You can get this game at www.magic-play.eu SERVICE MANUAL

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# **FACTORY CONTACT INFORMATION**



BAY TEK GAMES INC. Pulaski Industrial Park 1077 East, Glenbrook Drive Pulaski, WI 54162 USA

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All games are proudly manufactured at our factory in Pulaski, Wisconsin, USA

#### **GAME INSPECTION**

Inspect the game for any damaged, loose, or missing parts. If damage is found, please contact your freight carrier first. Then, contact Bay Tek Games' Service Department at 920.822.3951 or e-mail them at service@baytekgames.com for further assistance.

# **TABLE OF CONTENTS**

# **WELCOME TO: Grand FUN-alley!**

#### Congratulations on your Grand FUN-alley purchase!

This revolutionary alley bowler will pump up the excitement in your game room with its fun graphics and sounds, and the ablitly for up to four players to compete against each other! The 22" flat screen monitor provides a friendly user interface complete with adorable characters and two different game play options!

Please take a moment to read through this manual and be sure to contact our factory if you have any questions, or would like some more information.

Thank you for your purchase! Your business is important to us and we hope you enjoy this game as much as we do!

Your Friends at Bay Tek Games



#### **GAME INSPECTION**

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# **HOW TO PLAY**

Step right up and pick your game! Classic Roller or Ring of Fire, 1-4 players.

Roll all nine balls into the targets, according to the directions displayed on the monitor. See frame-by-frame scores and compare with the other players! In Ring-of-Fire, aim for the lighted ring for Double Points!

Grab your tickets and play again!

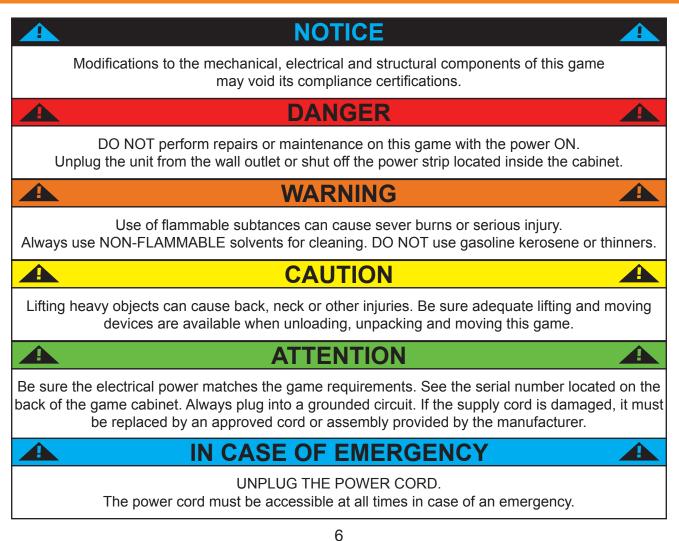


# **GAME SPECIFICATIONS**

WEIGHT						
NET WEIGHT	450 LBS.					
SHIP WEIGHT	550 LBS.					
DIMENSIONS						
WIDTH	30"					
DEPTH	114"					
HEIGHT	80"					
OPERATING TI	EMPERATURE					
FAHRENHEIT	80-100					
CELSIUS	26.7-37.8					

POWER REQUIREMENTS							
INPUT VOLTAGE RANGE	100 to 120 VAC	/	220 to 240 VAC				
INPUT FREQUENCY RANGE	50 HZ	/	60 HZ				
MAX START UP CURRENT			ATING RENT				
	C	JRF					
CURRENT	CI 0 1.5 AM	JRF PS (	RENT				

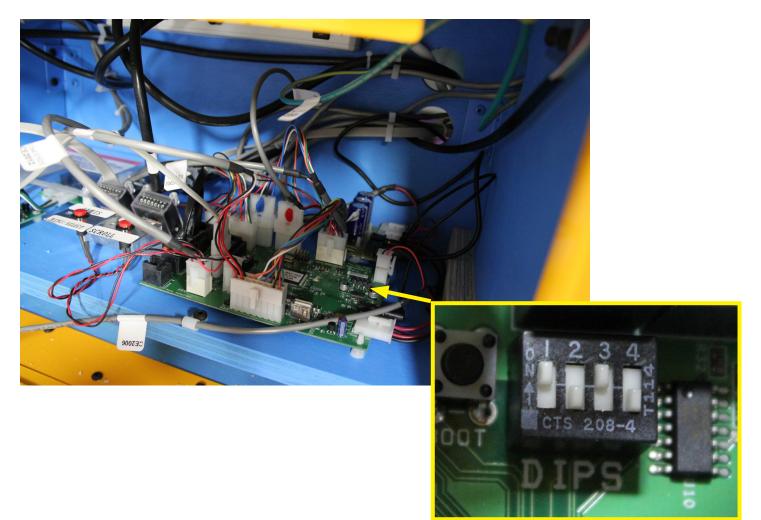
# **SAFETY PRECAUTIONS**



# **DIP SWITCH SETTINGS**

The dip switch bank is located on the mainboard, inside the front door of the game.

\*factory default settings are highlighted below



#### THE DIPS MUST BE SET AS SHOWN FOR THE GAME TO FUNCTION PROPERLY

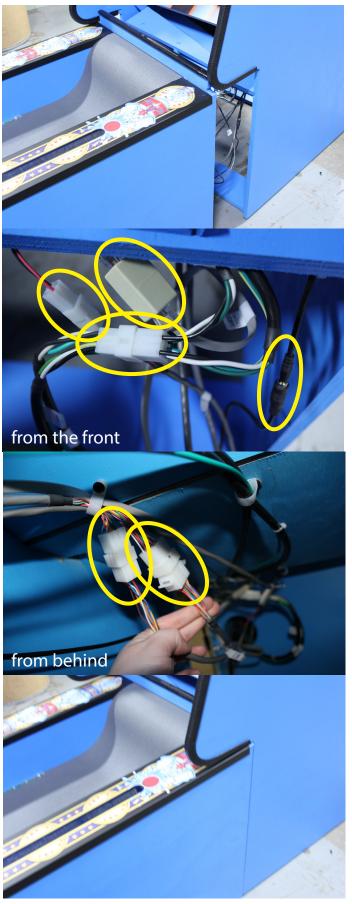
SWITCH	1	2	3	4
ON				
OFF				

# **QUICK SET UP GUIDE**

Place the target cabinet near its final location.

Push the ramp cabinet to about a foot from the target cabinet, and plug in the six sets of cables as shown. The phone cable linkage can be found in the cashbox of the game.

Slide the ramp cabinet flush to the target cabinet.



You can get this game <sup>8</sup> at www.magic-play.eu

# **QUICK SET UP GUIDE**

Drop the 9 balls (found in a box inside the target cabinet) into the playfield.

Plug the power cable into the back of the target cabinet and into a standard 110V electrical outlet.

Open the front doors of the ramp and switch the power strip to "on".



#### **Congratulations! You're Ready to Roll!**

You can get this game <sup>9</sup> at www.magic-play.eu

# **MAIN MENU FUNCTIONS**

The menu access buttons are located inside the front door of the ramp.

Press the **MENU/SELECT** button to enter the Main Menu.

Move through the menu with the **SCROLL** button.

Make your selection with the **MENU/SELECT** button.



#### GRAND FUN ALLEY MAIN MENU CLEAR CREDITS GAME SETUP DIAGNOSTICS MENU STATS MENU EXIT MENU

# SOFTWARE VERSION = 1.0.0 COMPILE DATE: MAR 8 2012 MINIGEN SOFTWARE VERSION = NONE

# **CLEAR CREDITS**

Press and hold the **MENU/SELECT** button while "CLEAR CREDITS" is highlighted until "CREDITS CLEARED" appears to the right.

## **GAME SETUP MENU**

# GRAND FUN ALLEY GAME SETUP MENUCREDITS/GAME2TICKET PATTERNTABLE 12FIXED TICKET PATTERNDISABLEDATTRACT VOLUME50GAME VOLUME0EXIT MENU

Credits/ Game	0	1	2	3	4	5	6	7	8				
Ticket	1	2	3	4	5	6	7	8	9	10	11	12	13
<b>Pattern</b> (see next page)	14	15	16	17	18	19	20	21	22	23	24	25	
Fixed Ticket Payout	DI	SABLE	Đ		1 TIC	TICKET		то		40 TICKETS			
Attract Volume	0	10	20	30	40	50	60	70	80	90	100	110	120
Game Volume	0	10	20	30	40	50	60	70	80	90	100	110	120

# **TICKET PATTERNS**

					GA	ME S	CORE	(in th	nousa	nds)				
TICKET	0	10	15	20	25	30	35	40	45	50	60	70	80	90
PATTERN	- 9	- 14	- 19	- 24	- 29	- 34	- 39	- 44	- 49	- 59	- 69	- 79	- 89	+
		L				<u>.</u>	TIC	KETS				I		
1	1	2	3	4	5	6	7	8	9	10	11	12	13	14
2	1	2	3	4	5	6	7	8	9	10	25	50	75	100
3	1	2	3	4	5	6	7	10	15	25	50	100	150	1000
4	1	3	5	7	9	11	13	15	17	20	25	50	75	100
5	2	4	6	8	10	12	14	16	18	20	30	40	50	100
6	2	4	6	8	10	12	14	16	18	25	50	75	100	1000
7	3	4	5	6	7	8	10	15	20	30	50	100	250	1000
8	4	5	6	7	8	9	10	15	20	25	35	50	100	1000
9	6	8	10	12	14	16	20	30	40	60	100	200	500	1000
10	4	8	12	16	20	24	28	32	36	40	60	80	100	200
11	4	8	10	12	14	18	20	25	30	35	50	75	100	1000
12	6	8	12	16	20	22	24	26	30	35	50	100	120	1000
13	6	8	10	12	14	16	20	30	40	60	100	200	500	1000
14	8	10	12	14	18	22	30	35	40	50	60	70	80	100
15	8	10	12	14	16	18	20	22	24	26	28	30	50	250
16	8	16	20	24	28	36	40	50	60	70	100	150	200	1000
17	12	16	24	32	40	44	48	52	60	70	100	200	240	2000
18	0	0	1	1	1	2	2	3	4	6	10	20	30	50
19	0	1	1	2	2	2	3	3	3	4	5	10	20	50
20	1	1	2	2	3	3	4	4	5	6	7	8	9	500
21	1	1	2	3	4	5	6	7	8	9	10	15	23	25
22	1	2	3	4	5	6	7	8	9	10	15	20	25	50
23	2	3	4	5	6	7	8	9	10	11	12	15	20	1000
24	2	3	4	5	6	8	10	12	14	16	18	20	25	30
25	3	4	5	6	7	8	9	10	12	14	16	20	25	30

# DIAGNOSTICS MENU GRAND FUN ALLEY DIAGNOSTICS MENU EXIT MENU IK TARGET OFF DIAGNOSTICS MENU IK TARGET</td

This diagnostic mode will help in determining if all sensors and inputs are functioning correctly. Activating any input listed here should turn the display from OFF to ON.

The game will automatically alternate lighting the targets in numerical order while diagnostic mode is on.

# STATS MENU

GRAND FUN ALLEY STATS MENU CLEAR STATISTICS EXIT MENU CLASSIC GAMES -0

CLASSIC GAMES -0 CLASSIC CREDITS -0 CLASSIC TICKETS -0 AVG. TICKET / GAME -0 R.O.F. GAMES -0 R.O.F. CREDITS -0 R.O.F. TICKETS -0 AVG. TICKET / GAME -0 AVG. TICKET / GAME -0 TOTAL GAMES 0 TOTAL CREDITS 0 TOTAL CREDITS 0

TOTAL AVG. TICKET / GAME

You can get this game at www.magic-play.eu

NAN

Problem	Probable Cause	Remedy				
	Unplugged.	Check wall outlet to line filter in back of game. (A5FI9010)				
No power to the game.	Connector loose between head and ramp	Check connection between head and ramp.				
New York	Power strip turned off, or plugs unplugged.	Check rocker switch on power strip. Ensure power cords are pushed up into power strip securely.				
	Circuit breaker tripped.	Reset power strip breaker switch or building circuit breaker. Attempt to determine cause.				
	Bad power supply.	Refer to Monitor/Motherboard Power Supply Diagnostics				
Bill Acceptor on,	Power supply unplugged.	Insure unit is plugged into power strip.				
but everything else off.	Rocker Switch on power supply is Off.	Make sure rocker switch is set ON.				
(Power Supply not ON)	Power supply shutting down because of 12 V	See power supply diagnostics to isolate bad component. A bad motor or 12 volt short would cause this.				
	overload. Faulty power supply.	Refer to Monitor/Motherboard Power Supply Diagnostics section.				
	LED strip faulty	Unplug one strip from main board and see if both strips are bad or just one. Remove plastic cover and examine LED strip.				
Chase lights on ramp do not flash.	Faulty Cable	Check cables from LED strips to main board. (AACL2100)				
	Faulty Main Board	Replace main board. (AANEWGEN-PJ)				
LED cabinet light- ing not working.	LED's to light up playfield plug into power sup- ply behind monitor.	Check for proper connection from power supply to power supply. Check continuity. (AACE2033, AACE2032, A5PS1008)				
		Refer to AC Power & 12 Volt Power Wiring section.				
LED's lighting up playfield rings not	LED's in rings will light up when hole is scored.	Ensure hole is scoring, if not - refer to Game Scores Wrong Section.				
working.	Faulty wire or connection.	Check for proper connection from LED's to main board. Check continuity. Check for damaged connector between head and ramp game pieces. Refer to Count-				
	Faulty LED light strip.	ers, Rack Sensor and LED's Wiring section. (AACE2041, AACE2042, AACE2036, AACE2035)				
	Faulty main board.	Replace LED light strip. (AACE2041 or AACE2042) Replace main board. (AANEWGEN1-PJ)				
	1					

Prob	olem		Probable Cause	Remedy				
Dollar Bill		Vo	e bill acceptor has 110 olts AC. e: Game will allow 12 Volt DBA to be installed.	Acceptor should cycle stacker at game power up. If not, check cable connections to power strip. Caution – 110 Volts AC				
Acceptor n functioning		Dirt or	debris in acceptor slot.	Clean with bill reader cleaning card. (A5CC9000)				
lanetioning			e acceptor dipswitch is se "always enable"	et There are dips on side of acceptor. Set to "always enable" (not harness enable)				
			ed, broken, or discon- cted wiring.	Check wiring from bill acceptor to main board. Re- pair or replace wiring harness. (AACE2012)				
		Check	coin switch for function.	If coin switch does not work—refer to "Game does not coin up" troubleshooting.				
		Bill ac	ceptor problem.	Refer to troubleshooting section of dollar bill ac- ceptor manual included with this game or the diagnostics label of the back of the unit.				
	Volum low.	e too	Increase the volume by scroll to "Game Volume					
	Loose	wire.	Check audio cable connections from motherboard to main board to speakers.					
No Audio			Check audio cable connections from speaker(AACE8811), cable(AACE206), main circuit board(AANEWGEN1-PJ), cable(A5CEAU010), motherboard (AAMB7)					
	Faulty motherboard Faulty main		Replace Motherboard. (AAMB7) Motherboard creates sound. Cable can be removed from motherboard to MP3 player to test for sound amplification. If th MP3 player works, then motherboard is faulty.					
	Board		Replace Main Board. (A motherboard.	AANEWGEN1-PJ) Main board amplifies sound from				
	displays on tick		of tickets not resting y on either of the low witches	Adjust stack of tickets so they hold both the switch actuators down.				
		Faulty	switch.	Replace low ticket switch. (AASW200)				
		•	wire or connection.	Check for proper connection from switch to main board. Check continuity. (AACE2025)				
		Faulty	main board.	Replace main board. (AANEWGEN1-PJ)				

PROBLEM	PROBABLE CAUSE	REMEDY					
	Ticket tray empty due to faulty low ticket switch or broken/ loose wires. Switch stuck or	Fill ticket tray. Replace low ticket switch(AASW200). Repair wiring. Clean ticket tray of dirt, loose tickets or debris. Bend switch wire to correct position under tickets.					
Tickets do not	switch wire bent out of position. Faulty cable to dispenser.	Check wiring continuity from dispenser to main board (AACE2025) Check for pinched, broken or disconnected wires. Replace as necessary.					
dispense.	Dirty opto-sensor or paper dust buildup in ticket dispenser	Clean with compressed air and if necessary wipe sensor with isopropyl alcohol on a cotton swab.					
	Notch on tickets too shallow.	Flip tickets and load upside-down to have large cut notch toward opto sensor.					
	Ticket dispenser faulty.	Replace dispenser with spare working dispenser (A5TD1)					
	Main circuit board malfunction.	Replace main board if possible to isolate the problem to the main circuit board. (AANEWGEN1-PJ)					
Wrong number of tickets	Ticket Pattern set wrong.	Enter menu and cycle to Setup Menu. Verify correct settings for Ticket Pattern					
dispensed.	Dirty opto-sensor on ticket dis- penser.	Clean with compressed air or wipe with isopropyl					
	Many tickets in memory. If ticket meter is counting the tickets coming out, then reset	alcohol on a cotton swab. Turn game off, wait 10 seconds, and turn game back on.					
	game. Notch on tickets cut too shallow.	Flip tickets and load upside-down to have large cut notch toward opto sensor.					
	Faulty ticket dispenser.	Replace with spare working dispenser (A5TD1).					
	Main circuit board malfunction.	Swap cable from one output on main board to the other to verify cable/dispenser problem or faulty main board. (AANEWGEN1-PJ)					
Manu huttana	Stuck pushbutton.	Inspect pushbutton to make sure it is not stuck. Check continuity on connector.					
Menu buttons do not work.	Cable problem.	Check cable from pushbutton to main board. (AAPB2700 & AACE2018)					
	Faulty pushbutton.	Replace pushbutton. (AAPB2700)					

Problem	Probable Cause	Remedy				
Balls are not released.	Ball release solenoid sticking.	Check for free movement of assembly. Check for 110 VAC pulse at solenoid.				
	AC Driver Board defective.	Check for green LED pulse on driver board If pulse ok: Replace fuse located in small box on AC driver board. (A5FUSE3) Replace AC Driver board. (AABD5029) If no pulse, check wires from AC driver to main board. Replace main board. (AANEWGEN1-PJ)				
Too many balls are released.	Sensor at ball release blocked, dirty, or faulty.	Clean sensor. Green LED should only come on when blocked. Replace if needed. (AACB2203)				
ale leicaseu.	Pinched, broken, or discon- nected wiring.	Check connections from sensor board to main board. Check continuity on wires.				
Not enough balls are released. Game is waiting for player to throw balls and there are none left in track.	Ball count opto sensor is defective.Image: Constraint opto possible optoOpto sensor at ball release is defective.	If this sensor misses a ball, the game will continue waiting until game time-outs. Replace sensor. (AACB2203) If this sensor "sees" 2 balls instead of one. Replace sensor. (AACB2203)				
Meters do not work. Game counter clicks at start of each game. Ticket counter clicks as tickets come out of game.	The 2 wires crimped together may be faulty Pinched, broken, or discon- nected wiring Main board faulty	Inspect crimp to ensure good connection. Check connections from counters to main board. Check continuity on wires. (AACO1000, AACE2035) Replace main board				
Monitor problems Blurry Monitor Too bright, or dim.	Remove marquee in front of monitor. Press the far left button—black bar will appear on display. Press the far left button again to select Auto Adjustment. This may take a few seconds. Verify that the screen looks good and image is centered.					

Problem	Probable Cause	Remedy
Game scores wrong.	Game starts with a score already on display or scores double points.	Opto is defective under score hole. Enter menu, go to Diagnostics Menu to check sensors. Replace defective opto. (AACB2203)
Game does not coin up.	Main Board and wiring to coin switch Check green LED's on Serial Interfac "Power" solid ( "TX" & "RX" blinking very	ce board. ON
	If "Power" is not solid ON Ensure AACE2022 cable is plugged into blue "IN" socket on main board. (J16) Replace if needed. Replace Serial Interface board. (AACB2204) Replace main board. (AANEWGEN1-PJ)	If "TX" & "RX" are not blinking very fast Communication to Motherboard faulty. (Motherboard is located behind monitor.) Check AACE2011 cable from Serial Interface board to coupler between head and ramp (A5CO2002) up to motherboard behind monitor. Check adaptor (A5CN1031) Image: Check adaptor (A5CN1031) Efer to: Monitor/Motherboard Power Supply Diagnostics
Game does not coin up. Game does not have audio track "clinking" sound from speakers when coin switch triggered.	One or both coin switches faulty. Pinched, broken, or disconnected wiring. Faulty Main Board	If one is held "closed" - the other will not work Check connections from coin switches to "Coin" connector on main board. Check continuity on wires. (AACBL4A-DOOR & AACE2004) Replace main board. (AANEWGEN1-PJ)

Proble	m	Probable Cause		Remedy			
	Monitor says NO SIGNAL for 5 seconds after power up. Then dark.	on motherboard. Monitor VGA cable u Large power connect Motherboard Faulty or loose RAM Refer to Monitor/Mot	Monitor VGA cable unplugged. Large power connector unplugged on Motherboard				
not work- ing.	Monitor has nothing at all on power up.	Power cable unplugg monitor. Faulty monitor.		Ensure power is plugged into back of monitor, down to power strip. Replace monitor. (A5MO2200)			
Power down, wait 10 seconds and power up again. Error on screen at power up		Display stops at "No device insert boot press any key"		Flashdrive unplugged from board or faulty. Re-seat and try power on to game again. Replace USB software stick.			
	power up. Re-Boot game to see if problem still exists.	Display shows "Pupp Wizard" or "Xorg'		Game is not recognizing monitor. Ensure VGA cable is secure to I/O board. Connect keyboard to motherboard and press enter and enter again on default settings.			
Lights under Gameplay Pu not come on.		Burnt out LED bulb. Faulty Cable Faulty Main Board	Check ca (AACE20 Refer to Butto	switch/bulb assy(A5PB2001, A5PB2002) ables from pushbutton to main board. 030, AACE2003, AACE2035) Board Communication, Player Change ons Wiring Diagram main board. (AANEWGEN-PJ)			
Lights under Red & Blue Gameplay Pushbutton		Surface mounted transistor blown on main board.	Replace main board. (AANEWGEN-PJ)				
Red & Blue Gameplay Pushbuttons do not work.		Pushbutton itself is broken or stuck down Faulty Cable Faulty Main Board	Clean switch and ensure it moves freely. Replace if needed. (A5PB2001, A5PB2002) Check cables from pushbutton to main board. (AACE2030, AACE2003, AACE235) Refer to Board Communication, Player Change Buttons Wiring Diagram Replace main board. (AANEWGEN-PJ)				

# **DOLLAR BILL ACCEPTOR DIAGNOSTICS**

# Note: There are many different models and brands of Bill Acceptors that are used on redemption games. Your Bill Acceptor may differ from the unit shown.

First determine if Bill Acceptor has power:

Turn game ON—The bill acceptor should make noise as stacker cycles and green lights on outside bezel should flash.

#### If NO power:

Due to the different models and brands of Bill Acceptors that are used: Examine Bill Acceptor and determine if acceptor is 12 Volt DC or 110 VAC Use meter to measure voltage at cable going into Bill Acceptor.

#### If power is OK:

Clean Bill Acceptor path to make sure there is nothing jamming unit. Enter DBA Diagnostics Mode -

# Important—Do not hold button down too long or Bill Acceptor will enter programming mode.

If accidentally entered programming mode by mistake—Unplug game and plug back in.

To enter Diagnostic Mode, press and hold the Diagnostic Button on the back left corner of the DBA for **1-3 seconds.** 

The lights above the bill slot will flash the code.

#### ERROR CODES

Count the number of flashes on front bezel of Bill Acceptor and follow chart for repair.

FLASHING CODE	DESCRIPTION	CORRECTIVE ACTION
LEDs off	Power off	Turn on power
LEDs on	Acceptor is OK	
1 flash	Bill path blockage	Un-jam bill path
2 flashes	Stacker jam	Un-jam stacker
3 flashes	Cassette is full of bills	Empty the cassette
4 flashes	Cassette is removed	Replace the cassette
5 flashes	Acceptor is defective	Replace the acceptor
6 flashes	Acceptor not enabled	See service manual
10 flashes	Configuration Mode	Power down to exit
Rapid flashing during operation	Stringing attempt de- tected; or sensors dirty	Clean the sensors







# **POWER SUPPLY DIAGNOSTICS**

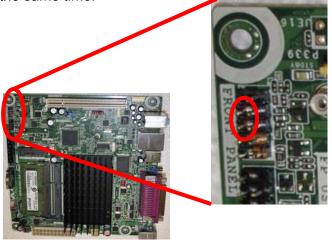
1.) Verify AC power to front of game. Check power strip in bottom front. Check for illuminated power switch.

2.) Verify AC power at power strip in top of game behind monitor Check for illuminated power switch.

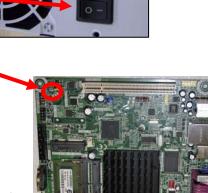


- 3.) Check AC power connection to power supply.
- 4.) Ensure Power Supply switch is set to 115V (or 230V) (Some model power supplies may not have this)
- 5.) Ensure Power switch is on.
- 6.) Examine top left corner of motherboard. There is green LED ON. If LED is not ON, replace power supply. (AAPS4600)
- 7.) Check connections from power supply. Make sure these 2 connections are secure.

8.) **"Jump Start" Motherboard:** If green LED is ON, but monitor is not ON, you may start motherboard by quickly touching these 2 red pins at the same time.







Large power supply connection

2 Black and 2 yellow wires (12 Volts DC)

# **UPDATING SOFTWARE**

#### Needed for Software Update:

#2 Square bit screwdriver One USB motherboard software One USB stick for MiniGen board

#### Installation Instructions:

Overview – This software upgrade consists of 2 steps: MiniGen software loading. Motherboard software installation.

#### MiniGen Software loading - NOTE: Game power must remain ON for this procedure.

1) Locate the USB stick with the MG designator for MiniGen Board.

2) Access the Minigen main board on bottom front of game. Behind looked door where speaker is located.

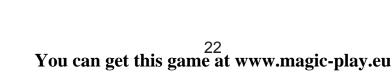
3) Insert the USB stick into the main board controller as shown here:

4) To trigger your file to load, press the small pushbutton next to the dipswitches.

**NOTE:** The file will load quickly; you will notice that the USB stick will flash, audio will reset after about 1 second, and the game will return to normal operating condition.

#### Motherboard Software Installation

- 1) Power down your game and disconnect the main power plug.
- 2) Locate USB software stick with the PC designator for Motherboard.
- 3) Remove existing USB stick and install the new USB stick with PC program.



If you have any questions or need further assistance please contact Bay Tek Games. You may reach our Service Team at 920-822-3951 ext. 1102

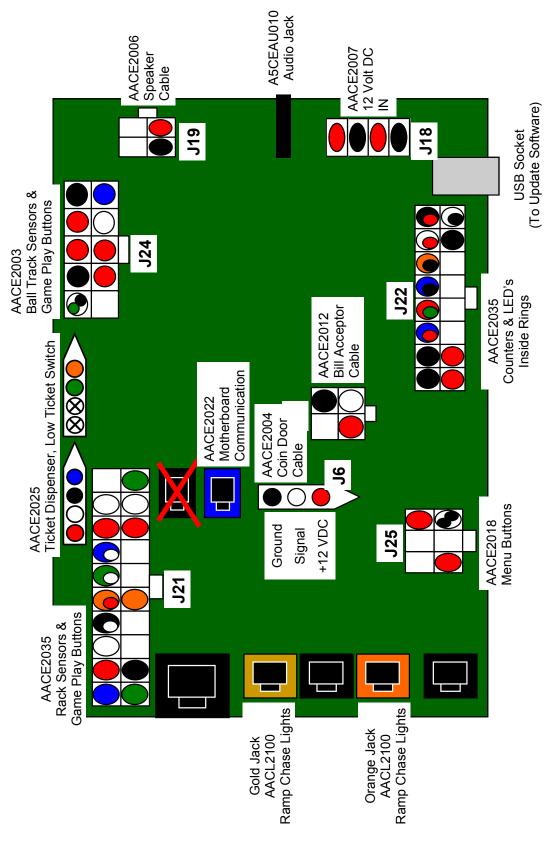






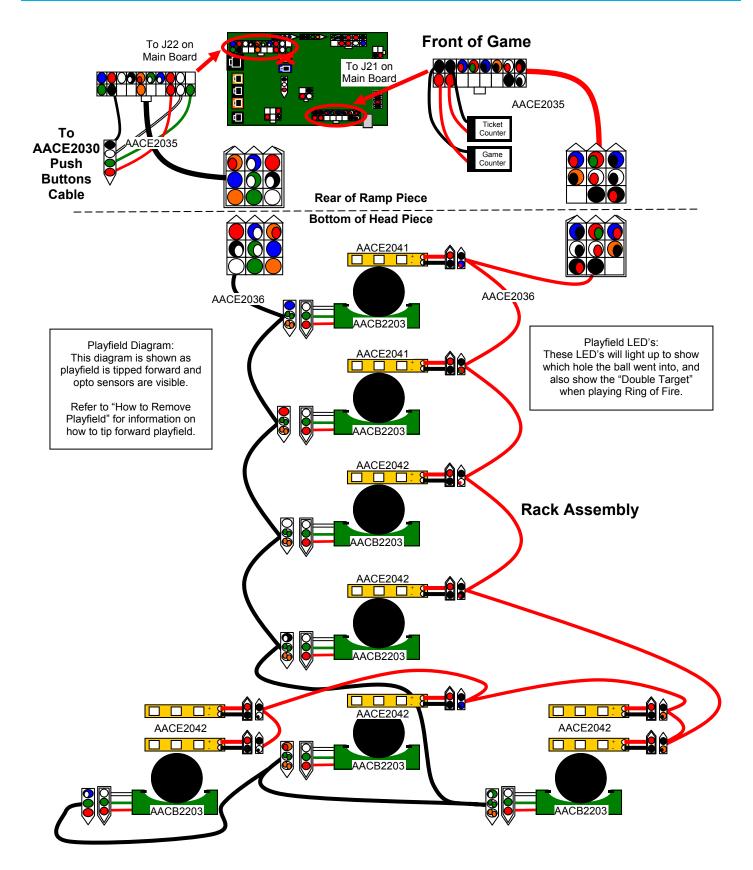
# WIRING DIAGRAMS

#### MAIN BOARD- AANEWGEN1-PJ



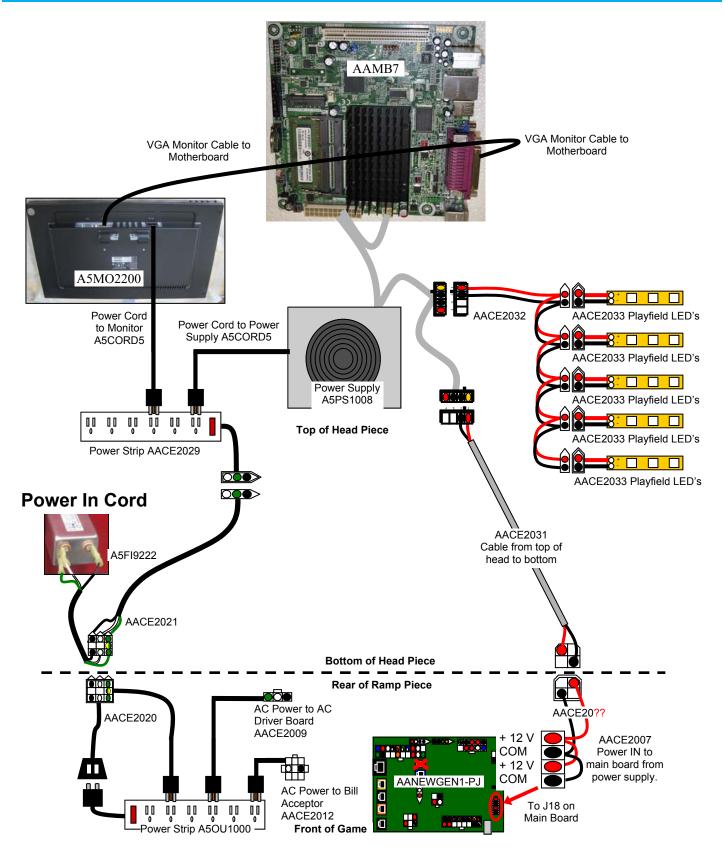
# WIRING DIAGRAMS

#### **COUNTERS, RACK SENSOR, LEDS**



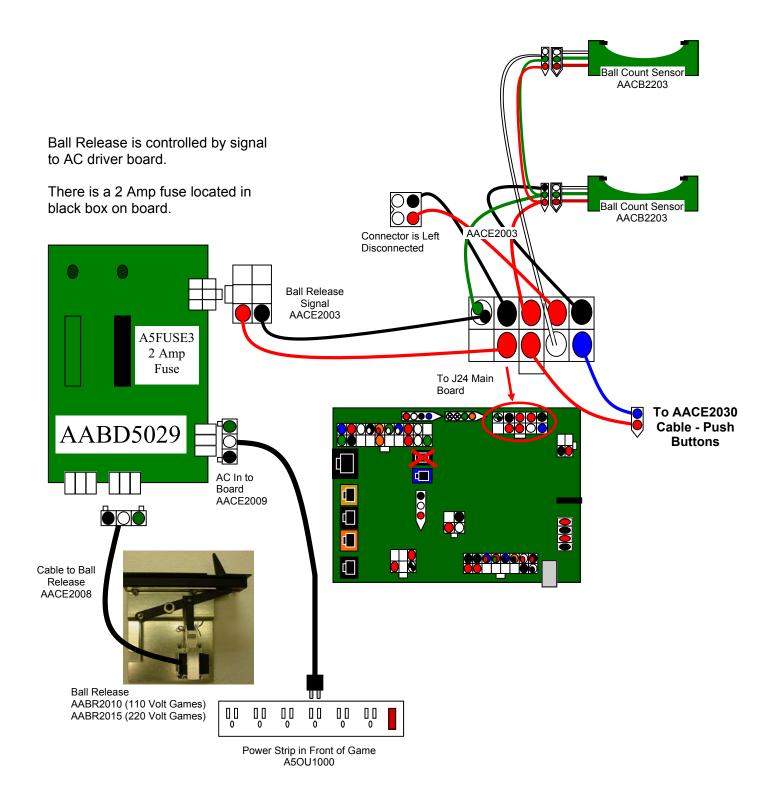
# WIRING DIAGRAMS

#### AC & 12 VOLT POWER



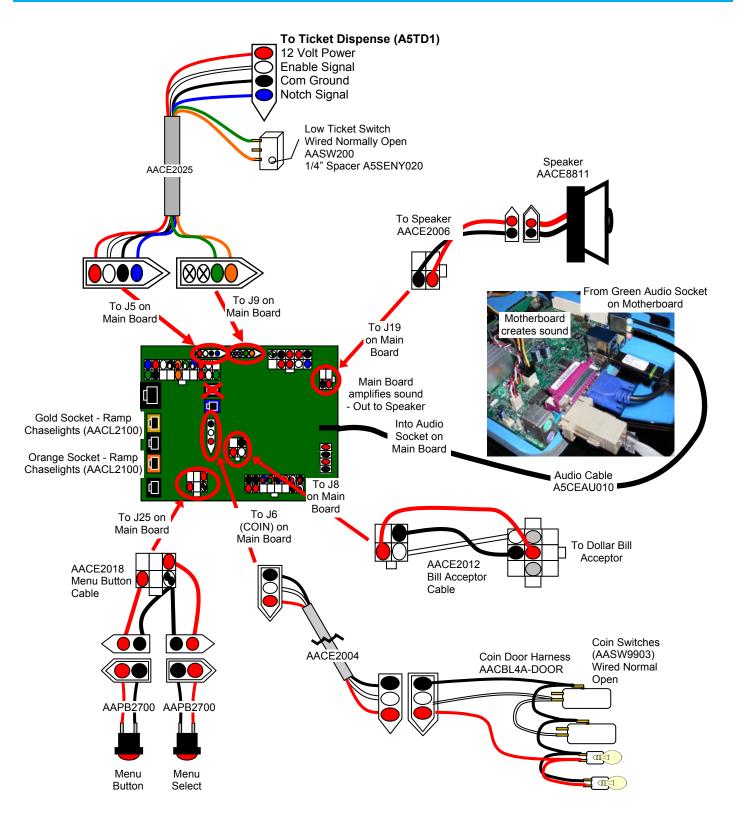
# **WIRING DIAGRAMS**

### **BALL RELEASE & TRACK SENSORS**



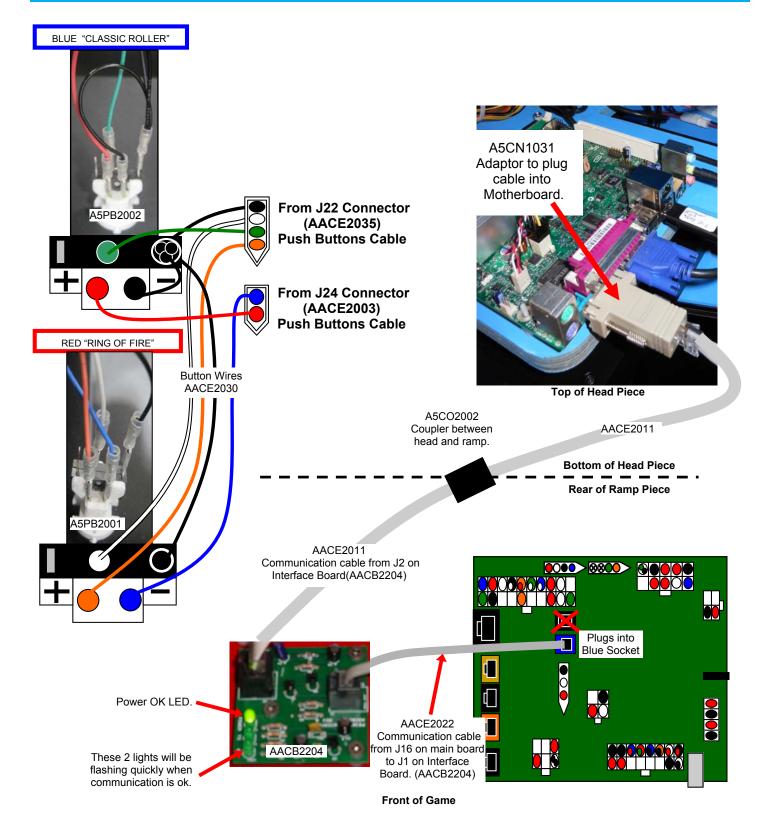
# **WIRING DIAGRAMS**

#### COIN DOOR, TICKET DISPENSER, MENU BUTTONS, SPEAKERS



# **WIRING DIAGRAMS**

#### **PLAYER GAME SELECT BUTTONS**



# **PARTS LIST**

PART NUMBER	DESCRIPTION	PART NUMBER	DESCRIPTION	
A5BA2012	Natural Colored Balls (9 /Game)	A5CEAU010	Cable, Audio, Stereo	
A5VF2002	Cash Box	A5CN1031	Adapter from RJ45 to Motherboard	
A5CORD5	DRD5 Computer Cord		Ball Switch & Aux Drive Cable	
A5CO2002 Straight Coupler		AACE2004	Coin Door Cable	
A5FI9010 Inline Filter		AACE2006	Speaker Cable	
A5FUSE3	5FUSE3 Fuse, 2Amp 250V		AC Solenoid Cable	
A5LK2000	2000 Lock with Key		Aux Drive Power Cable	
A5LK5001	5001 Lock with Key		Back box Display Cable	
A5MO2200	1O2200 Monitor, 22 inch		DBA Power Cord Cable	
A5OU1000	Outlet Strip	AACE2018	Push Button Cable	
A5PL9097	Blanking Plate	AACE2020	Power Strip to Ramp Cable	
W5TM1117	T-Molding Black W/ Silver .72	AACE2021	Line Filter-Ramp-Light Ballast Cable	
AAMA2001	Grey Alley Matting	AACE2022 Mini Gen-Printer Board, Interfac		
A5PB2001	Square Push Button (White/Red)	AACE2025	Ticket Display Cable	
A5PB2002	Square Push Button (Blue)	AACE2028	Chaselight Cable	
A5PS1008	Power Supply LS350W	AACE2029	Power Strip Cable	
AASW200	Low Ticket Switch	AACE2030	Button Cable	
A5TD1	Ticket Dispenser	AACE2031	Power Supply to Mini Gen1 Cable	
AACB2203	Scoring Sensor Board (9 Per)	AACE2032	LED Jumper Cable	
AACB2204	Monitor Interface Board	AACE2033	15" Top Light LED Cable	
AACL2100	Ramp Chaselights		Mini Gen1 to Playfield Ramp Side	
AACE8811	ACE8811 Speaker			
AAMB7	Computer Motherboard	AACE2036	Mini Gen1 to Playfield Head Lights Cable	
	Main Board, NewGen, PJ	AACE2041	7" LED Playfield Light Cable (2 Per Game)	
	Metal Money Door - Left side	AACE2042	4" LED Playfield Light Cable (7 Per Game)	
	Metal Ball Door	AACBL4A-	Door, Coin Mechanism Cable	
	Electronics Door	DOOR		
	Metal Front Guard			
	Metal Lower Coin Door			
	Metal Bkt(Under Covers)6 Per			
A5ME2006-FF Metal Coin Door				
A5ME2007-FF Make assembly				
A5ME2009-FF Make assembly				
A5ME2010-FF Metal Lower Electronic Door				
A5ME2018 Metal Rails for the Windshield				
A5ME2025	Metal Lock Cam			
	Metal Lock Bar			
A5ME2035	Metal Bracket (Under Return Covers)			

# **PARTS PICTURES**



# **DECAL IDENTIFICATION**



# **MAINTENANCE LOG**

If repairs are necessary, it is good practice to keep a log of repairs done and parts ordered. The chart below will assist you in tracking your game's maintenance.

DATE	MAINTENANCE PERFORMED	INITIALS
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# **TECHNICAL SUPPORT**

Excellent customer service is very important to Bay Tek Games! We know that keeping your games in great operating condition is important to your business. When you need us, we are here to help. You can call us for free technical assistance, and you can count on us to have parts on-hand to support your game. We offer options that fit your needs.

#### **Electronics / Circuit Boards - Repair Options**

**Repair & Return –** If you have Circuit Board issues with your Bay Tek game, you can send the board to us and we'll repair it right away. Most items sent to us are repaired and returned to you within two days. This option is your best value as we offer this fast turn-around service at the most reasonable price.

Advance Replacement – If you have Circuit Board issues with your Bay Tek game, but you don't have time to send in your board in for repair, give us a call and ask for an Advance Replacement. We'll send you a replacement board that same day (pending availability). When you get your new board, just repackage the defective board in the same box and send it back to us. We make it easy by including a UPS Return Shipping label for you to put on the box (not available for international shipments). This is your best option when you need to get your game up and running as quickly as possible!

**Spare Parts –** Take matters into your own hands and purchase new spare Circuit Boards for your Bay Tek games. Many of our games share the same main-board electronics. This means you can buy one set of spare electronics to support many of your Bay Tek games. Spare boards allow you to get your game up and running the quickest and provide you a valuable troubleshooting option. Call our technicians to get recommendations for what you should keep on hand for spare parts!

#### **Technical Support:**

"You" are the best tool for troubleshooting! Your abilities to understand the game and your skills to repair the game are invaluable to us! If you need help, you know you can call us. It's not easy to diagnose a game remotely by phone, but our technicians do a great job. They'll need your help to perform some troubleshooting steps and convey to them exactly what's happening with your game.

#### Returns, Credits, & Fees:

**NOTICE!** ALL ITEMS being sent to Bay Tek Games for repair or return, etc. require prior Return Authorization! Bay Tek Games will provide a Product Return Form with an authorizing Ticket Number for each item to be returned. Please be certain to include this document with all shipments! **Late Fees and Non-Return Fees -** Advance Replacement and Warranty Replacement items require the defective items to be returned by Bay Tek games promptly to avoid Late Fees. We expect items to be returned with 10 working days. Late fees are invoiced monthly. Late fees are non-refundable under any circumstance! Any item not returned within 90 days will be invoiced in full as a replacement part. **Bench Fees -** Bench fees will apply for each electronic item returned to Bay Tek Games (this includes unused Advance Replacement items). This charge covers our cost to inspect, evaluate and retest each item. Please note that returned items that do not pas our tests will be charged accordingly as replacement items or advance replacements.

**Restocking Fees** - Unused items returned for credit will be credited minus a restocking fee. Items must be returned with in 30 days of purchase in order to qualify for any credit amount. No shipping charges will be credited.

# WARRANTY

Bay Tek Games warrants to the original purchaser that all game components will be free of defects in workmanship and materials for a period of 6 months from the date of purchase. If you fill out the registration card in the cashbox of the game, Bay Tek will add another 3 months to your warranty, free of charge.

Bay Tek Games will, without charge, repair or replace defective component parts upon notification to the parts/service department while the game is under warranty.

Warranty replacement parts will be shipped immediately, via ground service, along with a Product Return Form for the return of defective parts.

Defective parts must be shipped back to Bay Tek Games unless otherwise instructed. Items not returned to Bay Tek Games will be invoiced as replacement parts.

This warranty does not apply in the event of any misuse or abuse to the product, or as a result of any unauthorized repairs or alterations. The warranty does not apply if any serial number decal is altered, defaced, or removed from its original position.



In order to maintain the safety & compliance certifications of this game, ONLY approved parts may be used. For approved replacement parts, refer to the parts list in this manual.

Should you need your game serviced, determine the serial number from the decal placed on the front of this manual, or locate it on the back of the game. Then contact our Service Department at: 920.822.3951 or e-mail: service@baytekgames.com

# **NON-WARRANTY**

Options and estimated charges will be provided to you for your approval. Please remember that any items being sent to Bay Tek Games must include prior return authorization from our Parts & Service Department.

This approval will include a Product Return Form which is required to be included with any incoming shipments. Repaired parts will be shipped back using the same method in which they were received. Repairs are warranted for 30 days from the date of return shipment.



You can get this game at www.magic-play.eu