure, tighten any that have come loose.

## SECTION B: TECHNICAL DETAILS

> It is advised that anybody using SECTION B for repairing or modifying any of the components of the game should be a qualified technician, having at least a basic knowledge of digital components, integrated circuits and electricity.

## POWER SUPPLY

The single universal AC input power supply generates 12VDC for the entire machine. The green LED indicates powered operation.
The power supply output voltage should be 12VDC. It can be adjusted when necessary by turning the blue adjustment trimpot with a small Philips screwdriver.


## UNIVERSAL CARD LINK CONNECTION

A 9 pin Universal Card Link connector exists on the operator panel inside the coin door.


Mating shell part number: Molex 9-pin housing: 03-09-2092
Pins part number: Wire Gauge and Terminals: 02-09-2103 (14-20 gauge wire) or 02-09-2118 (18-22 gauge wire)

Pin 1. +12 v - Supply to Card System.
Pin 2.Coin 1-input to the game PCB.
Pin 3. Coin 2-input to the game PCB.
Pin 4. Coin meter 1- is connected to the coin meter 1 output from the game PCB and can be used by card systems for monitoring purposes.
Pin 5. Coin meter 2- is connected to the coin meter 2 outputs from the game PCB and can be used by card systems for monitoring purposes.
Pin 6. Ticket Meter- is connected to the Ticket 1 Meter output from the game PCB and can be used by card systems for monitoring purposes.
Pin 7.Empty
Pin 8. Empty
Pin 9. Ground- is connected to the common Ground connection, the same ground as the Game PCB.

## COIN OPTIONS REFERENCE GUIDE

By default, the coin door contains a micro switch connected to the COIN2 input for crediting the machine.
A 9 way Molex connector has been installed on the coin door which can be optionally used to make adaptors for most electronic coin systems and comparators.

The following picture illustrates the connector pinout.


Shell part number: Molex 03-09-1092
Pins:
Molex 02-09-1119 (loose) Molex 02-09-1117 (chain)

PIN1 = GND
PIN2 = COIN1 input
PIN3 = 12VDC
PIN7 = GND
PIN8 = COIN2 input
PIN9 = 12VDC

Contact your nearest LAI Games distributor for harnessing to suit different coin comparators and bill acceptors.

## TICKET MECHANISMS

$2 \times$ ticket mechs can be fitted inside the ticket doors. Connections are available through a standard 4 way Molex receptacle. Deltronic DL-1275 mechs are installed by default.


Shell part number: Molex 03-09-1042
Pins: $\quad$ Molex 02-09-1119 (loose)
Molex 02-09-1117 (chain)

## WIRING DIAGRAMS

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## MECHANICAL ILLUSTRATIONS



| Parts List |  |  |  |
| :---: | :--- | :--- | :---: |
| ITEM | TITLE | PART NUMBER | QTY |
| 1 | High Five - Main Cabinet | HF1-ASSY-03-R1 | 1 |
| 2 | High Five - Front Cabinet | HF1-ASSY-04-R1 | 1 |
| 3 | High Five - Kick Plate | HF1-ASSY-05-R1 | 1 |
| 4 | High Five - Cash Box | HF1-ASSY-06-R0 | 1 |
| 5 | High Five - Timer Panel | HF1-ASSY-07-R1 | 1 |
| 6 | High Five - Blue Cover Score Panel | HF1-ASSY-08-R0 | 1 |
| 7 | High Five - Red Cover Score Panel | HF1-ASSY-09-R0 | 1 |
| 8 | High Five - Header | HF1-ASSY-10-R1 | 1 |
| 9 | High Five - DB Box | HF1-ASSY-11-R0 | 1 |
| 10 | High Five - Main Back Door | HF1-ASSY-12-R0 | 1 |
| 11 | High Five - PCB Back Door | HF1-ASSY-13-R0 | 1 |
| 12 | High Five - PCB Panel | HF1-ASSY-14-R0 | 1 |
| 13 | High Five - Power Supply | HF1-ASSY-15-R0 | 1 |
| 14 | High Five - Playfield Panel ( Blue ) | HF1-ASSY-18-L-R1 | 1 |
| 15 | High Five - Playfield Panel ( Red ) | HF1-ASSY-18-R-R1 | 1 |
| 16 | LED Front Base | HF1-FM-13-R1 | 1 |
| 17 | LED Side Base Left | HF1-FM-14-L-R1 | 1 |
| 18 | LED Side Base Right | HF1-FM-14-R-R1 | 1 |
| 19 | Side Lower Cabinet Left | HF1-FM-15-L-R1 | 1 |
| 20 | Side Lower Cabinet Right | HF1-FM-15-R-R1 | 1 |
| 21 | Side Middle Cabinet Left | HF1-FM-16-L-R0 | 1 |
| 22 | Side Middle Cabinet Right | HF1-FM-16-R-R0 | 1 |
| 23 | Box Side Lower Left | HF1-FM-19-L-R1 | 1 |
| 24 | Box Side Lower Right | HF1-FM-19-R-R1 | 1 |
| 25 | Ticket Holder | HF1-FM-30-R0 | 2 |
| 26 | Bracket LED Upper Header Left | HF1-FM-45-L-R0 | 1 |
| 27 | Bracket LED Upper Header Right | HF1-FM-45-R-R0 | 1 |
| 28 | Illumination Side Header Left | HF1-FM-46-L-R1 | 1 |
| 29 | Illumination Side Header Right | HF1-FM-46-R-R1 | 1 |
| 30 | Acrylic Side Lower | HF1-FP-02-R2 | 2 |
| 31 | Acrylic Side Header | HF1-FP-04-R2 | 2 |
| 32 | Acrilyc Cover 7 Segmen | HF1-FP-06-R1 | 2 |
| 33 | Acrilyc Illumination Side Header | HF1-FP-15-R1 | 2 |
| 34 | Cover Lower Side Panel | HF1-FP-16-R1 | 2 |
| 35 | Cover Speaker SA | HF1-SA-11-R0 | 2 |
| 36 | Sub Cont Rubber Foot ( Rubber Mounting ) Uk ; M14 x 60MM SS | HM3027 | 6 |
| 38 | PCB FB74 2" 3 Digit Display | BAFB74 | 2 |
|  | Speaker Prestige BST-1023 | EE 1220 - BST-1023 | 2 |



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| MAIN CABINET ASSEMBLY | Parts List |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | ITEM | TITLE | PART NUMBER | QTY |
|  | 1 | Base Cabinet SA | HF1-SA-09-R0 | 1 |
|  | 2 | Main Lower Front Plate | HV1-FW-01-R0 | 1 |
|  | 3 | Main Lower Back Plate | HV1-FW-02-R0 | 1 |
|  | 4 | Playfield Middle | HF1-FW-04-R0 | 1 |
|  | 5 | Side Upper Cabinet Right | HF1-FW-07-R0 | 1 |
|  | 6 | Side Upper Cabinet Left | HF1-FW-08-R0 | 1 |
|  | 7 | Header Base | HV1-FW-09-R0 | 1 |
|  | 8 | Upper Header Base | HF1-FW-10-R0 | 1 |


| Parts List |  |  |  |
| :---: | :--- | :--- | :---: |
| ITEM | TTTLE | PART NUMBER | QTY |
| 9 | Reinforce Playfield | HV1-FW-15-R0 | 2 |
| 10 | Perforeted Upper header | HF1-FM-33-R0 | 1 |
| 11 | Upper Cabinet Cover | HF1-FM-32-R0 | 1 |
| 12 | Side Header Left | HV1-FW-16-R0 | 1 |
| 13 | Side Heder Right | HV1-FW-17-R0 | 1 |
| 14 | Lower Side Panel Left | HF1-FW-18-R0 | 1 |
| 15 | Lower Side Panel Right | HF1-FW-19-R0 | 1 |
| 16 | Plate Support | HF1-FM-49-R0 | 2 |

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PLAYFIELD PANEL ASSEMBLY

| Parts List |  |  |  |
| :---: | :--- | :--- | :---: |
| ITEM | TITLE | PART NUMBER | QTY |
| 1 | Clamping Front Playffield | HF1-FM-39-R0 | 1 |
| 2 | Playfield board | HF1-FW-05/06-R1 | 1 |
| 3 | Switch Large Mega Button Dome Blue Led | EA0367 | 9 |
|  | Switch Large Mega Button Dome Red Led | EA0369 | 9 |
| 4 | Lighting edging 1 | HF1-PP-11-R2 | 1 |
| 5 | Lighting edging 2 | HF1-FP-12-R1 | 1 |
| 6 | Lighting edging 3 | HF1-FP-13-R1 | 1 |
| 7 | Lighting edging 4 | HF1-FP-14-R1 | 1 |
| 8 | Clamping Playfield 1 | HF1-FM-41-R0 | 1 |
| 9 | Clamping Playfield 2 | HF1-FM-42-R0 | 1 |
| 10 | Clamping Playfield 3 | HF1-FM-43-R0 | 1 |
| 11 | laming Playfield 4 | HF1-FM-44-R0 | 2 |

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CABINET FRONT, BLUE \& RED SCORE PANEL ASSEMBLY

| Parts List |  |  |  |
| :---: | :--- | :--- | :---: |
| ITEM | TITLE | PART NUMBER | QTY |
| 1 | Front Cabinet SA | HF1-SA-01-R0 | 1 |
| 2 | Front Side Panel Right | HF1-FM-12-R-RO | 1 |
| 3 | Front Side Panel Left | HF1-FM-12-L-R0 | 1 |
| 4 | High Five - Coin Door | HF1-ASSY-16-R0 | 1 |
| 5 | High Five - Ticket Door ( Blue ) | HF1-ASSY-17-L-R0 | 1 |
| 6 | High Five - Ticket Door ( Red ) | HF1-ASSY-17-R-R0 | 1 |
| 7 | Acrylic Player Panel | HF1-FP-01-R1 | 1 |
| 8 | Cover Swiper Card | HF1-FM-48-R0 | 2 |
| 9 | Push Button ( YELLOW Color ) P/N :S9205D5 ( UI Certification ) | EA0571 | 2 |
| 10 | PCB51 2cm 4 Digit Display | BA2601 | 1 |



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## PCB PANEL ASSEMBLY

| Parts List |  |  |  |
| :---: | :--- | :--- | :---: |
| ITEM | TITLE | PART NUMBER | QTY |
| 1 | PCB Boartd | HF1-FW-14-R1 | 1 |
| 2 | Bracket PCB Board | HF1-FM-24-R0 | 2 |
| 3 | PCBFB106 Sound Amplifier ( UL Certification ) | BAFB106 | 1 |
| 4 | PCB FB152 Playfield Controller for Mega Stacker ( UL Certification ) | BAFB152 | 1 |
| 5 | PCB FB66A 80C51 Extended Mode Controller ( UL Certification ) | BA0045 | 1 |
| 6 | PCB FB162 48 I/O Board ( UL Certification ) | BAFB162 | 1 |



## OPERATOR PANEL ASSEMBLY

| Parts List |  |  |  |
| :---: | :--- | :--- | :---: |
| TEM | TITLE | PART NUMBER | QTY |
| 1 | Bracket Service SA | HF1-SA-10-R0 | 1 |
| 2 | Coin Counter COA126 12VDC | EA1263 | 4 |
| 3 | Potentiometer RV16A01F-11-50K-B54-3 ( plus cover ) | EE0688 | 1 |
| 4 | Switch Small Round Red Button P/N : HS-02 M5 ( UL Certification ) | EA0519 | 1 |
| 5 | Switch Small Round Green Button P/N : HS-02 M5 ( UL Certification ) | EA0520 | 1 |



CASH BOX ASSEMBLY

| Parts List |  |  |  |
| :---: | :--- | :--- | :---: |
| ITEM | TITLE | PART NUMBER | QTY |
| 1 | Base Cash Box | HF1-FM-29-R0 | 1 |
| 2 | Acrylic Spacer Cash Box | HF1-FP-08-R0 | 1 |
| 3 | Housing Cash Box SA | HF1-SA-04-R0 | 1 |
| 4 | Cash Box SA | HF1-SA-03-R0 | 1 |
| 5 | High Five - Operator Panel | HF1-ASSY-19-R0 | 1 |



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## TIMER PANEL \& POWER SUPPLY ASSEMBLY

| Parts List |  |  |  |
| :---: | :--- | :--- | :---: |
| ITEM | TITLE | PART NUMBER | QTY |
| 1 | Housing Header | HF1-FM-17-R2 | 1 |
| 2 | Box LED Header SA | HF1-SA-07-R1 | 1 |
| 3 | Acrylic High Score | HF1-FP-09-R1 | 1 |
| 4 | Box LED Timer | HF1-FM-47-R1 | 1 |
| 5 | Acrylic Middle Header | HF1-FP-05-R2 | 1 |
| 6 | Acrylic Timer | HF1-FP-10-R1 | 1 |
| 7 | PCB FB74 2" 3 Digit Display | BAFB74 | 1 |




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## KICK PLATE ASSEMBLY



PCB BACK DOOR ASSEMBLY

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## MAIN BACK DOOR ASSEMBLY



| Parts List |  |  |  |
| :---: | :--- | :--- | :---: |
| ITEM | TITLE | PART NUMBER | QTY |
| 1 | Upper Back Door | HF1-FW-13-R0 | 1 |
| 2 | Plate Guide Upper Back Door | HF1-FM-38-R0 | 1 |
| 3 | Perforated Lower Header | HF1-FM-34-R0 | 1 |
| 4 | Key Lock Eangle | HM0004 | 1 |
| 5 | Cam Lock | HF1-FM-27-R0 | 1 |

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## COIN DOOR ASSEMBLY

| Parts List |  |  |  |
| :---: | :--- | :--- | :---: |
| ITEM | TTTLE | PART NUMBER | QTY |
| 1 | Coin Door SA | HF1-SA-02-R0 | 1 |
| 2 | Hinge Coin Door | HF1-FM-51-R0 | 1 |
| 3 | High Five - Double Coin Plate | HF1-ASSY-21-R1 | 1 |
| 4 | Cam Lock | HF1-FM-27-R0 | 1 |
| 5 | Triple Lock Coin Door 1 | HF1-FM-53-R0 | 1 |
| 6 | Triple Lock Coin Door 2 | HF1-FM-54-R0 | 1 |
| 7 | Key Lock Eangle | HM0004 | 1 |

## DOUBLE COIN PLATE ASSEMBLY



| Parts List |  |  |  |
| :---: | :--- | :--- | :---: |
| ITEM | TITLE | PART NUMBER | QTY |
| 1 | Double Coin Bracket | HF1-FM-36-RO | 1 |
| 2 | Coin mechanism Holder Assy Single P/N. <br> A07H02341000000 | HA0014 | 2 |



## TICKET DOOR ASSEMBLY



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## Disclaimer

## OPERATOR WILL TAKE NOTE

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[^0]:    P07 = ATTRACT SOUND (Default On) (Adjustable ON or OFF)
    This adjustment turns the control the Attract Sound.

