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SAFETY PRECAUTIONS

The following safety precautions and advisories are used throughout this manual and are defined as follows.

* WARNING! *  
Disregarding this text could result in serious injury.

* CAUTION! *  
Disregarding this text could result in damage to the machine.

* NOTE! *  
Is an advisory text to hint at or help you understand more!

BE SURE TO READ THE FOLLOWING

* WARNING! *  
**Always** Turn OFF Mains AC power and unplug the game, before opening or replacing any parts.

**Always** When unplugging the game from an electrical outlet, grasp the plug, not the line cord.

**Always** Connect the Game Cabinet to grounded electrical outlet with a securely connected ground line.

**Do Not** Install the Game Cabinet outdoors or in areas of high humidity, direct water contact, dust, high heat or extreme cold.

**Do Not** Install the Game Cabinet in areas that would present any obstacle in case of an emergency, i.e. near fire equipment or emergency exits.

* CAUTION! *  
**Always** Use a Digital Multi meter, logic tester or oscilloscope for testing integrated circuit (IC) logic PC boards. The use of a continuity tester is not permitted.

**Do Not** Connect or disconnect any of the integrated circuit (IC) logic PC boards while the power is ON.

**Do Not** Use any fuse that does not meet the specified rating.

**Do Not** Subject the game cabinet to extreme temperature variations. Reliability of electrical components deteriorates rapidly over 60 °C.
MACHINE INSTALLATION and INSPECTION

When installing and inspecting “Stack N Grab”, be very careful of the following points to ensure that players enjoy the game safely.

- Be sure to turn the power OFF before working on the machine.

  * WARNING! *
  
  Always Turn OFF mains power before removing safety covers and refit all safety covers when work is completed.

- Make sure the power cord is not exposed on the surface (floor, ground, etc.) where people walk.

- Check that the rubber glide feet levelers are set evenly on the floor so that the game cabinet is unable to roll and is stable.

- Always make complete connections for the integrated circuit (IC) logic PC Boards and other connectors. Insufficient insertion can damage the electrical components.

  * CAUTION! *
  
  Before Switching the machine on be sure to check that it has been set on the correct voltage for your area!

  Refer To the mains voltage adjustment section of this manual. Machines are normally shipped on 220V AC unless otherwise specified.

- Only qualified personnel should inspect or test the integrated circuit (IC) logic PC Boards.

- If any integrated circuit (IC) logic PC Boards should need servicing, Please contact the nearest LAI Games distributor. (Refer to the back page of this manual)
INTRODUCTION

CONGRATULATIONS! You have just purchased “Stack N Grab”, it is another great product in the “Toyzone” range from LAI Games.

With a bright and very attractive cabinet, “Stack N Grab” is an exciting innovative new style of game which uses a crane to vend prizes won and which would make a great addition to any location.

We hope you take the time to read this manual and learn about the many features and user-friendly adjustments that can be made to “fine-tune” the game for maximum earning potential.

DESCRIPTION

- The “Stack N Grab” is a game where players have to press the “Stack” button to stop the moving blocks on top of the blocks in the previous level. As the blocks get higher the game gets progressively harder. If the player reaches and stacks the top level, they win and the claw is activated. The player then uses the Joystick to maneuver the crane and drop the claw to “Grab” their prize. The claw remains active until a prize has been dropped into the vend area.

PACKAGING

- At delivery, the machine should arrive in good condition. To move the packaged machine for transport or placement, use a forklift and take care not to hit the package or stack heavy objects on top, as this may cause damage to the machine.

CONTENTS

- The “Stack N Grab” cabinet
- Keys: 2 x Front door keys
- 2 x back door keys
- Operator’s manual
- IEC Power Cord (In cash box)
- Parts & Accessories (In cash box)
SPECIFICATIONS

DIMENSIONS
- Weight: 240 kg (529lb)
- Height: 2132mm (84”)
- Width: 808mm (31-3/4”)
- Length: 1150mm (45-1/4”)
- Power: Maximum (360 Watts) (220V @ 1.6A) (120V @ 3.3A)

ELECTRIC SUPPLY
The game has the option to operate on a 110V, 120V, 220V or 240V AC 50/60Hz single phase mains electric supply.

The supply must be a three wire grounded supply.

* CAUTION! *
Before Switching the machine on be sure to check that it has been set on the correct voltage for your area!

Please Refer to the mains voltage adjustment section of this manual. Machines are normally shipped on 220V AC unless otherwise specified.

LOCATION REQUIREMENTS
- Ambient temperature: between 5°C and 40°C.
- Ambient humidity: Low
- Ambient U.V. radiation: Very low
- Vibrations level: Low
CASH BOX PARTS

This is the list of parts that can be found inside the cash box when you receive the game,

- Spare Rope for the Claw
- M2.5 Allen Key
- Spare Fuses
- Spare M6 Screws
- 8” Smaller Claw Kit
ASSEMBLY INSTRUCTIONS

(Step 1)

Unpack the machine
Dispose of the packaging carefully
Keys are in the coin reject
Assembly instructions are inside game
Manual inside the game
Top Header inside the game
Control panel inside the game if disassembled

(Step 2)

Open front door
Take out the Top Header Panel
Take out the control panel if disassembled
Remove the protective cover from the header lighting panel
(Step 3)

Remove the two screws from the top header panel and keep them safe so you can use them for later to hold the header in place. Look at the top header lighting panel on the game and see two hooks for the header panel to hook onto and from the back, two holes to replace the screws through to secure the header.

When Top Header Panel assembled
(Step 4)

Remove all the cable ties holding the crane and claw secure for transport.
Do not cut the cable tie on the central cable ring support.

(Step 5) Only if the control panel has been removed

Remove the joystick panel cover by removing the two M5 Phillips Head screws, their positions are indicated with black and yellow arrow stickers.
(Step 6)

From the inside of the door, fit the control panel by tilting the control panel so the joystick fits through the door.

Hold the control panel in position while you fasten the screws back in to secure the panel

Note: The position from the drawing above

(Step 7)

Remove the six M5 counter sunk screws from the door which will be used to hold the control panel in position. Look for the arrow stickers to show where they are.
(Step 8) Replace the joystick cover using the two screws you have taken off earlier and replace back to the same position (see above)

(Step 9) The door should now look like this and will now require the two connectors fastened together

(Finished) Your machine should now be ready for connecting power and testing. Please check that the Main AC voltage is correct (marked on the back of the machine)

* NOTE! *
Make sure to have taken all cable ties off the crane gantry
HOW TO PLAY

PLAYERS TRY TO STACK THE BLOCKS VERTICALLY TO WIN PRIZES

- Pay to play.
- Press the Stack button to start a game.
- Press the Stack button to stop the moving blocks.
- Stop the moving blocks on top of the blocks in the previous level.
- Game ends when the player fails to stop the moving blocks above any of the blocks in the previous level.
- The Player wins if the last block is stacked correctly on the last level the claw will then become active.
- Winning players use the Joy stick to maneuver the crane and drop the claw to “Grab” their prize. The claw remains active until a prize has been dropped into the vend area.

Perfect

Not bad

Missed

Game over

Note: ✓ Staying Blocks ✗ Lost Blocks

* NOTE! *

Toys Storage Height 300 mm (11”) x Width 1124 mm (43”) x Depth 712 mm (28”)

Note:

Staying Blocks

Lost Blocks

* NOTE! *

Toys Storage Height 300 mm (11”) x Width 1124 mm (43”) x Depth 712 mm (28”)

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To Purchase This Item, Visit BMI Gaming | www.bmigaming.com | (800) 746-2255 | +1.561.391.7200
OPERATION

The “Stack N Grab” game has five operational modes: Attract mode, Play mode, Test mode, Programmable Adjustments Mode, Audits Mode and History Mode.

OPERATIONAL DIAGRAM

ATTRACTION MODE

The Attract mode provides a light and sound display, while the game is not being played. This feature is to attract potential customers to play the game. The attract mode sound can be turned on and off
(Refer to programmable adjustment page of this manual).

PLAY MODE

“Stack N Grab” has two play modes. The Standard Coin Play mode, where a coin or coins are inserted to play the game, or Free Play where no coins are necessary.

COIN PLAY

The Coin Play mode is entered from Attract mode, by inserting coins in any of the two coin slots on the front of the machine cabinet, then following the instructions in the “How to Play” section of this manual.

FREE PLAY

The free play mode is entered from attract mode by holding the Service button for longer than five seconds, **FREE** will be displayed on the 4-digit LED display. For a single free game, just press the Service button once. When issuing single free games in this manner, Prizes can be won as normal.
TEST MODE

The “Stack N Grab” Test mode has Three Test Configurations allowing you to explore the functioning of the Sound, Light & Display and Game Switches and to allow an operational test of the Crane Claw (Refer to the Test Mode Diagram below).

The Test mode is also used for Clearing Game Errors. If there is an active error, its code will be displayed. To try to clear the error code, press the red test button once. The error can be by passed by quickly pressing the red test button twice.

* NOTE! *

- Entering Test Mode will CLEAR any CREDITS remaining in the game.
- If during test mode no ADJUSTMENTS or actions are made to the game for approximately four minutes, it will automatically RETURN to Attract Mode.

TEST MODE DIAGRAM

- PROGRAMMABLE ADJUSTMENTS MODE
- PLAY MODE
- ATTRACTION MODE

SOUND, LAMPS & DISPLAY TEST

The Display counts, all Lamps are flashing and Sound is played.

SWITCH INPUT TEST

No INPUT is active

- Service switch is active
- Start/Stop switch is active
- Joystick Up is active
- Z Down is active

RUN TEST

Move the Claw using the joystick, Press the Catch button to lower the claw and it will return to the home position automatically.

Press the Stack button to close the claw.

Press Test

PRESS TEST

PRESS TEST

PRESS TEST

PRESS TEST
SOUND, LAMPS & DISPLAY TEST

- **ENTER**  The Sound, Lamp & Display test is entered from Attract mode by pressing the test button once.

<table>
<thead>
<tr>
<th>* NOTE! *</th>
</tr>
</thead>
<tbody>
<tr>
<td>■ If there is an active error displayed, press the red test button once to try and clear the error.</td>
</tr>
<tr>
<td>■ If the error code will not clear, it can be bypass by quickly pressing the red test button twice.</td>
</tr>
</tbody>
</table>

**DURING THE TEST:**
- Game music and a voice over will be played.
- The Door Indicator LEDs will light up in sequence.
- The Credit display will count from 0000 to 9999 and then repeat.
- The LED Playfield Display panel will run a test pattern sequence.
- The Continue, Start/Stop and Select button lamps will flash on and off

- **EXIT**  The Sound, Lamp & Display test is exited by pressing the test button. The next test will be switch test.
SWITCH TEST

**ENTER**  The Switch Test can be entered by pressing the Test button once while in the Sound, Light & display test or by pressing the Test button twice while in Attract mode, C-X-X-X will be displayed on the 4-digit display where „XX” is a number representing the switch that is active.

**TESTING THE GAME SWITCHES**

All game switches have a code from C1 to C19 as tabled below. By activating any of the switches, their code will be displayed on the 4-digit display. In the normal condition with the crane in the home position, C-15, C-16 and C-19 will be active and shown in the 4-Digit display.

<table>
<thead>
<tr>
<th>CODE</th>
<th>DISPLAY</th>
<th>SWITCH FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>C-0</td>
<td>C - 0 0</td>
<td>No Input Active</td>
</tr>
<tr>
<td>C-1</td>
<td>C - 1</td>
<td>(Optional) Ticket/Capsule Switch Active</td>
</tr>
<tr>
<td>C-2</td>
<td>C - 2</td>
<td>Service Switch Active</td>
</tr>
<tr>
<td>C-3</td>
<td>C - 3</td>
<td>Stack Button Active</td>
</tr>
<tr>
<td>C-4</td>
<td>C - 4</td>
<td>Coin 1 Switch Active</td>
</tr>
<tr>
<td>C-5</td>
<td>C - 5</td>
<td>Coin 2 Switch Active</td>
</tr>
<tr>
<td>C-9</td>
<td>C - 9</td>
<td>Prize Sensor Active</td>
</tr>
<tr>
<td>C-10</td>
<td>C - 10</td>
<td>Joystick Up Switch Active</td>
</tr>
<tr>
<td>C-11</td>
<td>C - 11</td>
<td>Joystick Down Switch Active</td>
</tr>
<tr>
<td>C-12</td>
<td>C - 12</td>
<td>Joystick Right Switch Active</td>
</tr>
<tr>
<td>C-13</td>
<td>C - 13</td>
<td>Joystick Left Active</td>
</tr>
<tr>
<td>C-14</td>
<td>C - 14</td>
<td>Joystick Button Switch Active</td>
</tr>
<tr>
<td>C-15</td>
<td>C - 15</td>
<td>Crane Mechanism Left Home Switch</td>
</tr>
<tr>
<td>C-16</td>
<td>C - 16</td>
<td>Crane Mechanism Forward Home Switch</td>
</tr>
<tr>
<td>C-17</td>
<td>C - 17</td>
<td>Crane Mechanism Back Home Switch</td>
</tr>
<tr>
<td>C-18</td>
<td>C - 18</td>
<td>Claw Down Position Switch</td>
</tr>
<tr>
<td>C-19</td>
<td>C - 19</td>
<td>Claw Up Position Home Switch</td>
</tr>
</tbody>
</table>

* * * NOTE! * *

Several switches can be simultaneously activated in Switch test. The display will then consecutively show their codes, indicating which switches are active. However, it is much easier to test the game switches individually.
**TICKET DISPENSER NOTCH**  
*(If optional Ticket or Capsule dispenser is fitted)*  
The Ticket Notch Switch (C1) can be activated or deactivated from the Ticket Feed Button on the Ticket Dispenser PCB or by manually pushing the tickets from the ticket holder through the dispenser after pulling the ticket release rod upwards.

![Diagram of Ticket Dispenser](image)

**EXIT**  
The Switch Test is exited into Run Test Mode by pressing the Test Button once.

**RUN TEST**

**ENTER**  
The Run Test can be entered by pressing the Test button once while in the Switch Test or by pressing the Test button three times while in Attract mode, `r-01` will be displayed on the 4-digit display.

**SELECT**  
The Service button is pressed once to start the run test mode. The credit display will indicate, `r-01` for the first crane mechanism run test. The Service button is then pressed again to step to the second crane mechanism test r-02.

**RUN**  
Use the joystick and the Stack button to operate the Crane Mechanism in the Run test.

**EXIT**  
The Run Test is exited into Programmable Adjustments Mode by pressing the Test Button once.

**RUN TEST 1 (r-01)**

This test allows you to test the normal operation of the crane mechanism as it would work in a winning game, the joystick with move the mechanism in all directions and pushing the Stack button will drop the claw down and the claw will close and try to grab a prize and then return automatically to the home position this test can be repeated until you exit the test.

**RUN TEST 2 (r-02)**

The test is to test the claw only, by pushing the Stack button the claw with pull closed and stay closed while the button is pressed.
PROGRAMMABLE ADJUSTMENTS MODE

“Stack n Grab” has fifteen programmable adjustments that can be changed in this mode. They are P01 to P15 and their codes and values are displayed alternatively during the adjustment procedure.

Example: Code P01 (Number of Coins Mech 1) is displayed as □□□□ and its value of 1 as □□□□ on the 4-digit display.

PROGRAMMABLE ADJUSTMENTS MODE DIAGRAM

PROGRAMMABLE ADJUSTMENTS PROCEDURE

**ENTER** The Programmable Adjustments Mode can be entered by pressing the Test button once while in the Run Test or by pressing the Test button four times while in Attract mode, □□□□ will be displayed on the 4-digit credit display.

**SELECT** The green Service button is pressed to step through each of the adjustment configurations, starting from the □□□□ display, P01 being the first step, continuing through to P15, and then looping again from P01 to P15 until the mode is exited.

**CHANGE** The Stack button is pressed to change the displayed value. The value can only be stepped up by using the Stack button, but the value will loop back to its minimum value the next step after its max value.

* NOTE! *

- Certain program adjustments have a fast adjustment feature. By holding the Start/Stop button down, the values step through quicker.

**EXIT** The Programmable Adjustments mode is exited into Audits mode, by pressing the Test button once.
### PROGRAMMABLE ADJUSTMENTS QUICK REFERENCE TABLE (V1.6.2)

<table>
<thead>
<tr>
<th>CODE</th>
<th>PROGRAMMABLE ADJUSTMENTS</th>
<th>OPTIONAL VALUES</th>
<th>DEFAULT SETTINGS</th>
<th>FEATURES</th>
</tr>
</thead>
<tbody>
<tr>
<td>P01</td>
<td>1 - 20</td>
<td>1,2,3,…20</td>
<td>1</td>
<td>Coin 1 – Coins / Credit</td>
</tr>
<tr>
<td>P02</td>
<td>1 - 10</td>
<td>1,2,3,…10</td>
<td>1</td>
<td>Coin 1 – Games / Credit</td>
</tr>
<tr>
<td>P03</td>
<td>ON or OFF</td>
<td>ON or OFF</td>
<td>OFF</td>
<td>Activate Multiple Bonus Pricing Coin slot 1</td>
</tr>
<tr>
<td>P04</td>
<td>1 - 20</td>
<td>1,2,3,…20</td>
<td>1</td>
<td>Coin 1 – Coins / Credit</td>
</tr>
<tr>
<td>P05</td>
<td>1 - 10</td>
<td>1,2,3,…10</td>
<td>1</td>
<td>Coin 1 – Games / Credit</td>
</tr>
<tr>
<td>P06</td>
<td>OFF or ON</td>
<td>ON or OFF</td>
<td>OFF</td>
<td>Activate Multiple Bonus Pricing Coin slot 2</td>
</tr>
<tr>
<td>P07</td>
<td>ON or OFF</td>
<td>ON or OFF</td>
<td>ON</td>
<td>Attract Mode sound</td>
</tr>
<tr>
<td>P08</td>
<td>3-5</td>
<td>3-5</td>
<td>3</td>
<td>(Read Only)Game Difficulty Cube Speed</td>
</tr>
<tr>
<td>P09</td>
<td>1 - 200</td>
<td>1,2,30,35,200</td>
<td>10</td>
<td>Average Games Per Win (AGW)</td>
</tr>
<tr>
<td>P10</td>
<td>ON or OFF</td>
<td>ON or OFF</td>
<td>OFF</td>
<td>Prizes dispensed when in free play</td>
</tr>
<tr>
<td>P11</td>
<td>ON or OFF</td>
<td>ON or OFF</td>
<td>ON</td>
<td>Attract Mode Display Animation strobes</td>
</tr>
<tr>
<td>P12</td>
<td>1…4</td>
<td>1,2,3,4</td>
<td>1</td>
<td>Error Message options</td>
</tr>
<tr>
<td>P13</td>
<td>0 – 15</td>
<td>0,3,5,…15</td>
<td>3</td>
<td>Crane Prize selection Time Out (Minutes)</td>
</tr>
<tr>
<td>P14</td>
<td>0 – 20</td>
<td>1,2,3,…20</td>
<td>0</td>
<td>Number of Mercy Tickets/Capsules (optional)</td>
</tr>
<tr>
<td>P15</td>
<td>0 – 2</td>
<td>0,1 or 2</td>
<td>0</td>
<td>Mercy Tickets/Capsule Option</td>
</tr>
</tbody>
</table>
PROGRAMMABLE ADJUSTMENTS DETAILED

- **P01 = COIN 1: NUMBER OF COINS PER CREDIT**  
  (Default 01) (Adjustable 1 – 20)  
  This sets the number of coins that need to be inserted into coin mechanism 1, for  
  each credit. It can be set between 1 to 20 coins for one credit. The default setting  
  is “1”.

- **P02 = COIN 1: NUMBER OF GAME PLAYS PER CREDIT**  
  (Default 01) (Adjustable 1 – 10)  
  This sets the number of games for each credit inserted into coin mechanism 1. It  
  can be set between 1 to 10 plays for each credit. The default setting is “1”.

- **P03 = COIN 1: ACTIVATE MULTIPLE BONUS PRICING**  
  (Default OFF) (Adjustable ON – OFF)  
  Note: Settings P 03 and P 03-1 thru to P03-6 are only used for the setting of  
  Bonus credit levels e.g. $0.50c/1 play, $1/3 plays, $2/7 plays, $5/20 plays  
  This turns on the multiple bonus credit system and activates the settings for up to  
  3 bonus levels on coin mechanism 1. It can be set to ON or OFF. The default  
  setting is “OFF” this means the multiple bonuses is disabled, if the setting is  
  changed to ON the multiple bonus setting will be active and open the next sub-  
  menu P03-1 and so on.

- **P03-1 = COIN 1: NUMBER OF COINS REQUIRED TO REACH BONUS CREDIT LEVEL 1**  
  (Default OFF) (Adjustable OFF – 99)  
  This sets the number of coins (or Bill Acceptor pulses) that need to be inserted  
  into coin mechanism 1 to reach the bonus credit level 1. It can be set to either OFF  
  for no bonus or 1 to 99 coins, (OFF=No bonus), the default setting is “OFF” this  
  means that the P03-2 will not open

<table>
<thead>
<tr>
<th>Examples</th>
<th>(Base price $0.25c)</th>
<th>(Base Price $0.50c)</th>
<th>(Base Price $1.00)</th>
</tr>
</thead>
<tbody>
<tr>
<td>P Setting Adjustment</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>P01 / P04</td>
<td>1</td>
<td>2</td>
<td>4</td>
</tr>
<tr>
<td>P02 / P05</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>P03 / P06</td>
<td>ON</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>P3-1 / P6-1</td>
<td>2</td>
<td>4</td>
<td>8</td>
</tr>
<tr>
<td>P3-2 / P6-2</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>P3-3 / P6-3</td>
<td>4</td>
<td>8</td>
<td>20</td>
</tr>
<tr>
<td>P3-4 / P6-4</td>
<td>3</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>P3-5 / P6-5</td>
<td>OFF</td>
<td>OFF</td>
<td>20</td>
</tr>
<tr>
<td>P3-6 / P6-6</td>
<td>OFF</td>
<td>OFF</td>
<td>40</td>
</tr>
</tbody>
</table>

To Purchase This Item, Visit BMI Gaming | www.bmigaming.com | (800) 746-2255 | +1.561.391.7200
P03 - 2 = COIN 1: NUMBER OF BONUS CREDITS GIVEN AT BONUS LEVEL 1
(Default OFF) (Adjustable OFF – 99)
This sets the number of bonus credits that are given when credit Level 1 is reached. This Bonus amount is the additional number of credits required above the base price. It can be set to either OFF, or between 1 to 99 bonus credits; the default setting is “OFF” this mean that the P03-3 will not open.
Note: The Base Price is the normal price setting for one game.
e.g. If the game is set for $0.25c/1play then the base price is $0.25c, if the game is set for $0.50c/1play then the base price is $0.50c, if the game is set for $1.00/1play then the base price is $1.00.

P03 - 3= COIN 1: NUMBER OF COINS REQUIRED TO REACH BONUS CREDIT LEVEL 2
(Default OFF) (Adjustable OFF – 99)
This sets the number of coins (or Bill Acceptor pulses) that is needed to be inserted into coin mechanism 1 to reach the bonus credit level 2. It can be set to OFF for no bonus or between 1 to 99 coins, but the setting value must be higher than setting value of P03-1, the default setting is “OFF” and if set to OFF this means that the P03-4 will not open.

P03 - 4 = COIN 1: NUMBER OF BONUS CREDITS GIVEN AT BONUS LEVEL 2
(Default OFF) (Adjustable OFF – 99)
This sets the number of bonus credits that are given when credit Level 2 is reached. This Bonus amount is the additional number of credits required above the base price. It can be set to either OFF, or between 1 to 99 bonus credits; the default setting is “OFF” this mean that the P03-5 will not open.

P03 - 5= COIN 1: NUMBER OF COINS REQUIRED TO REACH BONUS CREDIT LEVEL 3
(Default OFF) (Adjustable OFF – 99)
This sets the number of coins (or Bill Acceptor pulses) that is needed to be inserted into coin mechanism 1 to reach the bonus credit level 3. It can be set to OFF for no bonus or between 1 to 99 coins, but the setting value must be higher than setting value of P03-3, the default setting is “OFF” and if set to OFF this mean that the P03-6 will not open.

P03 - 6 = COIN 1: NUMBER OF BONUS CREDITS GIVEN AT BONUS LEVEL 3
(Default OFF) (Adjustable OFF – 99)
This sets the number of bonus credits that are given when credit Level 3 is reached. This Bonus amount is the additional number of credits required above the base price. It can be set to either OFF, or between 1 to 99 bonus credits; the default setting is “OFF”
P04 = COIN 2: NUMBER OF COINS PER CREDIT  
(Default 01) (Adjustable 1 – 20)  
This sets the number of coins that need to be inserted into coin mechanism 2, for each credit. It can be set between 1 to 20 coins for one credit. The default setting is “1”.

P05 = COIN 2: NUMBER OF GAME PLAYS PER CREDIT  
(Default 01) (Adjustable 1 – 10)  
This sets the number of games for each credit inserted into coin mechanism 2. It can be set between 1 to 10 plays for each credit. The default setting is “1”.

P06 = COIN 2: ACTIVATE MULTIPLE BONUS PRICING  
(Default OFF) (Adjustable ON – OFF)  
Note: Settings P 06 and P 06-1 thru to P06-6 are only used for the setting of Bonus credit levels e.g. $0.50c/1 play, $1/3plays, $2/7plays, $5/20 plays  
This turns on the multiple bonus credit system and activates the settings for up to 3 bonus levels on coin mechanism 2. It can be set to ON or OFF. The default setting is “OFF” this mean the multiple bonuses is disabled, if the setting change to ON the multiple bonus setting will be active and open the next sub-menu P06-1 and so on.

P06 - 1 = COIN 2: NUMBER OF COINS REQUIRED TO REACH BONUS CREDIT LEVEL 1  
(Default OFF) (Adjustable OFF – 99)  
This sets the number of coins (or Bill Acceptor pulses) that need to be inserted into coin mechanism 2 to reach the bonus credit level 1. It can be set to either OFF for no bonus or 1 to 99 coins, (OFF=No bonus), the default setting is “OFF” this means that the P06-2 will not open.

P06 - 2 = COIN 2: NUMBER OF BONUS CREDITS GIVEN AT BONUS LEVEL 1  
(Default OFF) (Adjustable OFF – 99)  
This sets the number of bonus credits that are given when credit Level 1 is reached. This Bonus amount is the additional number of credits required above the base price. It can be set to either OFF, or 1 to 99 bonus credits; the default setting is “OFF” this mean that the P06-3 will not open.

Note: The Base Price is the normal price setting for one game.  
e.g. If the game is set for $0.25c/1play then the base price is $0.25c, if the game is set for $0.50c/1play then the base price is $0.50c, if the game is set for $1.00/1play then the base price is $1.00.

P06 – 3= COIN 2: NUMBER OF COINS REQUIRED TO REACH BONUS CREDIT LEVEL 2  
(Default OFF) (Adjustable OFF – 99)  
This sets the number of coins (or Bill Acceptor pulses) that is needed to be inserted into coin mechanism 2 to reach the bonus credit level 2. It can be set to OFF for no bonus or between 1 to 99 coins, but the setting value must be higher than setting value of P06-1, the default setting is “OFF” and if set to OFF this means that the P06-4 will not open.
- **P06 - 4 = COIN 2: NUMBER OF BONUS CREDITS GIVEN AT BONUS LEVEL 2**  
  (Default OFF) (Adjustable OFF – 99)  
  This sets the number of bonus credits that are given when credit Level 2 is reached. This Bonus amount is the additional number of credits required above the base price. It can be set to either OFF, or 1 to 99 bonus credits; the default setting is “OFF” this mean that the P06-5 will not open.

- **P06 – 5 = COIN 2: NUMBER OF COINS REQUIRED TO REACH BONUS CREDIT LEVEL 3**  
  (Default OFF) (Adjustable OFF – 99)  
  This sets the number of coins (or Bill Acceptor pulses) that is needed to be inserted into coin mechanism 2 to reach the bonus credit level 3. It can be set to OFF for no bonus or between 1 to 99 coins, but the setting value must be higher than setting value of P06-3, the default setting is “OFF” and if set to OFF this mean that the P06-6 will not open.

- **P06 - 6 = COIN 2: NUMBER OF BONUS CREDITS GIVEN AT BONUS LEVEL 3**  
  (Default OFF) (Adjustable OFF – 99)  
  This sets the number of bonus credits that are given when credit Level 3 is reached. This Bonus amount is the additional number of credits required above the base price. It can be set to either OFF, or 1 to 99 bonus credits; the default setting is “OFF”.

- **P07 = ATTRACT MODE SOUND**  
  (Default ON) (Adjustable ON or OFF)  
  This adjustment turns the attract mode sound ON or OFF. This is the sound and music that the game generates to attract customers when it is not being played. The music will cycle approximately every 3 minutes.

- **P08 = GAME DIFFICULTY (Cube Speed)**  
  (Default 3) (Non Adjustable 3 - 5)  
  This option displays the current setting of the Game Difficulty which varies the speed that the blocks move from side to side. This setting is “read only” as the setting is adjusted automatically by the game software.

- **P09 = AVERAGE GAMES PER WIN (AGW)**  
  (Default 10) (Adjustable 1 – 200)  
  This option is for adjusting the game payout and sets the Average Games played per Prize Won. The game sets the game difficulty to achieve a player win ratio that will average very close to the (AGW). Example an AGW setting 20 means on average a prize will be won for every 20 games played. The setting is adjustable from 1 to 200. With adjustment from 1-30 in steps of 1 and from 30-200 in steps of 5. The default setting is 10, or one win every 10 Games which suitable for $4 Plush on $0.50 per play.
■ **P10 = PRIZES IN FREE PLAY MODE**  
(Default OFF) (Adjustable ON or OFF)  
This setting controls whether or not the game dispenses prizes in free play mode. The options are ON or OFF.

■ **P11 = ATTRACT ANIMATION (STROBING) DISPLAY**  
(Default ON) (Adjustable ON or OFF)  
This setting controls whether or not the game’s attract mode animation will strobe. When set to ON, the game will run the attract animation which includes a small amount of strobe effect. If set to OFF, the game will skip this part of the attract animation.

■ **P12 = ERROR MESSAGE OPTION**  
(Default 1) (Adjustable 1 - 4)  
This adjustment sets the way error messages are handled. The game can play a voice over for an error, or display the error on the small 4 digit display or both.

<table>
<thead>
<tr>
<th>Setting</th>
<th>Voice Over</th>
<th>4 Digit Display</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Played</td>
<td>Displayed</td>
</tr>
<tr>
<td>2</td>
<td>Played</td>
<td>Errors will only display when the test button is pressed and will try clear when the test button is pressed again</td>
</tr>
<tr>
<td>3</td>
<td>Not Played</td>
<td>Displayed</td>
</tr>
<tr>
<td>4</td>
<td>Not Played</td>
<td>Errors will only display when the test button is pressed and will try clear when the test button is pressed again</td>
</tr>
</tbody>
</table>

■ **P13 = PRIZE SELECTION TIME OUT**  
(Default 3) (Adjustable 0, 3 – 15)  
This adjustment sets the crane time out (in minutes) for a player to pick up a Toy/Prize after winning. Example, when set to 3 means a winning player has 3 minutes to select and pick up a Toy/Prize. When the timeout has been reached, the game will go to Err4 (prize deployment Error) A setting of 0 means there is no time out.  
**Note:** If the player fails to pick up a Toy/Prize three times in a row the crane will automatically run a self test by lowering the claw into the prize chute to make sure the prize sensor is working OK.

**NOTE! To Clear the Err 4 Press Red Test button once.**
P14 = NUMBER OF MERCY TICKETS / CAPSULES ADJUSTMENT (default 0) (Adjustable 0 – 20)
This option adjusts the number of mercy tickets or capsules paid out if the optional ticket or capsule dispenser is fitted. If there is no optional Ticket or Capsule Dispenser fitted the setting should be 0

P15 = MERCY SYSTEM MODE ADJUSTMENT
(Default 1) (Adjustable 1 – 2)
This option adjusts the way that mercy tickets or capsules are paid out if the optional ticket or capsule dispenser is fitted. See P14 for setting the number of mercy tickets or capsules that will be dispensed.

1. Mercy tickets / capsules are paid if no prize is won. Optional ticket / capsule dispenser must be fitted.
2. Mercy tickets / capsules are paid on every game credit, regardless if prizes are won or not. Optional ticket / capsule dispenser must be fitted
The Audits Mode allows the operator to view statistics in all areas of the Game Play. This enables the operator to make calculated adjustments and “Fine Tune” the machine to maximize earning potential. The Audits mode stores bookkeeping of the games processed since the last game audits reset. While in this mode, the game audits can also be reset to zero.

The Stack N Grab has thirty seven Audits that can be viewed in this mode. They are A01 to A37 and their codes and values are displayed alternatively during the Audit Mode.

**Example:** Code A01 will be displayed as 01 and a value of 421 as 421 on the 4-digit display.
Or it will display large values like 21589 as 2 and 1589 on the 4-digit display.

**AUDITS MODE DIAGRAM**

<table>
<thead>
<tr>
<th>PROGRAMMABLE ADJUSTMENTS MODE</th>
<th>PRESS TEST</th>
</tr>
</thead>
<tbody>
<tr>
<td>AUDITS MODE</td>
<td>PRESS TEST</td>
</tr>
<tr>
<td>[A] [A] [A] [A]</td>
<td>PRESS SERVICE</td>
</tr>
<tr>
<td>[4] [2] [1]</td>
<td>Displays CODE then VALUE or if value &gt; 9,999</td>
</tr>
<tr>
<td>Displays CODE, upper VALUE Then lower VALUE</td>
<td></td>
</tr>
<tr>
<td>[ ] [ ] [ ] [ ]</td>
<td>PRESS SERVICE</td>
</tr>
<tr>
<td>[0] [1]</td>
<td>Step from A01 to A32</td>
</tr>
<tr>
<td>[ ] [ ] [ ] [ ]</td>
<td>Loops back to A01</td>
</tr>
<tr>
<td>[ ] [ ] [ ] [ ]</td>
<td>Press and hold STACK button for 5 seconds to reset All Audits</td>
</tr>
</tbody>
</table>

**GAME HISTORY MODE**

**NOTE!**

- For Audit values that are greater than 4 digits the audits’ values will be displayed in two steps.
- The first number, which is displayed as 2, has leading dash symbols
- The second number, which is displayed as 1589, which has no dash symbols
- In this example the final value is 21,589
AUDIT PROCEDURE

- **ENTER** The Audits mode is entered from Programmable Adjustments mode by pressing the Test button once or from Attract mode by pressing the Test button five times. A A A A Will be displayed on the 4-digit display.

- **SELECT** The green Service button is pressed for advancing each step through the set of audits configurations, starting from the A A A A display, A01 being the first step, continuing through to A37, and then looping again from A01 to A37 until the mode is exited.

- **RESET** The entire set of user audits can be reset during any of the audit configurations, by holding the Stack button for longer than 5 seconds. The displays will be cleared while still holding the button pressed and will return to the same audit step after releasing the button. The value of all audits will be reset to “00 000”.

- **EXIT** The Audits mode is exited into Game History mode, by pressing the Test button once.

* NOTE! *

- **ALL** Audits will **STOP INCREMENTING** when the “Total Number of Games Played”, audit A-07, reaches 60,000.

- To restart the audits they must be reset to 0000 by holding The Start button for longer than 5 seconds while in Audits mode.
## AUDITS QUICK REFERENCE TABLE

<table>
<thead>
<tr>
<th>CODE</th>
<th>DISPLAY</th>
<th>AUDIT FUNCTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>A01</td>
<td>A - 01</td>
<td>Total Coins in Mechanism 1</td>
</tr>
<tr>
<td>A02</td>
<td>A - 02</td>
<td>Total Coins in Mechanism 2</td>
</tr>
<tr>
<td>A03</td>
<td>A - 03</td>
<td>Total Number of Service Credit</td>
</tr>
<tr>
<td>A04</td>
<td>A - 04</td>
<td>Average Number of Games Played Per Prize Win</td>
</tr>
<tr>
<td>A05</td>
<td>A - 05</td>
<td>Average Level Reached Per Game</td>
</tr>
<tr>
<td>A06</td>
<td>A - 06</td>
<td>Total Number of Major Prizes Won</td>
</tr>
<tr>
<td>A07</td>
<td>A - 07</td>
<td>Total Number of games played</td>
</tr>
<tr>
<td>A08</td>
<td>A - 08</td>
<td>Total Number Games reach level 1</td>
</tr>
<tr>
<td>A09</td>
<td>A - 09</td>
<td>Total Number Games reach level 2</td>
</tr>
<tr>
<td>A10</td>
<td>A - 10</td>
<td>Total Number Games reach level 3</td>
</tr>
<tr>
<td>A11</td>
<td>A - 11</td>
<td>Total Number Games reach level 4</td>
</tr>
<tr>
<td>A12</td>
<td>A - 12</td>
<td>Total Number Games reach level 5</td>
</tr>
<tr>
<td>A13</td>
<td>A - 13</td>
<td>Total Number Games reach level 6</td>
</tr>
<tr>
<td>A14</td>
<td>A - 14</td>
<td>Total Number Games reach level 7</td>
</tr>
<tr>
<td>A15</td>
<td>A - 15</td>
<td>Total Number Games reach level 8</td>
</tr>
<tr>
<td>A16</td>
<td>A - 16</td>
<td>Total Number Games reach level 9</td>
</tr>
<tr>
<td>A17</td>
<td>A - 17</td>
<td>Total Number Games reach level 10</td>
</tr>
<tr>
<td>A18</td>
<td>A - 18</td>
<td>Total Number of Mercy Games</td>
</tr>
<tr>
<td>A19</td>
<td>A - 19</td>
<td>Total Prize Counter (non-resettable)</td>
</tr>
<tr>
<td>A20</td>
<td>A - 20</td>
<td>Total Game Plays (non-resettable)</td>
</tr>
<tr>
<td>A21</td>
<td>A - 21</td>
<td>Coin 1 Counter (non-resettable)</td>
</tr>
<tr>
<td>A22</td>
<td>A - 22</td>
<td>Coin 2 Counter (non-resettable)</td>
</tr>
<tr>
<td>A23</td>
<td>A - 23</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A24</td>
<td>A - 24</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A25</td>
<td>A - 25</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A26</td>
<td>A - 26</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A27</td>
<td>A - 27</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A28</td>
<td>A - 28</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A29</td>
<td>A - 29</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A30</td>
<td>A - 30</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A31</td>
<td>A - 31</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A32</td>
<td>A - 32</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A33</td>
<td>A - 33</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A34</td>
<td>A - 34</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A35</td>
<td>A - 35</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A36</td>
<td>A - 36</td>
<td>(Manufacture Audit)</td>
</tr>
<tr>
<td>A37</td>
<td>A - 37</td>
<td>(Manufacture Audit)</td>
</tr>
</tbody>
</table>
AUDITS DETAILED

■ A01 = TOTAL COINS IN MECHANISM 1
This Audit displays the total number of coins inserted into coin mechanism 1 since the audits were last cleared.

■ A02 = TOTAL COINS IN MECHANISM 2
This Audit displays the total number of coins inserted into coin mechanism 2 since the audits were last cleared.

■ A03 = TOTAL NUMBER OF SERVICE CREDITS
This Audit displays the total number of Service Credits since the audits were last cleared. This records the number of credits given by pressing the Service Button on the service panel.

■ A04 = AVERAGE GAMES PER WIN (AGW)
This Audit displays the current Average number of games played for every prize won since the audits were last cleared.

■ A05 = AVERAGE LEVEL REACHED IN THE GAME
This Audit is monitors the players skill level and the game difficulty, it displays the Average Level that players reach since the audits were last cleared.

■ A06 = TOTAL NUMBER OF PRIZES PAID OUT
This Audit displays the total number of Prizes Won, since the audits were last cleared.

■ A07 = TOTAL GAMES PLAYED
This Audit displays the total number of Games Played since the audits were last cleared.

* NOTE! *
■ ALL Audits will STOP INCREMENTING when the “Total Number of Games Played”, audit A-07, reaches 60,000.

■ To restart the audits they must be reset to 00000 by holding The Start button for longer than 5 seconds while in audits mode.
A08 to A17
TOTAL NUMBER OF GAMES ENDING ON LEVELS 1 to 10
These Audits display the total number of games ending on level number 1 through to 10 on this machine since the audits were last cleared.

A18 = TOTAL NUMBER OF MERCY GAMES
This Audit displays the total number of “Mercy Games” that have been played since the audits were last cleared. Note: this audit is only active if the optional Capsule or Ticket dispenser is fitted and the P-14 Mercy Option is active.

A19 = TOTAL NUMBER OF PRIZES PAID OUT (Non Resettable)
This is a non resettable counter that displays the total number of Prizes paid out. NOTE: this audit cannot be reset.

A20 = TOTAL GAMES PLAYED (Non Resettable)
This is a non resettable counter that displays the total number of Games Played. NOTE: this audit cannot be reset.

A21 = COIN 1 COUNTER (Non Resettable)
This is a non resettable counter that displays the total number of coins inserted into coin mechanism 1. NOTE: this audit cannot be reset.

A22 = COIN 2 COUNTER (Non Resettable)
This is a non resettable counter that displays the total number of coins inserted into coin mechanism 2. NOTE: this audit cannot be reset.

A23 to A37 = MANUFACTURERS AUDITS ONLY
These are Manufacturer Audits only and serve no useful function for the operator of this game.

* NOTE! *
- LAI Games Customer Support may request from the operator the values of these Manufacturers audits, to help with any service issues.
GAME HISTORY MODE

By using the Game History Mode the operator can view the results of the last 10 games played. This enables the operator to verify player’s game results and verify the win / lose pattern on the LED Playfield Display.

GAME HISTORY MODE DIAGRAM

GAME HISTORY PROCEDURE

- **ENTER** The Game History mode is entered from Audits mode by pressing the Test button once or from Attract mode by pressing the Test button six times. HHHHHH Will be displayed on the 4-digit display.

- **SELECT** The green Service button is pressed for advancing each step through the set of Game Histories, starting from the HHHHH display, H01 being the first step, continuing through to H10, and then looping again from H01 to H10 until the mode is exited.

- **EXIT** The Game History mode is exited into Game Attract mode, by pressing the Test button once.

* NOTE! *

- Score Histories will be erased if the game is switched off then on. Empty score histories show as - - - - on the 4-digit display
## GAME HISTORY QUICK REFERENCE TABLE

<table>
<thead>
<tr>
<th>CODE</th>
<th>DISPLAY</th>
<th>HISTORY RESULTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>H01</td>
<td>H - 01</td>
<td>Level Ending &amp; LED Pattern for Very Last Game Played</td>
</tr>
<tr>
<td>H02</td>
<td>H - 02</td>
<td>Level Ending &amp; LED Pattern for 2nd Last Game Played</td>
</tr>
<tr>
<td>H03</td>
<td>H - 03</td>
<td>Level Ending &amp; LED Pattern for 3rd Last Game Played</td>
</tr>
<tr>
<td>H04</td>
<td>H - 04</td>
<td>Level Ending &amp; LED Pattern for 4th Last Game Played</td>
</tr>
<tr>
<td>H05</td>
<td>H - 05</td>
<td>Level Ending &amp; LED Pattern for 5th Last Game Played</td>
</tr>
<tr>
<td>H06</td>
<td>H - 06</td>
<td>Level Ending &amp; LED Pattern for 6th Last Game Played</td>
</tr>
<tr>
<td>H07</td>
<td>H - 07</td>
<td>Level Ending &amp; LED Pattern for 7th Last Game Played</td>
</tr>
<tr>
<td>H08</td>
<td>H - 08</td>
<td>Level Ending &amp; LED Pattern for 8th Last Game Played</td>
</tr>
<tr>
<td>H09</td>
<td>H - 09</td>
<td>Level Ending &amp; LED Pattern for 9th Last Game Played</td>
</tr>
<tr>
<td>H10</td>
<td>H - 10</td>
<td>Level Ending &amp; LED Pattern for 10th Last Game Played</td>
</tr>
</tbody>
</table>
ERRORS AND TROUBLESHOOTING

If the Game microprocessor detects any problems with the operation of the game, an Error will be displayed on the 4-digit display and the machine will play a voice message. “Please Call the Attendant/ be a Winner”. Some error Messages will only be displayed when test mode is entered. Errors are displayed on the displays as ErrX, where „X“ is the error number. There are five error messages for *Stack N Grab*, listed as follows:

**ERROR CODE QUICK REFERENCE TABLE**

<table>
<thead>
<tr>
<th>CODE</th>
<th>ERROR DESCRIPTION</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Err1</td>
<td>TICKET/CAPSULE</td>
<td>Check the ticket/capsule</td>
</tr>
<tr>
<td></td>
<td>No tickets/capsule, Jammed</td>
<td>Check the sensor/switch</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check the Drive output to ticket/capsule</td>
</tr>
<tr>
<td>Err2</td>
<td>STACK BUTTON JAMMED, active for longer than 30 seconds</td>
<td>Check Button function using switch test</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check the NO/NC connection</td>
</tr>
<tr>
<td>Err3</td>
<td>EEPROM ERROR</td>
<td>The main MCU is getting errors reading the</td>
</tr>
<tr>
<td></td>
<td>Problem with on-board EEPROM</td>
<td>EEPROM (24C16 IC on MCU).</td>
</tr>
<tr>
<td>Err4</td>
<td>PRIZE DEPLOYMENT ERROR</td>
<td>Check the Claw or Crane switches</td>
</tr>
<tr>
<td></td>
<td>Claw, Prize Sensor, Crane PCB or No Prizes. This is a</td>
<td>Check the prize sensor</td>
</tr>
<tr>
<td></td>
<td>hard Error</td>
<td>Check the Crane Control PCB</td>
</tr>
<tr>
<td></td>
<td><em>Test Mode can be access by pressing Test button.</em></td>
<td>Fill the cabinet with toys</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check the Claw and Motor Fuses</td>
</tr>
<tr>
<td>Err5</td>
<td>PRIZE SENSOR BLOCKED or PRIZE SENSOR FAULTY</td>
<td>Clear the blockage from in front of the</td>
</tr>
<tr>
<td></td>
<td></td>
<td>prize sensors</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Test Prize Sensors and replace if faulty</td>
</tr>
<tr>
<td>Err8</td>
<td>THE CRANE HAS NOT RETURNED TO THE HOME POSTION or</td>
<td>Check the crane mechanism home</td>
</tr>
<tr>
<td></td>
<td>HOME POSITION SWITCH NOT WORKING</td>
<td>position switch, make sure the connection is</td>
</tr>
<tr>
<td></td>
<td></td>
<td>OK</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check the motor operation in the Crane</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Gantry</td>
</tr>
</tbody>
</table>
TROUBLESHOOTING GAME ERRORS

- CLEARING GAME ERRORS
  Game errors can be cleared, by pushing the test button ONCE. The game will try and check if the error is fixed. If the reason for the error is fixed, the game will continue as normal. If the error is not fixed, the error will remain on the display. For a Hard Error (Err4) Power OFF and ON the game will clear the error.

- Err1 – TICKET/CAPSULE ERROR
  This error is usually displayed if the optional ticket /capsule dispenser does not function properly, or if tickets/capsules are jammed. Check the ticket/capsule dispenser is full, Check the ticket/capsule sensor/switch and make sure they are working properly, you can check this with your hand on the Capsule dispenser to make sure the sensor/switches are working also make sure the micro switch wiring is connected to the Normal Open and the Common contact of the micro switch. For a Ticket dispenser a ticket can be pushed in and out of the sensor to test it Use the switch test to help check the sensor/switch, an active switch will display as C1 in switch test.. Use a Digital Multimeter to check the voltage drive from the main CPU output to the motor or ticket/capsule connector.

- Err2 – STACK BUTTON JAMMED
  This error is usually displayed if the STACK button is active or jammed on for longer than 30 seconds. Check the mechanical operation of the Stack button and also the micro switch. Lastly make sure the micro switch wiring is connected to the Normal Open and the Common contact of the micro switch. Use the Switch Test to help check the Stack button, an active/pushed button will be display as C3,

- Err3 – EEPROM ERROR
  This Error means that the CPU cannot read the EEPROM, or is receiving errors during communication with the EEPROM (The 23C16 IC on the main MCU PCB). This could cause problems with the game audits and program settings. The first thing to do is try to switch the machine ON and OFF at least 2 times. If the message still appears then replace the EEPROM IC (Atmel 24C16) on the CPU PCB with the new EEPROM. If there is still an error message, this could be a problem with the game audits and program. If this error cannot be cleared, please send your main MCU PCB to the nearest authorized LAI Games Distributor for repair.

- Err4 – PRIZE DEPLOYMENT ERROR
  This error is displayed when the Claw is faulty, the Prize Sensor is not functioning either during the start up test or in game play and/or there are no Toys inside the cabinet and the game times out. This is a hard Error and will stop the game operating but you can still access the test mode by pressing the test button twice for fault finding the problem.

  Note: Err4 can also occur when the claw rope winds around the pulley incorrectly and the claw is held up in the gantry. To clear this simply press and hold the Up switch inside the gantry for the claw to be released then redo the rope and wind it correctly. (Refer to the “Rope Winding For the Claw” diagram in the Service Section of this manual.)
- **Err5 – PRIZE SENSOR BLOCKED or PRIZE SENSOR FAULTY**
  This error occurs if the prize sensor is blocked or a prize is jammed in the prize chute, blocking the infrared beam of the prize sensor for longer than 5 seconds. Clear the blockage in front of the sensor; re adjust the sensor by turning the sensitivity screw in the sensor body if required.

- **Err8 – HOME SWITCH GANTRY ERROR**
  This error occurs if the Gantry home position switch is not functioning or the crane gantry has not properly returned to the home position, (Front/left position). Check the switch condition and operation, the motor and the switch stopper and check the connection and the wiring to this switch.
FUSE INFORMATION

* WARNING! *
Always turn OFF Mains power and unplug the game, before replacing any fuses.

- **MAIN AC SUPPLY FUSE (1 x 6 AMP FAST BLOW, M205 TYPE)**
  This fuse is for the main AC supply and is situated in the IEC mains input socket.

- **MCU POWER FUSE (1 x 1.5 AMP FAST BLOW, M205 TYPE)**
  This fuse is for the power supply to the MCU PCB.

- **MCU CONTROL FUSES (2 x 5 AMP FAST BLOW, M205 TYPE)**
  These fuses are for the DC transistor drivers on the MCU PCB.

- **3 LED PLAYFIELD DISPLAY CONTROLLER FUSES (3 x 2.5 AMP FAST BLOW, M205 TYPE)**
  This fuse is for the +5VDC on the three LED Playfield Display PCBs.

- **CLAW and MOTOR FUSES (2 x 4 AMP SLOW BLOW AND 7 AMP SLOW BLOW, 3AG TYPE)**
  These fuses are for the Crane Mechanism Motors 48VDC (2 x 4A Slow Blow) and for the Claw Coil 48VDC 7A Slow Blow.

* CAUTION! *
Do Not Use any fuse that does not meet the specified rating.
SECTION A: SERVICE INSTRUCTIONS

BE SURE TO READ THE FOLLOWING
Carefully before servicing this machine
LOCATING AND ACCESSING PARTS

PARTS LOCATION DIAGRAM

As viewed from front

- Top Header
- Playfield Display
- LED Strip
- Control Panel
- Coin Door
- Cash Box
- Prize Door
- Prize Sensor behind the front door
As viewed from back continued,

- BAFB29 Amplifier PCB
- BAFB66A Main CPU PCB
- BAFB158 Claw Control PCB
- BAFB52C Sound ROM PCB
- 10,000 µF/80 V Capacitor
- 32 Amp Bridge Diode
- Fuse Location
- Prize Sensor (Viewed inside prize chute)
ROPE WINDING FOR THE CLAW

* NOTE! *
Rope length between notches is 1.40 meters (55”) maximum.

DISPLAY ACCESS,

Unscrew the 4 screws of the display to give access as shown above
PRIZE SENSOR

Prize Sensor WO-RNPW1
Win Lenk Retro Reflective

- Blue/White = GND
- Black = Output Logic
- Brown = 12 VDC

Sensitivity Adjustment
PARTS DESCRIPTION

- **COIN MECHANISMS**
  The coin mechanisms can be accessed inside the coin door to the right on the front of the machine cabinet.

- **CASH BOX**
  The cash box is located inside behind the coin door on the front of the machine cabinet.

- **SPEAKERS**
  Two speakers are located to the front of the cabinet below the control panel. Access is through the back of front door by unscrewing the metal cover.

- **CONTROL PANEL**
  Control Panel located in the center of the machine cabinet. The control panel can be accessed through the front door from the back by unscrewing the metal bracket.
  
  **STACK BUTTON:** The Stack button is the Large Red round illuminated button. This button is used to start the game, to stop and Stack the blocks or to lower the claw to grab a prize and for test and program adjustments.
  
  **JOYSTICK:** The joystick is use for moving the claw into the right position above a prize if a player wins.

- **SERVICE CONTROLS:**
  The service panel is located above the cash box and accessed through the front door.
  
  **SERVICE BUTTON:** Used to input credits to the game without activating the coin counter, and to perform test procedures in combination with the test button
  
  **TEST BUTTON:** Used to perform the test mode, in combination with the Service button.
  
  **VOLUME KNOB:** Used to adjust the speaker’s sound level.
CLAW ADJUSTMENT

1. Mechanical Adjustments
   - **Distance between claw arms in the closed position** is adjusted by moving the two rings up and down the body of the claw. Close the claw manually and loosen ring grub screws. Adjust the position of the rings for the desired claw arm distance and tighten ring grub screws.
   - **Distance between claw arms in the Open position** is adjusted by moving the square washer at the base of the plunger. Loosen plunger screw and rotate the square washer to allow the claw to open wide or narrow.

Big toys claw adjustment

Smaller toys claw adjustment

80 mm 3.1”

50 mm 2”
Note: The claw will get hot during normal game operations

* CAUTION! *

Do not touch the Power Coil during the operation it may be extremely hot
LAMPS

* WARNING! *
Always turn OFF Mains power and unplug the game, before replacing any lamps.
Always allow time for cooling as Lamps that have been active for a time may still be too hot to touch.

- **COIN DOOR LAMPS**
The coin door lamps all are 12V/DC LED or equivalent and can be accessed through the front door.

- **BUTTON LAMPS**
The button lamps all are 12V/DC LED or equivalent and can be accessed through the front door.

- **HEADER LAMPS**
There are standard FL fluorescent tubes for the Header Display. Access is by the removing of the machine header cover and accessing the tube and ballast from the front.

- **CABINET LAMPS**
There are four 20 watt Energy Saver lamps in each top corner of the inside of the cabinet. Maximum four 25 watt Energy saver lamps can be use inside the cabinet.

* CAUTION! *
Always Replace the lamps with the same or equivalent size, wattage and voltage.
MAINTENANCE

CLEANING AND CHECK UP

■ EXTERIOR

Regularly dust and clean the external cabinet areas as required, using a soft water-damp cloth and mild soap. Check for blown bulbs and replace as required.

Any scratches or marks in the fiberglass or acrylic can be buffed out using car polish or cut and polish.

* CAUTION! *

Do not Use solvents on the panels as it may affect the artwork.

■ INTERIOR

Regularly dust and vacuum the interior of the cabinet, taking care to remove any objects that may have fallen on the PCBs. Check and tighten all fixing hardware and fasteners as required.

* WARNING! *

Always Turn OFF Mains power and unplugged the game, before cleaning the interior of the machine.

Always After cleaning the cabinet interior, check all harness connectors and restore all loose or interrupted connections.

Regularly check that all the display and button lamps are operating through the Sounds, Lamps and Display Test. Replace any lamps that are not operational.
1” CAPSULE DISPENSER (Optional)

Capsule access door closed

Capsule access door opened

Capsule dispenser meter

1” Capsule dispenser
FILLING IN THE CAPSULES (Optional)

Filling the 1” Capsule Dispenser,

With the Capsule Access door opened fill in the 1” capsule into the capsule dispenser as required.

Filling the Capsule display tube,

- Use Phillip Head Screw to unscrew the top cover of the tube
- Lift the cover
- Fill in the capsule inside the tube and replace in reverse order

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SECTION B: TECHNICAL DETAILS

It is advised that anybody using SECTION B for repairing or modifying any of the components of the game should be a qualified technician, having at least a basic knowledge of digital components, integrated circuits and electricity.
# CONNECTION DETAIL

## Main PCB 28 Way Edge Connector

<table>
<thead>
<tr>
<th>Components Side</th>
<th>Solder side</th>
</tr>
</thead>
<tbody>
<tr>
<td>GND 1</td>
<td>A GND</td>
</tr>
<tr>
<td>GND 2</td>
<td>B GND</td>
</tr>
<tr>
<td>+12VDC 3</td>
<td>C +12V</td>
</tr>
<tr>
<td>+12VDC 4</td>
<td>D +12V</td>
</tr>
<tr>
<td>- P1A7 5</td>
<td>E P1B7 Test button input</td>
</tr>
<tr>
<td>Z Down Switch 2</td>
<td>F P1B6 Service button input</td>
</tr>
<tr>
<td>P1A6 6</td>
<td>H P1B5 Start Button input</td>
</tr>
<tr>
<td>Z Up Switch 1</td>
<td>J P1B4</td>
</tr>
<tr>
<td>(home) P1A5 7</td>
<td>K P1B3 Ticket notch input</td>
</tr>
<tr>
<td>X Left Home Position switch P1A4 8</td>
<td>L P1B2 Coin 1 input</td>
</tr>
<tr>
<td>Right Joystick Input P1A3 9</td>
<td>M P1B1 Coin 2 input</td>
</tr>
<tr>
<td>Left Joystick Input P1A2 10</td>
<td>N P1B0</td>
</tr>
<tr>
<td>(Back)Up Joystick Input P1A1 11</td>
<td>O P1B -</td>
</tr>
<tr>
<td>(Front)Down Joystick Input P1A0 12</td>
<td>P P1B -</td>
</tr>
<tr>
<td>(watch dog) P1C7 13</td>
<td>Q P2C7 Display 7 Segment data</td>
</tr>
<tr>
<td>- P1C6 14</td>
<td>R P2C6 Output</td>
</tr>
<tr>
<td>- P1C5 15</td>
<td>S P2C5 Select button light</td>
</tr>
<tr>
<td>P1C4 16</td>
<td>T P2C4 Display, Display clock</td>
</tr>
<tr>
<td>Prize Sensor input P1C0 17</td>
<td>U P2C0 Display data 1</td>
</tr>
<tr>
<td>Select Button input P1C1 18</td>
<td>V P2C1 Display data 2</td>
</tr>
<tr>
<td>Y Backward Switch 1</td>
<td>W P2C2 -</td>
</tr>
<tr>
<td>(home) P1C2 19</td>
<td>X P2C3</td>
</tr>
<tr>
<td>Y Forward Switch 2 (NC)</td>
<td>Y GND</td>
</tr>
<tr>
<td>P1C3 20</td>
<td>Z GND</td>
</tr>
<tr>
<td>GND 21</td>
<td>Y GND</td>
</tr>
<tr>
<td>GND 22</td>
<td>Z GND</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>JST 7</th>
<th>JST 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>Light level 1 P2A0 1</td>
<td>1 P2B0 (PNP) Ticket Drive</td>
</tr>
<tr>
<td>Light level 2 P2A1 2</td>
<td>2 P2B1 Start Button Light Drive</td>
</tr>
<tr>
<td>Light level 3 P2A2 3</td>
<td>3 P2B2 Coin 1 Counter</td>
</tr>
<tr>
<td>Light level 4 P2A3 4</td>
<td>4 P2B3 Coin 2 Counter</td>
</tr>
<tr>
<td>Light level 5 P2A4 5</td>
<td>5 P2B4 Prize Counter Drive</td>
</tr>
<tr>
<td>Light Led Winner 6 P2A5 6</td>
<td>6 P2B5 Beacon /Led Light</td>
</tr>
<tr>
<td>Front Up Light 1 P2A6 7</td>
<td>7 P2B6 Crane Control</td>
</tr>
<tr>
<td>Front Down Light 2 P2A7 8</td>
<td>8 P2B7 Capsule Counter</td>
</tr>
</tbody>
</table>

Note: All switches that not write (NC) are NO (Normally Open).

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FB158 PCB Relay Connector detail,

**J2 (OUTPUT) 90 degree connector**
- Pin 11 = Left direction (X -)
- Pin 12 = Right direction (X +)
- Pin 13 = Backward direction (Y -)
- Pin 14 = Forward Direction (Y +)
- Pin 15 =
- Pin 16 = Down Direction (Z -)
- Pin 17 = Up Direction (Z +)
- Pin 18 = Claw Active (CW +)
- Pin 19 = Claw In active (CW -)
- Pin 20 =

**J1 (Power Connector)**
- Pin 1 = +12VDC
- Pin 2 = GND
- Pin 3 = +48VDC
- Pin 4 = +48VDC
- Pin 5 = GND 12V DC
- Pin 6 = -
- Pin 7 = -
- Pin 8 = GND 48V DC
MAINS VOLTAGE ADJUSTMENT

■ POWER SUPPLY
The Switch Mode Power Supply has a switch to set the mains voltage range. It is located at the rear of the game cabinet, and is accessed via the Service door. Use a thin blade screwdriver to move the selector switch to the desired mains voltage (See Diagram Below)

■ TRANSFORMER CONNECTORS
Locate the machine transformer(s) in the base of the cabinet. If unsure of the location of the transformer(s), refer to Parts location diagram page of this manual.

6 WAY CONNECTOR PINOUT

<table>
<thead>
<tr>
<th>PIN</th>
<th>FUNCTION</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>0 VAC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>110 VAC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>120 VAC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>0 VAC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>110 VAC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>120 VAC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>0 VAC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>20 VAC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>0 VAC</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>20 VAC</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
FLUORESCENT TUBE BALLASTS AND STARTERS
Locate the fluorescent tube ballasts and starters on the top of the cabinet behind the Game Header. If unsure of the location of any ballasts or starters, refer to Parts location diagram page of this manual. These have to be removed and replaced with an equivalent wattage as your local mains voltage level.
LAI Games have installed on the coin door is a 9 way Molex connector. This connector can be used for connection to most electronic coin systems and electronic coin comparators.

Please see below picture to understand the connection setup,

The Coin harness supplied with the game,

The Game is supplied standard with a harness to fit to NRI G13 and 2x Electronic Coin Comparator (LAI Games standard option). Other types of coin electronic harnessing can be supplied as requested, please contact your nearest LAI Games distributor.
### 3 D PART EXPLODE VIEW

**Parts List**

<table>
<thead>
<tr>
<th>ITEM</th>
<th>DESCRIPTION</th>
<th>QTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>SGI-Assy-001-R0</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>SGI-Assy-002-R0</td>
<td>1</td>
</tr>
<tr>
<td>3</td>
<td>SGI-Assy-003-R0</td>
<td>1</td>
</tr>
<tr>
<td>4</td>
<td>SGI-Assy-004-R0</td>
<td>2</td>
</tr>
<tr>
<td>5</td>
<td>SGI-Assy-005-R0</td>
<td>1</td>
</tr>
<tr>
<td>6</td>
<td>SGI-Assy-006-R0</td>
<td>1</td>
</tr>
</tbody>
</table>

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<table>
<thead>
<tr>
<th>NO</th>
<th>PART NUMBER</th>
<th>DESCRIPTION</th>
<th>QTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>01</td>
<td>SGI-FM-012-R5</td>
<td>Front door SA</td>
<td>10</td>
</tr>
<tr>
<td>02</td>
<td>SGI-FP-008-R1</td>
<td>Coin &amp; DBA assy</td>
<td>09a</td>
</tr>
<tr>
<td>03</td>
<td>SGI-FM-047-R0</td>
<td>Coin mechanism</td>
<td>09b</td>
</tr>
<tr>
<td>04</td>
<td>SGI-FM-043-R0</td>
<td>Coin &amp; DBA assy</td>
<td>09c</td>
</tr>
<tr>
<td>05</td>
<td>SGI-FM-073-R1</td>
<td>Front panel clamp</td>
<td>09d</td>
</tr>
<tr>
<td>06</td>
<td>SGI-FM-021-R0</td>
<td>Control panel bracket</td>
<td>09e</td>
</tr>
<tr>
<td>07</td>
<td>SGI-FM-044-R0</td>
<td>Front panel clamp</td>
<td>09f</td>
</tr>
<tr>
<td>08</td>
<td>SGI-FM-037-R1</td>
<td>Control panel bracket</td>
<td>09g</td>
</tr>
<tr>
<td>09</td>
<td>SGI-FM-041-R2</td>
<td>Control panel bracket</td>
<td>09h</td>
</tr>
<tr>
<td>10</td>
<td>SGI-FM-035-R2</td>
<td>Control panel bracket</td>
<td>09i</td>
</tr>
<tr>
<td>11</td>
<td>SGI-FM-042-R1</td>
<td>Control panel bracket</td>
<td>09j</td>
</tr>
<tr>
<td>12</td>
<td>SGI-FM-039-R1</td>
<td>Control panel bracket</td>
<td>09k</td>
</tr>
<tr>
<td>13</td>
<td>SGI-FM-046-R0</td>
<td>Prize door guide</td>
<td>09l</td>
</tr>
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<td>14</td>
<td>SGI-FG-001-R0</td>
<td>Front door SA</td>
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</tr>
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<td>Coin &amp; DBA assy</td>
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<td>16</td>
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<td>Coin &amp; DBA assy</td>
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<tr>
<td>19</td>
<td>SGI-FM-034-R1</td>
<td>Front panel clamp</td>
<td>13c</td>
</tr>
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<td>20</td>
<td>SGI-FM-039-R1</td>
<td>Control panel bracket</td>
<td>13d</td>
</tr>
<tr>
<td>21</td>
<td>SGI-FM-041-R2</td>
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<tr>
<td>22</td>
<td>SGI-FM-046-R0</td>
<td>Prize door guide</td>
<td>13f</td>
</tr>
<tr>
<td>23</td>
<td>SGI-FM-048-R0</td>
<td>Coin &amp; DBA assy</td>
<td>13g</td>
</tr>
<tr>
<td>24</td>
<td>SGI-FM-047-R0</td>
<td>Coin &amp; DBA assy</td>
<td>13h</td>
</tr>
<tr>
<td>25</td>
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<td>26</td>
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<td>28</td>
<td>SGI-FM-046-R0</td>
<td>Prize door guide</td>
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<td>SGI-FM-048-R0</td>
<td>Coin &amp; DBA assy</td>
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<td>30</td>
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