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www.youtube.com/digitalcentrepb
www.photoboothparts.com

www.digital-centre.com
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responsibility for any errors that appear in this manual.
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The following directions must be followed carefully for safe use, to prevent personal injuries, and damage to the equipment.

Please read this entire manual before initial use and store it in a convenient location for easy access.

**WARNING:** To ensure safe operation, observe specifications, notices and cautions in this document. Digital Centre accepts no liability for damage or injuries from improper use of this product.

**WARNING:** Prevent electrical shock and equipment damage. Before connecting or disconnecting cables and/or changing the paper, disconnect power cord from the A/C outlet.

**WARNING:** Prevent shock hazard and damage. Only plug the power cord into a 220 volts (110 volts for USA) grounded A/C outlet.

**WARNING:** Do not touch exposed wires or moving parts such as power supply modules and the control board. Touching these parts could cause electric shock or other injury, data loss, and/or printer malfunction.

**WARNING:** Only use Mitsubishi CK9046(DC) paper / ink ribbon set in the printer. Use of other paper / ink ribbon will cause software malfunction, poor image quality, and/or printer damage.

**WARNING:** Do not touch the thermal print head, or head area of the printer. The print head operates at an extremely hot temperature. Touching it might cause burns or other injury.

**WARNING:** Follow the directions in the Mitsubishi manual when cleaning the printhead. Do not use cotton, wool or other fabric swabs. The lint left behind poses a fire hazard.

**NOTICE:** Read additional Warnings in Mitsubishi Printer Manual.

**WARNING:** The printers are not interchangeable.

**DANGER:** Tipping Hazard! PhotoBooth may pose danger to small children and/or pets. Unplug the power cord from the A/C outlet immediately if the PhotoBooth tips over.

**WARNING:** Use only original parts from Digital Centre.

Use only original parts from Digital Centre. Use only original parts for your photo booth from Digital Centre. Non original parts may compromise the use of the PhotoBooth and may create a malfunction and cause serious damage. Using different components, changing wiring, or altering the PhotoBooth in any fashion will void the warranty.

Digital Centre is unable to assist any customer that has changed, modified, or altered the PhotoBooth using non original parts. We cannot provide a guarantee or service for products that are not original parts from Digital Centre.
**DANGER:** Power Off the PhotoBooth immediately if any of the following occurs:
- Smoke
- Unusual Odor
- Unusual Noise
- Water or other Liquids spill inside the PhotoBooth
- Physical Damage

**DANGER:** Do not place or store the PhotoBooth in wet or extremely humid areas, in direct sunlight, near an open flame or heater, and/or swimming pools. Avoid Condensation.

**Danger:** Operate the PhotoBooth in locations with ambient temperatures of 5°C – 40°C (41°F – 104°F)

**DANGER:** Install the PhotoBooth on a flat, even and, clean surface.

**DANGER:** Repairs should only be made by qualified technicians.

**DANGER:** Be sure the support arm is well anchored.

**WARNING:** Indoor Use Only

**WARNING:** The PhotoBooth has to be connected to internet

**MAINTENANCE:** Cleaning: Use only a clean, dry, soft cloth. If necessary use a damp cloth and/or neutral detergent. Do not use window cleaner or any other alkaline cleaners.
**Power Supply:** AC 220V 50/60 Hz (110V for USA)  
**Power Consumption:** 260W  
**Weight:** Bottom cabinet weighs 50 kg (110 lbs)  
Top cabinet is made of aluminium and weighs 13 kg (28.7 lbs)  
Printer also weighs approx. 20 kg (44 lbs)  
**Nominal fuse rating:** 6 Amps  
**Monitor:** LCD Monitor 19''  
**Printer:** Mitsubishi CP9550 Dye Sublimation Photo Printer

Specifications may change at any time without prior notice.
3- FIRST STEPS WITH YOUR PHOTOBOOTH

3.1 CONTENT

These are the accessories included with your new Digital Centre PhotoBooth:

- Manual
- Keys
- Boot DVD
- Power Cord
- Mini Wireless USB Adapter. TRENDNET N150 TEW-648UB (optional)
- USB extension cable (optional)

⚠️ Warning: Movement of the PhotoBooth requires assistance from two or more people.

- Unwrap and remove all packaging materials. Remove screws and metal holding plates that attach the Photo Booth to the skid.
- Access to the printer and the USB port of the computer is on the left. Unlock and open this side service door and then remove the protective polystyrene foam block before first use.
- The keys for the service door, service panel, manuals, and power cord are located in the picture chute on the right side of the PhotoBooth.
- Inspect the wiring harnesses for disconnected plugs.
3.2 INSTALLATION

The Power Switch is located underneath the cabin.

Plug the power cord into the socket underneath the Photo Booth. Slide the power switch to the “ON” position.
3.3 LAND CABLE RJ45 ETHERNET (INTERNET)

Internet connection

- Check the distance between the internet connection and the position of your PhotoBooth in the room.
- Ensure you have Land Cable (RJ45 ethernet cable) that is long enough.
- Pull out the back door
- Take the Land Cable (RJ45 ethernet cable) and plug it into the ethernet "hold" of your PC.
3.4 DISASSEMBLY YOUR PHOTOBOOTH

1-Unplug the PhotoBooth from the power.
2-Open the Bottom Right Lateral Door (Photo Slot), Bottom Back Door, Top Back Door with the Keys.
3 - Unplug:
**P.1 Main Power** Cable
**P.7 Dongle.** USB Extension AM/AF From Dongle to PC. (180 cm - Inch 70.87)
**P.8 Printer.** USB Cable From Printer to PC. (180 cm - Inch 70.87)

4 - Remove the Printer.
5-Unplug the cables.
6-Pass the cables through the hole.

7- Unscrew the nuts.

8- Folding the support arms.

⚠️ WARNING: Be sure the support arm is well anchored.
9-Remove the main body top chassis.
4.1 CONTROL BOARD

CONTROL BOARD (DC-EVO-V4.0)

- **RS232**: Serial Cable. From Control Board to PC.
- **JP7**: Bill Acceptor Cable. From Control Board to Bill Acceptor.
- **CN1**: Power Supply at 230 volts (115 volts for USA).
- **Jack Stereo**: From Control Board to PC.
- **F1**: We need 1A fuse here to run the Control Board.
- **JP3**: Speakers. JP3 gives us the volume control.
- **POTENT R24**: We connect here the main cable from Control Board to Push Buttons + Speakers.
4.2 PC WIRING

P.1 Main Power cable
P.2 Control Board. Serial Cable From PC to Control Board M/F. (56 cm - Inch 22.04)
P.3 Jack Stereo. Cable. (180 cm - Inch 70.87)
P.4 VGA cable From Touch Monitor to PC. (180 cm - Inch 70.87)
P.5 Wifi (or Antenna). USB Extension AM/AF (180 cm - Inch 70.87) FROM to USB Cable AM/AF to PC (50 cm - Inch 19.69) Optional feature
P.6 Credit Card Reader USB Optional
P.7 Dongle. USB Extension AM/AF From Dongle to PC. (180 cm - Inch 70.87)
P.8 Printer. USB Cable From Printer to PC. (180 cm - Inch 70.87)
P.9 Ethernet cable (internet). Land Cable (RJ45 Ethernet cable)
P.10 Camera. USB Extension AM/AF From Camera to PC. (180 cm - Inch 70.87)
P.11 Touch. USB Cable From Touch Monitor to PC. (180 cm - Inch 70.87)
4.3 PRINTER

**PRINTER WIRING**

- **P.1 Main Power** cable
- **P.7 Dongle.** USB Extension AM/AF From Dongle to PC. (180 cm - Inch 70.87)
- **P.8 Printer.** USB Cable From Printer to PC. (180 cm - Inch 70.87)
4.4 GENERAL

COMPONENTS
1. Printer Mitsubishi CP9550DW-DC
2. PC HP C2D
3. Wood PC Base. STRIP (RAW)
4. Printer Holder CP9550DC. (RAW METAL)
5. Transformer 2A 12V
6. Cable From Control Board to Service Panel + Speakers + Led.
7. Service Control Panel - Model 2

PC WIRING
P.1 Main Power Cable
P.7 USB Extension
AM / AF From Dongle to PC.
(180 cm - Inch 70.87)
P.9 Ethernet cable (internet).
Land Cable (RJ45 Ethernet cable)
4.5 MONITORS

COMPONENTS
8. Monitor 19” Holder. STRIP (RAW METAL)
9. Tilting Camera Back Holder. (RAW METAL)
10. Full HD Camera
11. LCD Monitor 19” HANNS
12. Touch Cable From Touchboard to USB PC & 12V Adaptor (200cm - Inch 88.58)
13. Touch Cable From Touchboard to USB PC + 12v Adaptor Together (225cm - inch 88.58)
14. LED Cable, (BLACK) (53 cm - Inch 20.87)
15. Speakers 1W, (7.5 cm - Inch 2.95)
16. Bill Acceptor Optional

PC WIRING
P.1 Main Power Cable
P.4 Cable From Touch Monitor to PC. (180 cm - Inch 70.87)
5-PRINTER

**WARNING:** The printers are not interchangeable

**Protective Measures**

This printer is designed to operate with PhotoBooth systems. Do not remove any inside components. Do not try to repair or manipulate them. Before printing, install an Ink sheet and paper.

**Never insert any object into the unit.**
Foreign objects of any kind inserted into this unit is safety hazard and can cause extensive damage.

**Do not place anything on the digital color printer.**
Heavy objects placed on the digital color printer can cause damage or obstruct proper ventilation.

**Do not remove the cabinet.**
Touching internal parts is dangerous, and may lead to malfunction. Contact the sales dealer to carry out internal checks and adjustments. Before opening the cover for eliminating a jammed paper, etc... , be sure to disconnect the power cord plug.

**When transporting the unit.**
When transporting the unit, remove the ink sheet and print paper from the unit.

**Be careful around print paper exit slot.**
Do not insert your hand or any material into the paper exit slot during printing. Do not touch the cutter blade inside the paper exit slot. Otherwise, your finger will be injured.

**Changing the film.**
When the film end sand takes it out of the printer, it may appear that there is still film. The film is left can not be exploited. The amount of ink is tied to the amount of paper.

**Do not touch the thermal head.**
Do not touch the thermal head (located inside the unit). The thermal head is heated to a high temperature. This may cause injury.

**Ink sheet and paper print supply.**
Use only the ink sheet and paper supplied by Digital Centre, otherwise the Photo Booth system will not work, and Digital Centre does not assume any responsibility for damages or injuries.
5.1 FEATURES & FUNCTIONS

1 · POWER BUTTON
Use to switch the power ON and OFF.
Press to turn on power. Press again to turn off power.

2 · PRINT OUTLET
The printed paper comes out here.

3 · DOOR OPEN BUTTON
When you press this button while the power is on, the door will open in about five seconds.

4 · DOOR
Open this door when installing print paper or ink ribbon. Press the DOOR OPEN button 4 to open the door.

5 · POWER INDICATOR
When the power is turned on, the indicator illuminates.

When a paper jam happens occurs or when the door is open.

6 · PAPER/INK RIBBON INDICATOR
When an error concerning the ink ribbon or print paper happens occurs, this indicator illuminates or blinks.

7 · DATA INDICATOR
This indicator blinks during data transfer. It illuminates during printing.

8 · READY INDICATOR
This indicator illuminates when this unit is ready to accept the data. It also illuminates during data transfer. It blinks during print canceling procedure.

9 · COOLING INDICATOR
When the unit is overheated, this indicator blinks.
10 · CANCEL BUTTON
Press this button for a little over 1 second to cancel continuous printing. After the button is pressed the printing process is canceled.

11 · FEED & CUT BUTTON
Hold down this button for a little over 1 second and the printer paper is fed and cut.

SIDE AND REAR PANEL

1 · USB TERMINAL
Use to connect the USB cable.

2 · DIP SWITCHES
Never touch it.

3 · HANDLE FOR TRANSPORTING
When transporting this unit, hold this handle and the lower front part of this unit.

4 · POWER SOCKET (AC LINE)
Use to connect the provided power cord. Insert the cord firmly.
5.2 BEFORE OPERATION

5.2.1 INSTALLATION OF PRINT PAPER

· SPACERS
The spacers are attached to the paper flanges. The spacers are necessary, for reasons see the Quick Setup Guide. Remove the cushions put between the paper flange and spacer when using them.

How to attach and remove the spacers
1. Turn the spacer until the latches are unlocked.
2. Remove the spacer with the paper flange's stoppers retracted.

When you use the print paper with the correct spacers that have to be used, attach the spacers to the paper flanges by reversing the removal procedure as shown on right.

Attach the supplied paper flanges to both sides of the print paper. When you pinch the latches on the paper flange, the stoppers retract into the shaft. Attach the flanges to the print paper with the stoppers retracted. Make sure that the flanges are attached to the print paper securely, and release the latches.

NOTE
· Be careful not to pinch your fingers.
· Do not remove the sticker on the print paper yet.
· Do not slack the paper. Any slack in the print paper may degrade the print quality.

CAUTION
· When placing the print paper, remove one flange and keep the print paper upright on its side with no flange.
· When you put the print paper sideways, it may roll and fall. This may cause injury.

NOTE
· Do not touch the thermal head.
· Fingerprints or dust on the thermal head will degrade the print quality.
Press the POWER button to turn on the power.

Press the DOOR OPEN button to open the door. Take the ink cassette in the printer out.

Install the print paper into the unit. Make sure to install the print paper firmly.

**NOTE**
Install the print paper into the unit slowly. If it is dropped along the ditches, the unit or accessories may be damaged.

**CAUTION**
Do not touch the thermal head right after printing because it is extremely hot. Otherwise you may get burned or injured.

**NOTE**
Note that the thermal head is quite sensitive to static electricity. When you touch the thermal head while carrying static electricity on your body, the thermal head may be damaged.
Remove the sticker, insert the print paper between the rollers as shown above, and feed the print paper until it reaches the black cover.

Remove the sticker before inserting the print paper between rollers. Make sure to insert the paper straight.

**NOTE**
- Keep the roller clean.
- Dirt on the roller may degrade the print quality.

**NOTE**
- When taking the print paper out, pull it up toward you.
- Make sure to turn on the power before replacing the print paper.
- Make sure to eliminate any slack from the print paper. If you carry out the following steps without eliminating the slack, the print paper may be damaged.

### 5.2.2 INSTALLATION OF INK RIBBON

After installing the print paper, load the ink ribbon in the ink cassette. Then install the ink cassette into this unit.

**NOTE**
- Place the ink cassette on a flat surface, when loading the ink ribbon.
- Select a place that is free of dust when loading the ink ribbon. Dust or dirt settling on the ink ribbon results in poor print quality.
- Make sure that the shafts of the ink ribbon fit into the ink cassette firmly.
5.2.3 INSTALLATION THE INK CASSETTE

Place the ink cassette containing the ink ribbon in the position as shown above. Place the ink cassette on the print paper with the shaft (thicker one) around which the ink ribbon is wound located to the front. Align the arrows marked on the sides of ink cassette with those on the unit. Place the rear of the ink cassette along the guides that are provided inside the unit.

Make sure to set the ink ribbon roller to the ditches firmly. Turn the ivory roller to eliminate any slack.
Push the ink cassette toward the back of the unit.
Hold the handle of the ink cassette and push it straight toward the back of the unit. Then raise it until you hear a click to secure it in the ink cassette holder.

NOTE
If the ink ribbon is used up, repeat the steps 1 and 2 to replace the print paper and the ink ribbon.

Push the center of the door to close.
The print paper setting is initialized two minutes after you close the door. When the auto feed & cut mode has been selected, the FEED & CUT procedure is repeated three times after you close the door. When the print paper with the post card printing on its reverse side is installed, the FEED & CUT procedure is repeated five times.

NOTE
· When closing the door, push it until a click is heard.
· If the PAPER/INK RIBBON indicator illuminates when the door is closed, the print paper may have not been installed correctly. In this case, open the door to make sure that the print paper has been installed correctly. Then close the door again.
· On the auto feed & cut mode, when the print paper is installed more than three times, the print paper may be used up earlier than the ink ribbon.
When the manual & cut mode has been selected
When the manual feed & cut mode has been selected, hold down the FEED & CUT button for 1 second or longer. Repeat the manual feed & cut three times. When the print paper with the postcard printing on its reverse side is installed, repeat this procedure five times.
To select the auto feed & cut mode, see “Setting of the DIP switches”

Installation of the print paper and the ink ribbon is completed.

NOTE
· Make sure to replace the print paper and the ink ribbon at the same time.
· When replacing them, throw away the paper chips in the paper strip bin.

5.3 ERROR MESSAGES & COUNTERMEASURES

OVERCOMING PAPER JAMS
1 · Press the DOOR OPEN button to open the door.
Make sure that the power is turned on before opening the door.
If the door does not open, turn off the power and turn it on again.
Then press the DOOR OPEN button again

2 · Remove the ink cassette.
Push down the ink cassette as shown by the arrow 1 and pull it out.
3. Take out the print paper.
When taking the print paper out, pull it up toward you.

4. Cut off the defective part of the print paper with scissors.

**NOTE**
Make sure to cut off the printed part of the print paper. Failure to do this may result in the ink ribbon sticking to the print paper and being torn.

5. Install the print paper and the ink cassette with the ink ribbon.

6. Push the center of the door to close.
The print paper setting is initialized two minutes after you close the door.
When the auto feed & cut mode has been selected, the FEED & CUT procedure is repeated three times after you close the door. When the print paper with the postcard printing on its reverse side is installed, the FEED & CUT procedure is repeated five times.
When the manual feed & cut mode has been selected, hold down the FEED & CUT button for 1 second or longer. Repeat the manual feed & cut three times. When the print paper with the postcard printing on its reverse side is installed, repeat this procedure five times. For how to select the auto feed & cut mode, see “Setting of the DiP switches”.

5.4 CLEANING

Cleaning as indicated below will help maintain stable printer operation and extend the printer’s life.

Preparations:
Alcohol (isopropyl alcohol)
Tissue paper (Fold in half about four times, and use the folded side to clean.)
Other : Cleaner pen (option)*, Cleaning ribbon (option)*
* Please ask the dealer about options.

PREPARATIONS FOR CLEANING
1 Press the POWER button to turn on the power.
2 Press the DOOR OPEN button to open the door.
3 Remove the ink cassette.
4 Take out the print paper.
5 Press the POWER button to turn off the power.
Make sure to turn off the power before cleaning.

THERMAL HEAD CLEANING
Clean the heat-generating part below the thermal head. Wipe the head cleaning part carefully with tissue paper dampened with a small amount of alcohol.

NOTE
· Do not damage the thermal head.
· When the poor print quality is not corrected even if the head has been cleaned, replacement of the thermal head may be required. Contact your dealer.
CAUTION

- Thermal head is hot right after printing. Wait until the head is cold before cleaning the thermal head.

NOTE

- The thermal head may be damaged if you touch it while static electricity builds up on your body.

PAPER FLANGE CLEANING

Clean the parts that contact the print paper sides as shown above. Wipe the parts carefully with tissue paper dampened with a small amount of alcohol.
6- USING THE PHOTOBOOTH

6.1 PRODUCTS

DEMONSTRATION

When there are no vend the machine enters in Demo Mode. Photo samples are displayed. Once money is inserted, you are taken to the credit screen.

You can choose among 6 different products and 2 formats: two strips or one 4x6”.

2 STRIP

Black & White

4 different shots (3 shots if logo is enabled, the logo will be appear in the 4th shot).

Color

4 different shots (3 shots if logo is enabled, the logo will be appear in the 4th shot).
Using the photobooth/Products

Street Art
4 different shots (3 shots if logo is enabled, the logo will be appear in the 4th shot).

Get Framed
FRAME SELECTION
You can choose different Get Framed options. Use the arrows (left/right) to view more options.

Haircuts
SELECT DESIRED LOOK
You can choose different Haircuts options. Use the arrows (left/right) to view more options.
Hats

HATS SELECTION
You can choose different Hats options. Use the arrows (left/right) to view more options.

4x6"

Black & White
One unique shot.

Color
One unique shot.
Street Art
Select one design. One unique shot.

Get Framed
FRAMES SELECTION
You can choose one Get Framed. There are different options. Use the arrows (left/right) to view more options.
6.2 PLAY

OPTION COINOP
Coinop mode, at the bottom right of the screen you can view the price of the products. You can change the price for product and format in the setup menu. (Setup Menu Products & Prices)

Pay screen. If you have a card reader, appears this screen. If you don’t have a card reader, only appears CASH option.

If you have a card reader, appears this screen. If you don’t have a card reader, only appears CASH option. If you want card reader please contact DCA.

DISCLAIMER SCREEN. If you select the option “Share & print”, your photos uploaded to the cloud and you can retrieve them at anywhere and at anytime and share them with Family and friends. Always in a secure environment.
SHOTS
4 shots are taken. (3 shots if you enabled the logo). At the top left appears the countdown, indicating at what moment will produce the shot.

At the bottom right of the screen shows how many shots have been made and how many are left to be done.
EXTRA COPIES
You can choose to make some extra copies in various formats. You can make extra copies in 2 strips or 4x6” format.

Once your choice, enter the quantity you want and press DONE. (use the “+” and “−” buttons to indicate the quantity)
If you want more formats, or copies, select the desired photo and repeats the process. When you have finished your selection, click CHECK OUT to validate.

Screen appears with the total payment of the extra copies. Once you have paid will proceed to print the photos.

**VIDEO**
This screen appears if the option Record a Video Message is enabled in the Setup Menu.
PRINTING
The pictures are shown on the screen while strips are printing.
LOGO
If you have enabled the logo, it will appear at the site of the 4th shot.
OPTION RENTALS
If you are playing in Freeplay mode, the payment screens not appear during the play.

DISCLAIMER SCREEN. If you select the option "Share & print", your photos uploaded to the cloud and you can retrieve them at anywhere and at anytime and share them with Family and friends. Always in a secure environment.
· Shot 2

· Shot 3

· Shot 4
EXTRA COPIES
You can choose to make some extra copies in various formats. You can make extra copies in 2 strips or 4x6" format.

Once your choice, enter the quantity you want and press DONE. (use the "+ and –" buttons to indicate the quantity)

If you want more formats, or copies, select the desired photo and repeats the process. When you have finished your selection, click CHECK OUT to validate.
VIDEO
This screen appears if the option Record a Video Message is enabled in the Setup Menu.

PRINTING
The pictures are shown on the screen while strips are printing.
Using the photobooth/Play
6.3 OPTIONS MENU

You’ve seen that in the pictures get a QR-Photo printed.

**QR-PHOTO**: Exclusive and Unique QR Code to each print to get your Photos Anytime, Anywhere from any Smartphone, or Print them again Anytime, Anywhere from any DC PhotoBooth. At the bottom of the screen left product is a button with a drop down menu with two options: Scan and Login.

6.3.1 SCAN QR-PHOTO

SCAN: If you press the Scan button, a screen appears where you’re asked to show the QR-PHOTO at the camera. Instantly, your photo will appear on the screen and you can make extra copies.
6.3.2 LOGIN QR-ID

LOGIN: If you select the Login option, a screen appears where you’re asked to show your QR-ID at the camera. What is the QR-ID?

QR-ID: Exclusive and Personal QR Code to any user, that links all your photos to you, and you to all the DC PhotoBooths. Anytime, Anywhere. All users have their own QR-ID into their Smartphone.

DC has a smartphone application in which each user has a unique QR-ID which can be linked with a DC PhotoBooth. Once the user has identified a screen which shows the user name and the number of photos you have scanned with your smartphone through the DC app.

Into this screen you have 2 options: select one of your photos and make extra copies or take a new photo. If you choose “Take a new photo”, this photo will be automatically saved in your smartphone with the App.
7-CUSTOMIZED MANUALLY

7.1 STRUCTURE

USB stick

A

PhotoldUpload
You must create this folder

logo.jpg
Welcome
Bye
Text.txt
BGmusic.mp3
Frames

1a.png, 1b.png, 1c.png, 1d.png
2a.png, 2b.png, 2c.png, 2d.png
...

B

PhotoldEvents
You must create this folder

CustomShots

1.jpg, 2.jpg, 3.jpg, 4.jpg, 5.jpg, 6.jpg...

C

PhotoldDownload
This folder is created automatically when you put the USB stick in your PhotoBooth

Shots

shot0001a
shot0001b
shot0001c
shot0001d
(photos)

Myphotocode

AMEG1AB4MG.jpg
(photos)
ANRTS2MBAB.wmv
(video)

NoShare
1 · Necessary Materials:
   USB Stick with 2 GB of available space
   We recommend using a USB Stick with a led indicator

A · PhotoldUpload
   You must create this folder

B · PhotoldEvents
   You must create this folder

C · PhotoldDownload
   This folder is created automatically

*PhotoldUpload
   Id means ID not LD

*PhotoldEvents
   Id means ID not LD
DIRECTIONS FOR UPLOADING THE LOGO

1. Necessary Materials:
   - USB Stick with 2 GB of available space
   - We recommend using a USB Stick with a led indicator
2-Create a folder on the USB stick and name it **PhotoIDUpload**

3-Insert the logo that you want to use in the folder **PhotoIDUpload**

4-Connect the USB Stick to the Photo Booth

5-Go to Setup Menu (important) and confirm that logo is activated

---

**USB stick**

[Diagram of USB stick with folder and logo]

**Sample logo**

**Logo Characteristics:**

- **Name:** logo
- **Size:** width: 800 pixels, height: 600 pixels
- **Resolution:** 300dpi
- **Extension:** JPG
- **Color mode:** RGB

**logo.jpg**

**Name Extension**

Customized manually/Logo

**Not working? Please refer to section 13.12 for assistance**

 UPLOADING (See section 9)
 SETUP MENU (See section 11)
7.3 WELCOME/BYE

DIRECTIONS FOR UPLOADING WELCOME/BYE

*PhotoIdUpload

Id means ID not LD
Welcome message (custom)

You must create this folder

Sample Welcome

![Sample Welcome Image](1.jpg)

Specifications:
- **Name**: 1
- **Size**: width: 800 pixels, height: 600 pixels
- **Resolution**: 72dpi
- **Extension**: JPG
- **Color mode**: RGB

Bye message (custom)

You must create this folder

Sample Bye

![Sample Bye Image](1.jpg)

Specifications:
- **Name**: 1
- **Size**: width: 800 pixels, height: 600 pixels
- **Resolution**: 72dpi
- **Format**: JPG
- **Color mode**: RGB

UPLOADING CUSTOM USB STICK TO PHOTOBOOTH (See section 9)
SETUP MENU (See section 11)
**DIRECTIONS FOR UPLOADING WELCOME/BYE**

1. **USB stick**
2. **FOLDER**
   - **PhotoidUpload**
   - You must create this folder
   - *PhotoidUpload* means ID not LD
   - **logo.jpg**
   - **Welcome**
   - **Custom**
     - 1.jpg
   - **Random**
     - 1.jpg
   - **Bye**
   - **Custom**
     - 1.jpg
   - **Random**
     - 1.jpg
   - **Text.txt**
   - **BGmusic.mp3**
   - **Frames**
     - 1a.png, 1b.png, 1c.png, 1d.png
     - 2a.png, 2b.png, 2c.png, 2d.png
     - 3a.png, 3b.png, 3c.png, 3d.png
     - ...
Welcome message random

You must create this folder

The names of the images must be: 1.jpg, 2.jpg, 3.jpg

2 Samples Welcome random

1.jpg

2.jpg

Specifications:
(1.jpg, 2.jpg, 3.jpg)
Each one with following characteristics:

Name: 1
Size: width: 800 pixels height: 600 pixels
Resolution: 72dpi
Extension: JPG
Color mode: RGB
Bye message random

You must create this folder

Random

The names of the images must be: 1.jpg, 2.jpg, 3.jpg

Each player will get a different Random goodbye screen.

2 Samples Bye random

1.jpg

2.jpg

Specifications:
(1.jpg, 2.jpg, 3.jpg)
Each one with the following characteristics:

Name: 1
Size: width: 800 pixels
     height: 600 pixels
Resolution: 72dpi
Extension: JPG
Color mode: RGB

UPLOADING CUSTOM USB STICK TO PHOTOBOOTH (See section 9)
SETUP MENU (See section 11)
DIRECTIONS FOR UPLOADING TEXT

**USB stick**

**PhotoldUpload**
You must create this folder

**Text.jpg**

**BGmusic.mp3**

**Frames**

*PhotoldUpload means ID not LD*
Sample:
Date: 12-12-2012 *** go to MyPhotoCode.com and enter this code FO32TGJBF
Digital-centre.com | QR-Photo | Share Secure

All text in this file is printed vertically on the left side of the photo strips.

Sample:
Date: 12-12-2013 Digital-centre.com | QR-Photo | Share Secure
go to MyPhotoCode.com and enter this code FO32TGJBF
Digital-centre.com | QR-Photo | Share Secure
DIRECTIONS FOR UPLOADING MUSIC

USB stick

You can upload any song to the PhotoBooth, the only thing you need to do is change the song’s name to “BGmusic” and save the file into the “PhotoldUpload” folder.

UPLOADING CUSTOM USB STICK TO PHOTOBOOTH (See section 9)
SETUP MENU (See section 11)
7.6 FRAMES

There are 4 screens with frames. Each screen contains 5 groups. That means, a total of 20 groups. Every group of 4 frames will be printed together.

If you want to customize one group (for example number 1), you need four images (frames) 1a.png, 1b.png, 1c.png & 1d.png”.
To create a new framework we will create a file with the following characteristics.

**SAMPLE**

- **Name:** Check structure name
- **Size:** width: 800 pixels  
  height: 600 pixels
- **Resolution:** 300dpi
- **Extension:** PNG
- **Color mode:** RGB

It’s very important to save the file of the frames only in PNG extension.

Create your own customized frame. Inside of the blank area is where the camera will capture the image, and your customized frame will surround the image.

**DIRECTIONS FOR UPLOADING FRAMES**

USB stick

*PhotoldUpload*

You must create this folder

Frames

```
1a.png, 1b.png, 1c.png, 1d.png
2a.png, 2b.png, 2c.png, 2d.png
...
```

1a.png

Name  Extension
Frames

You must create this folder

1a.png, 1b.png, 1c.png, 1d.png
2a.png, 2b.png, 2c.png, 2d.png
...

Screen 1

2 strips

SAMPLE

Screen 1 (group 1)
Screen 2

<table>
<thead>
<tr>
<th></th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>6a</td>
<td>7a</td>
<td>8a</td>
<td>9a</td>
<td>10a</td>
</tr>
<tr>
<td></td>
<td>6b</td>
<td>7b</td>
<td>8b</td>
<td>9b</td>
<td>10b</td>
</tr>
<tr>
<td></td>
<td>6c</td>
<td>7c</td>
<td>8c</td>
<td>9c</td>
<td>10c</td>
</tr>
<tr>
<td></td>
<td>6d</td>
<td>7d</td>
<td>8d</td>
<td>9d</td>
<td>10d</td>
</tr>
</tbody>
</table>

Screen 3

<table>
<thead>
<tr>
<th></th>
<th>11</th>
<th>12</th>
<th>13</th>
<th>14</th>
<th>15</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td>11a</td>
<td>12a</td>
<td>13a</td>
<td>14a</td>
<td>15a</td>
</tr>
<tr>
<td></td>
<td>11b</td>
<td>12b</td>
<td>13b</td>
<td>14b</td>
<td>15b</td>
</tr>
<tr>
<td></td>
<td>11c</td>
<td>12c</td>
<td>13c</td>
<td>14c</td>
<td>15c</td>
</tr>
<tr>
<td></td>
<td>11d</td>
<td>12d</td>
<td>13d</td>
<td>14d</td>
<td>15d</td>
</tr>
</tbody>
</table>
You must create this folder.

Screen 1 (group 1)
<table>
<thead>
<tr>
<th></th>
<th>4a</th>
<th>4b</th>
<th>4c</th>
<th>4d</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Screen 3

<table>
<thead>
<tr>
<th></th>
<th>7a</th>
<th>7b</th>
<th>7c</th>
<th>7d</th>
</tr>
</thead>
<tbody>
<tr>
<td>7</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Customized manually/Frames
Screen 4

10

10a  10b  10c  10d

11

11a  11b  11c  11d

12

12a  12b  12c  12d

UPLOADING CUSTOM USB STICK TO PHOTOBOOTH (See section 9)
SETUP MENU (See section 11)
7.7 ADVERTISING PHOTOS

**FOLDER PhotoldEvents**

**DIRECTIONS FOR UPLOADING CUSTOMSHOTS**

- **USB stick**
  - **PhotoldEvents** (You must create this folder)
  - **CustomShots**
    - 1.jpg, 2.jpg, 3.jpg, 4.jpg, 5.jpg, 6.jpg, ...

*PhotoldEvents

Id means ID not LD
CUSTOM SHOTS are the images (made previous to the event) that we want to show on the screens during the event. An example could be for a wedding were the bride wants to show pictures from when the couple first met etc, or a company event, where they want to display brand names or products.

The CUSTOM SHOTS are shown Random during the Demonstration Mode.

**Specifications:**

- **Name:** Custom Shots
- **Size:** width: 800 pixels, height: 600 pixels
- **Resolution:** 72dpi
- **Extension:** JPG
- **Color mode:** RGB

UPLOADING CUSTOM USB STICK TO PHOTOBOOTH (See section 9)
SETUP MENU (See section 11)

Demonstration Mode.
Sample custom shots

1

2

3

4

· You can put as many pictures as you want.
· The names of the images have to be: 1.jpg, 2.jpg, 3.jpg, 4.jpg, 5.jpg, 6.jpg, 7.jpg...
8.1 ACCESS TO MyPhotoCode.com

8.1.1 The home screen of MyPhotoCode.com

On home screen of www.myphotocode.com appears:

Guest Access

If you only want to see a photo, enter the code that’s on the side on the strip and click on “GET PHOTO”.
This is designed for the guest to access their photos/videos.
Guests can share their photo or video on Facebook and Twitter, and send them by email.

The owner of the PhotoBooth (with which the photo was taken) can customize the background, title and a banner of this screen from their personal Cloud.

The owner can also make a questionnaire for patrons who want to see their photo. And choose if an event is private (only patrons will be able to see their photo) or public (patrons will be able to see all the photos of the event).

We’ll be adding more functionalities to the Cloud, stay tuned.

**Owner Access**

Click “Login” if you want log into your account on MyPhotoCode.com – *Section 1.2*
Enter the username and password and click on LOGIN to log into your MyPhotoCode account.

Digital Centre provides a username and password to have access on MyPhotoCode, where the PhotoBooth’s owner has many options:

- Manage the owners information (contacts, addresses...)
- Create and customize events
- Download the photos of an event
- Capture emails from patrons to use for marketing purposes.
- Get audits, reports, alerts of the PhotoBooths
- and much more

If your company did not receive the Welcome Email, please send an email to myphotocode@dc-image.com requesting your account information. This email should contain, the name of the company who purchased the PhotoBooth, a code printed on the left side of the photo strip and the serial number from the PhotoBooth along with the PhotoBooth model.

If you forgot your password, send and email to myphotocode@dc-image.com, with your username, the name of your company and the code printed on the left side of one photo strip, and also the S/N from the PhotoBooth along with the PhotoBooth model.
8.2 MyPhotoCode.com - HOME

At the home page on MyPhotoCode, you can find the latest news about Digital Centre. Thanks to these updates we can keep you informed about our improvements, offers, new videos, and more.

On the left side of the screen there is the main menu of MyPhotoCode which will enable you to navigate throughout the website.

The different sections of the website are:

- **Home**: the latest news about DC offers and improvements...
- **My Profile**: contains information about the owner of the PhotoBooths, and contacts.
- **PhotoBooths**: information about your PhotoBooths.
- **Events**: information about the events you have created.
- **Email**: all guests emails collected via the Cloud.
- **Alerts & Errors**: alerts and/or errors that the PhotoBooth may have, listed by type. For example, the PhotoBooth is running out of film.
- **Support**: link that takes you to our support website.

Info displaying the current section that you are inquiring about.

On top right side, you can find the username, the Log OUT button, and the BACK button to use each time you want to go back on the website.
This section contains the owners information:

- **Company name**
- **Username:** the username to login on MyPhotoCode.com
- **Alert email:** this email is where alerts, reports and/or errors will be sent.
- **Password:** the password to login on MyPhotoCode.com
- **Profile picture**

When you see the icon 📷, this means that you can edit the information by clicking on it.

When you click on the edit icon, a window will open. There you will find the instructions to edit.

Here is an example, of the pop up window to edit the profile picture.
8.3.2 My profile - addresses

In this section you can store your addresses. The following are your options:

- **Add a new business address or shipping address.**

- **Edit the address.**

- **Delete the address.**

- **Default address.**

The selected shipping address will be used for future purchases of film, and other items to improve your PhotoBooth.
In this section you can have a list of contacts of your company and your customers.

- Add a new contact.
- Edit each contact.
- Delete a contact.
- Select as the main contact.
When you click on PhotoBooth it will display all of your PhotoBooths on the screen.

Each PhotoBooth shows its serial number, the type of the PhotoBooth, and the location.

On the example, you can see different models of PhotoBooths with the picture of each one and the type. In this case you can see some PhotoBooth with a location like the Zoo, the Mall or the office and some others without location.

If you click on any of the PhotoBooths, you will access the profile and information. – Section 4.1
- **PhotoBooth info**: the main information of the PhotoBooth: serial number, string and type.

- **Location**: this information is important for CoinOp PhotoBooths; on location name you should type the name of the location, like a zoo, mall, cinema, bowling....

You can also locate your PhotoBooth on a map. This will be used on the MyPhotoCode APP so users can locate the nearest PhotoBooth.
- **Paypal**: to pay via Paypal using your SmartPhone this option must be turned on.

To turn ON this option, you will need to introduce your Paypal Merchant account ID, the Merchant account ID is sometimes referred to as your Paypal Account ID number.

- **Email Reports**: by activating this option you will receive weekly, monthly and yearly email Reports along with a report of the PhotoBooth’s activity (sales, cash, stock, etc...). You will receive this email to the email address that you have provided in your profile under Email Alerts. -- **Section 3.1**

8.4.2 PhotoBooths - alerts
This will show any issue with your PhotoBooths. You can retrieve records of solved alerts, as well.

On the right side you can activate different alerts by clicking on the edit button on each one.

These alerts are:

- **Film Alert**: you will receive an alert when the film stock is below the value that you have selected.

  ![Edit Film Alert](image)

  - Select a value to receive an alert when the film falls below this value and click SAVE.

- **Money Alert**: you will receive an alert when the cash box has reached the value you have selected.

  ![Edit Money Alert](image)

  - Select the value for when you would like to receive an alert and click SAVE.
- **Offline Alert**: you will receive an alert if your PhotoBooth is offline within the period of time that you have selected.

Selected the time frame to be advised when the PhotoBooth is offline. Make sure to select the proper time zone where the PhotoBooth is located.

8.4.3 PhotoBooths - events
In this section a list of events which have been made with the selected PhotoBooth; you can also see the number of events created.

The events are organized by color:

- **Active event**
- This event has received photos during the last three months, but none the last 7 days.
- This event has not received any photos during the last three months.

The list shows the information for each event:

<table>
<thead>
<tr>
<th>Event Name</th>
<th>Date of the event</th>
<th>Private</th>
<th>Number of photos</th>
</tr>
</thead>
<tbody>
<tr>
<td>September 2014 - <em>40D</em></td>
<td>September 01, 2014</td>
<td>PRIVATE: YES</td>
<td>224 photos</td>
</tr>
</tbody>
</table>

- **Event Name**: when an event is automatically created, the default name is the date and the string of the PhotoBooth used for the event.
- **Date of the event**:
- **Number of photos of this event**: If this event is private, only patrons can see their photo (useful for CoinOp operators). If the event is public, all attendees of an event will be able to see all photos of the event (useful for Rentals operators).

By clicking on one event, the contents of that event will be displayed. – *Section 5 (EVENTS)*
Here are all the photos and videos taken on the selected PhotoBooth. You will know immediately if the photo has been shared.

shows if the photo has been seen:

- via QR code
- via WEB

shows if the photo has been shared:

- send by EMAIL
- on FACEBOOK
- on TWITTER
This section shows a list of all events created for your PhotoBooths. The events are organized by color. (The list shows the same basic information of each event that was explained on the section 4.3)

- **Add a New Event**: In this section you can also add a new event by clicking the button “Add New”.

To create a new event, type the title of the event, select the date and then click on the checkbox if the event is private. Then click SAVE.
- **Find Existing Event:** If you want to find a specific event, type the name in the box below (located at the top left corner).

![Title search box](image)

Clicking on one event will take you to the content.

8.5.1 Events - info

![Event Manager and counters](image)

Info Display: (located at the top left) this shows the name of the section and event. In this case we are on EVENTS for “November 2013 - *E5F”.

In the event INFO you can see a brief information about the event:

- **EVENT:**
  - the name of the event and if it is an active event or not (round color indicates if it is active/inactive)
  - the start date of the event
  - if the event is private/public
  - the number of photos taken during that event
  - the number of captured emails from that event
**- PHOTOBOOTHs**: the PhotoBooth(s) in which this event was made.

**- EVENT MANAGER**: the person you assign to customize the event (for example the bride or the groom).

If you want to invite an event manager, click on the EDIT button.

![Edit Event Manager]

Type the name and the e-mail address of the person you want to assign, and click on SEND INVITATION.

**- USB Stick customization download**: if you want to customize your PhotoBooth for an event, follow the instructions in sections 5.3 & 5.4 and return to this page to download the content to the USB stick for this event.

A zip file will be downloaded by clicking the button, then you need to unzip this file and download all onto the USB stick.

Next step will be plug the USB Stick to the front of the Computer (at the PhotoBooth), go to the customize section from the setup Menu, and click LOAD.

- **COUNTERS:**
  - Views: shows the number of photos which have been seen via the QR code or via the WEB.
  - Shared Photos: shows how many photos have been shared by Facebook, Twitter, or have been sent via E-Mail.
  - Shared Videos: shows how many videos have been shared by Facebook, Twitter, or have been sent via E-Mail.
  - Top 1: here shows the photo or video with more views or shares of each category.

![Counter Table]

**8.5.2 Events - cloud**

![Event Cloud Interface]
It allows to Customize what Patrons see on their Phone or Computer when they scan the QR code or type the code from their Photo to MyPhotoCode.com.

You can also customize the Cloud for each event. To customize the Cloud, click on the specific buttons to edit each part.

**Title**

Type the title you want and click on SAVE.

**Background**

Select a default background or upload your own. Once selected the one you want click on SAVE.
You have the option to switch on an advertising banner that will link to your website.

1. Type the URL that you want (for example your website), don’t forget to use http://.
2. Choose an image or gif to be the banner.
3. Click SAVE

Here you have the option to edit the privacy level of the event.

If the event is private, patrons will only be able to see their own photo. If the event is public, they will be able to see all photos from the event.
You can switch On a questionnaire section to ask patrons for their email address and their opinion.

If the section is On, patrons will answer your questions before they can see their photo.

Click on each edit button to edit each option.

Turn on this option to request an email address or a question. Provide two possible answers and turn on the question.
On the bottom half of this screen (image above) are the steps to follow to customize the PhotoBooth(s) for the event.

To customize the PhotoBooth, choose the PhotoBooth and click on the “add” button to start.

8.5.3 Events - screen

It allows to Customize what Patrons see on the PhotoBooth Screens at the location or during the Event.

On the bottom half of this screen (image above) are the steps to follow to customize the PhotoBooth(s) for the event.

To customize the PhotoBooth, choose the PhotoBooth and click on the “add” button to start.

The second step will be to select the section you want to customize.

The options are:
- Welcome screen
- Goodbye screen
- Custom Shots
- Background Music
- Header Banner (this one is only on the Strip PhotoBooth)
If you want to delete this USB stick, click on the delete button.

**Welcome Screen:** on the Strip PhotoBooth there will be 4 images. All other PhotoBooths only one image. This image will appear when a patron begins to take a photo.

Click on the “add” button.

Upload the images you choose and click on SAVE.

**Welcome Screen**

other PhotoBooths

**Strip PhotoBooth**
**Bye Screen**: on the Strip PhotoBooth there will be 4 images, for all other PhotoBooths only one image. This image will appear when a patron finishes taking a photo.

**Custom Shots**: these are the images that appear on the screens during the event. An example could be for a wedding where the bride wants to show pictures from when the couple first met, or a company event where they want to display brand names or products.

**Click on the “add” button.**

Upload the images you choose and click on SAVE.

**Bye Screen**

**Custom Shots**

Click on the “add” button.
**Background Music**: is the music that will be played during an event.

**Background Music**

Click on the “add” button.

**Header Banner**: is the image that appears on the top screen (1st screen) during the game. (available on the Strip PhotoBooth only)

**HEADER (Wedding version)**

Click on the “add” button.
There are three customization options:

- **The Logo:** the logo will be printed on the 4th photo of each strip. Click on the “edit” button to upload your logo.

- **The Text:** this text will be printed on the side of the photo. Click on the “edit” button to type the text you want to appear on each photo.

- **Frames:** you can use your own frames and/or designs as well as the DC default custom frames.

Click on “Your Custom Frames” if you choose to use your own frames. Upload the frames and click on SAVE.
Click on “DC Default Frames” if you choose to use DC Seasonal Suggested Frames.

Choose the topic to see the frame designs.

Once you choose the frames click save to add them to the Customization.
8.5.5 Events - photos & videos

This is where all of the photos and videos are stored from an event. Here you will know if the photo has been shared, which is the code, the date, etc...

- CODE of the photo
- DATE of the photo
- Shows if the photo has been seen:
  - via QR code
  - via WEB
- Shows if the photo has been shared:
  - send by EMAIL
  - on FACEBOOK
  - on TWITTER
This section offers different photo options:

- Download all photos & videos of the event (a zip file with all the photos and videos will be downloaded to your computer).
- Share ALL Photos and Videos together to a specific Facebook account.
- Import photos of other events into this event.

Choose the event where you want to import photos from.

Select the photos you want to import and then click on IMPORT.
Here is two lists of email addresses:

- **Shared E-mails:** email addresses captured when the user share their photo by E-mail.

- **Question E-mails:** these are the emails that you request (in the questionnaire module) from users when they want to see their photo.

By clicking on the download button of each list, an excel file with all of the email addresses will be downloaded.

**CoinOp Operators:**
The emails from your clients can be used for marketing purposes. Such as “Thanks for visiting”, “We look forward to seeing you again soon!”, or to offer a discount, just for showing the photo strip on their next visit. The marketing possibilities are endless!

**Rental Operators:**
You can use all emails to offer a discount for future events, a great sales tool.
When a customer shares their photo using the email button, the photo will be sent to an email, that you can customize.

In this section there is a template of the email. Fill in the fields with the text you want. For example, you can promote your company by inserting a link to your company’s website.

The customers can share their photos and videos, for this reason it’s important to use the keyword #PoV#. This keyword will be changed for the word photo or video depending on what the customers are sharing.

⚠️ **WARNING:** It’s important that the keyword be #PoV#, you should use the pound-sign “#”; without the pound-sign, the word will not change.
It allows to customize patron’s E-Mails when they share their photos through an E-Mail.

All captured emails are in this section, they are not separated by event however, listed together. The emails are only separated for shared emails and question emails.

On each line the code for the photo is displayed. Also the email captured and the date when the photo was sent by email.

On the top right corner of the screen is the download button.

By clicking on this button an excel file with all the email addresses will be downloaded.
In this section you will be able to see at a glance if a PhotoBooth has an alert or error only if you have turned on the alerts for each PhotoBooth. -- **Section 4.2**
For example if the PhotoBooth is running out of film, you will receive an email and in addition you will be able to see when the alert has been solved. Once solved it will appear in the solved alerts list.

The alerts and errors are separated by type:
8.8 MyPhotoCode.com - support

On the left menu you will find the SUPPORT button. This button will link you to our 24 hour online support website.

If you find that the process is taking too long there may be an issue with your username and password. You may want to request this information again (situation 1).

The username and password to enter on the online support application is the same as for MyPhotoCode.com.

Usually you do not need to login again (situation 2).

Situation 1:
**Situation 2:**

This support application will help you find solutions to the issues you are experiencing.

You will be asked a series of questions and given steps to follow some steps in order to find a solution.

Here you will find an array of videos and photos to help you understand the steps to follow and to answer any questions you may have.

To begin, please select the model of the PhotoBooth and in the drop-down menu select the PhotoBooth that you want to troubleshoot.

Once the PhotoBooth is selected, click on Start for the questions to begin.
WARNING!
Remember, to get the photos, by Myphotocode.com, the PhotoBooth must be connected to Internet.

If there isn’t connection to internet, you can save the photos in a empty USB memory in the computer.

When the USB will be detect by the computer, will be create automatically a New Folder called PhotoldDownload.
Inside the PhotoldDownload folder you will find 2 folders more, the first one called “Myphotocode” with your images and videos inside (just in case that you have recorded a video) and the second one called “Shots” with the individual shots.

Once the event finish, you can take off the USB memory from de computer and use it in any other computer to see your images or videos.

If the logo is activated, you will have 3 shoots for each print, with the loaded logo printing in the fourth frame.

In the folder called NoShare saved the photos not to share in the cloud. If “Internet funcionality” is in OFF mode, photos taken will be saved in this folder.

If you have the option “Internet Disclaimer” and the user decides “Print Only” the picture, this photo will also be saved in the folder NoShare.

These photos are saved in this folder but not up to the cloud, not be able to be shared.
1. Switch ON the PhotoBooth

2. Open the Photo slot door*

3. Insert the USB Stick to the PC (HP C2D) (the usb connection is on the left side of the PC)

4. Open the back door of your photobooth.

5. Press the yellow button from the Service Control Panel, to access the Setup Menu.

6. Go to Setup customize and select LOAD

* You will need 1314 keys (included on your PhotoBooth)
This folder is created automatically when you put the USB stick in your PhotoBooth.

If the logo is activated, you will have 3 shoots for each print, with the loaded logo printing in the fourth frame.

In the folder called NoShare saved the photos not to share in the cloud. If “Internet funcionality” is in OFF mode, photos taken will be saved in this folder.

If you have the option “Internet Disclaimer” and the user decides “Print Only” the picture, this photo will also be saved in the folder NoShare.

These photos are saved in this folder but not up to the cloud, not be able to be shared.
The setup menu is very useful for the owner of the PhotoBooth. You can configure the PhotoBooth depending on what kind of service you want to offer to your clients. You can control the timer, check the prices, adjust the camera settings or consult the accounting functions. To go to the setup menu while the PhotoBooth is in Demo Mode, press the yellow button (Menu) from the Service Control Panel inside the PhotoBooth.

1. Volume Control lever
2. Menu (Yellow Button): It enters setup Menu and allows options such as pricing, logos, camera adjustments, and features to be changed.
3. Accounts (Black Button): It prints detailed vending report including number of prints available.
4. Credit (Red Button)
5. Coin Counter

**SETUP MENU SCREENSHOTS**

**SETUP MENU CONFIGURATION**

The configurable parameters are divided in 5 groups:

- Products & Prices
- Rentals
- Customize
- Options
- Camera
### 11.1 PRODUCTS & PRICES

You can set the prices of the different products with the arrows.

<table>
<thead>
<tr>
<th>PRODUCTS &amp; PRICES</th>
<th>RENTALS</th>
<th>CUSTOMIZE</th>
<th>OPTIONS</th>
<th>CAMERA</th>
<th>EXIT</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>AVAILABLE</td>
<td>2 STRIPS</td>
<td>PRIICES</td>
<td>4&quot; X 6&quot; PHOTO</td>
<td></td>
</tr>
<tr>
<td>BLACK &amp; WHITE</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td></td>
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<tr>
<td>COLOR</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td></td>
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<tr>
<td>HAIRCUTS</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
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<tr>
<td>HATS</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td></td>
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<tr>
<td>STREET ART</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td></td>
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<tr>
<td>GET FRAMED</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td></td>
</tr>
<tr>
<td>EXTRA COPIES</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td></td>
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<tr>
<td>REPRINT</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td>✔️</td>
<td></td>
</tr>
</tbody>
</table>

**REPRINT:**
Reprint is when the user scans the QR-Photo and wants to print more copies of a photo. Here you can configure the price of Reprint.

| CURRENCY | 5 |
| COIN VALUE | 1 |

### SWITCH ON/OFF PRODUCT

You can enable/disable the products for each event.

**YES ✔️/NO ✗**
11.1.1 EXTRA COPIES
You can turn on the option of extra copies.

You can set the prices of the different products using the arrows.

You can turn on the option of extra copies. In case of not have this option in the setup menu, this screen will not appear in the game.

11.2 RENTALS

**Modules:** login ✓ / scan QR ✓

**Game mode:** Freeplay / Token / Timer / Coinop

**MODULES:**
Use the arrows to configure the game on Freeplay, Token, Timer or Coinop mode.

If the kiosk doesn’t have internet connection, the Login option not appears during the game.

If you deactivate the Scan QR option, this option not appears during the game.
Setup menu

COINOP

TIMER
You can enable/disable.

YES✓/NO✗
11.3 CUSTOMIZE

11.3.1 LOGO

1-The menu is displayed on the screen.

2-Select customize and activate the logo with the green check mark. (the logo will appear on the 3rd screen, if you can’t see your logo it means that the upload is not correct.

3-Touch “X” EXIT. The Photobooth is ready to work.

*It’s very important to follow the exact specifications to upload your logo.

Not working? Please refer to section 13.12 for assistance.
### 11.3.2 TEXT

1. The menu is displayed on the screen.

2. Select customize and activate the text the green check mark.

3. Touch “X” EXIT. The Photobooth is ready to work.

### 11.3.3 DATE

1. The menu is displayed on the screen.

2. Select customize and activate the text the green check mark.

3. Touch “X” EXIT. The Photobooth is ready to work.
11.3.4 LOAD FROM USB

Load From USB:

Load: To upload your customizations: put the USB Stick in the pc, go to the Setup Menu Customize, and press the LOAD button. If your USB is not detected, press EXIT and enter again to the Setup.

While uploading, appears a screen that disappears only when the software has finished loading.

Load From USB:

Check logo and text: You can check the logo and text that will appear in the photos. This screen disappears after a few seconds.
### 11.3.5 WELCOME/BYE

1. The menu is displayed on the screen
2. Enter to the customized menu and select Welcome/Bye screen and CUSTOM
3. Touch “X” EXIT. The Photobooth is ready to work

<table>
<thead>
<tr>
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<tr>
<td>PRINT ON PHOTO</td>
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<td></td>
</tr>
<tr>
<td>LOAD FROM USB</td>
<td>LOAD</td>
<td>CHECK LOGO AND TEXT</td>
<td></td>
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<tr>
<td>WELCOME SCREEN</td>
<td>CUSTOM</td>
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<tr>
<td>BYE SCREEN</td>
<td>CUSTOM</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>GET FRAMED</td>
<td>SEASONS</td>
<td></td>
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</tbody>
</table>

**OTHER OPTIONS**
RANDOM/NONE/STANDARD

### 11.3.6 FRAMES

1. The menu is displayed on the screen
2. Enter to the customized menu and select GET FRAMES and CUSTOM
3. Touch “X” EXIT. The Photobooth is ready to work

<table>
<thead>
<tr>
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</tbody>
</table>

**OTHER OPTIONS**
CUSTOM/STANDARD
11.4 OPTIONS

Defines the parameters for some available features:

**Current Time:** 2012-X-X (Day) XX:XX(Hour)

**Music on intro:** YES /NO ×

**Show events shots:** Screen savers of photos already loaded by you. YES /NO ×

**Internet functionality:**
**WIFI:** If you want to connect via wifi your Photobooth
(For more info see section 12.1.2 Wifi-Wireless Land)
OFF, QR, CODE ONLY, UPLOAD ONLY.
· OFF: Deactivate the QR Code and the Human Code
· QR: Activate the QR Code and Human Code
· CODE ONLY: Not appears the QR Code, only the Human Code,
· UPLOAD ONLY: The photos upload to the cloud but only are visibles for the rent through MyPhotoCode.com Rentals Login. The users can’t view their photos via online at MyPhotoCode.com

**Internet Disclaimer:** If this option is enabled, during the game, before taking the first picture, a screen appears that asks whether the photo, as well as being printed, also want to share in the cloud to recover at any time. (Print &Share button). In this screen the users can press “Terms of use” and read the info about share their photos to the cloud. The PhotoBooth is going to take pictures of people and minors. Private images are protected by the law. You as the Owner of the PhotoBooth have to know the laws of your area. YES /NO ×

**Video message:** Select this option to record a video
(IMPORTANT: Internet must be activated). YES /NO ×

**Theme:** You can choose Standard or wedding
For more info see section 12.1.2 Wifi-Wireless Land

11.5 CAMERA

In the submenu CAMERA, the owner can set the camera zoom position and brightness.
12-INTERNET

12.1 HOW TO CONNECT THE PHOTOBOOTH TO INTERNET

12.1.1 LAND CABLE (Ethernet cable)

1-Switch on the PhotoBooth
2-Connect a keyboard and a mouse via USB to pc.
3-Press ALT+F4 (on the keyboard) to access to O.S (operative System)
4-Once the screen is black, use the mouse to go to bottom on the left of the screen, then will appear the START button, click START to view the desktop. (In Strip and NG, the Start is on top left)
5-Press START Settings Network Connections. If your Photobooth is disconnect to internet, you will view this image on Desktop:

![Image of network settings](image1)

6-Connect the Ethernet cable from the pc to router or modem.
7-Wait few seconds, then you will view on the screen. Double click:

![Image of network connections](image2)
8. A pop-up will appear and you can check if you are online.

9. To return to DC PhotoBooth software, follow these instructions:
   Press START PROGRAMS START UP PNG
   (each PhotoBooth has their name: NG, Strip, PNG, MEGA)

12.1.2 WIFI - WIRELESS LAND

A. In order to use the WIFI ADAPTER YOU NEED THE SOFTWARE "EXPRESSION V1.2 HIGHER
B. To update the Machine or change the software version, please follow these steps:
   1. Open the DVD Driver.
   2. Insert the "Boot DVD".
   5. Wait while the restore program re-installs the software (a progress bar appears on the screen). The time process is about 30 minutes
   6. A black screen appears when the process finishes.
   7. Extract the DVD disk.

C. After restoring or updating the PhotoBooth we need to calibrate the touch screen.
D. To do the calibration, press the yellow button from the Control Panel twice.
Press the yellow button and after 7 seconds press again.

Calibrate the screen: Touch the center of the target (1 time only)

After the 3 targets, drag your finger all around the screen to make sure the cursor follow finger and press OK.
After calibrating the screen, turn OFF the PhotoBooth and plug the WiFi adapter

**Warning:** Don’t Connect or Disconnect ANY HARDWARE (printer, wifi, touch, cam...) when the machine is power ON

To connect your PhotoBooth to internet via wifi you need a USB extension because if you connect directly to the pc, the metal chassis of the kiosk can create interferences. Put the cable end where is the wifi adapter off to the metal chassis of the kiosk.

*Some Strip PhotoBooths have a usb slot at the top right of the chassis. In this case you don’t need a USB extension, just plug the usb wifi adapter in this slot.

You need a USB extension to connect the WiFi adapter (optional)

Also you will need a WiFi Adapter. The Approved on is TRENDNET 648

P.5 P.5 USB Extension to connect the WiFi adapter

Mini Wireless USB Adapter.
TRENDNET N150 TEW-648UB (optional)

Mini Wireless USB Adapter.
TRENDNET N150 TEW-648UB (optional)
**Warning:** we recomended TRENDNET N150 TEW-648UB. if you use another device we have no responsibility.

**Warning:** Manipulate the photobooth OFF, and never manipulate the photobooth when is power ON.

**Warning:** Don’t Connect or Disconnect ANY HARDWARE (printer, wifi, touch, cam...) when the machine is power ON.

With the PhotoBooth Power OFF: Insert the USB extension (P.5) in the indicated slot. Insert the wireless adapter to the other end of the USB extension.

P.1 Main Power cable  
P.2 Control Board. Serial Cable From PC to Control Board M/F. (56 cm - Inch 22,04)  
P.3 Jack Stereo. Cable. (180 cm - Inch 70.87)  
P.4 VGA cable From Touch Monitor to PC. (180 cm - Inch 70.87)  
P.5 Wifi (or Antenna). USB Extension AM/AF (180 cm - Inch 70.87) FROM to USB Cable  
AM/AF to PC (50 cm - Inch 19.69) Optional feature  
P.6 Credit Card Reader USB Optional  
P.7 Dongle. USB Extension AM/AF From Dongle to PC. (180 cm - Inch 70.87)  
P.8 Printer. USB Cable From Printer to PC. (180 cm - Inch 70.87)  
P.9 Ethernet cable (internet). Land Cable (RJ45 Ethernet cable)  
P.10 Camera. USB Extension AM/AF From Camera to PC. (180 cm - Inch 70.87)  
P.11 Touch. USB Cable From Touch Monitor to PC. (180 cm - Inch 70.87)
2-Turn on the PhotoBooth and go to the OPTIONS tab in the Setup Menu.
3-Click on the WiFi button.

4-Wifi Manager
5-Click on the List Available Network button.

TRENDNET will appear at the list

The status will be disconnected
6-A list of available networks appears, select the network you want to connect.

7-Enter the network key. When touching that area, a keyboard appears in the screen. Write the key and click ACCEPT.
8-Then, click on CONNECT.
9-Now, you’re connected.

10-If the status show "Disconnected" try again from step #6 and make sure you select the right connection, and type the right password
11-If it shows "connected to" them click to EXIT setup menu.

**Warning:** Don’t Connect or Disconnect ANY HARDWARE (printer, wifi, touch, cam,..) when the machine is power ON

12.1.3 WIFI HOT SPOT (3G/4G Wimax)

1-Buy a HotSpot. Requires a data plan contract with your ISP (Internet Service Provider)
2-Requires a WiFi hardware device. Please, contact us to purchase your WiFi adapter TrendNet N150 TEW-648UB.
3-When you have done the steps 1 and 2, go to see how to connect via WiFi - Wireless Land.
Nowadays, the majority of PhotoBooths send photos over the Internet. It’s all so safe, so we think? The answer is no!

Minors are a big part of PhotoBooth users. Are they secure when typing private data in a public area?

Every year there are hundreds of cases of identity theft, scams, account lockouts, reception of spam, viruses, etc.

Imagine that you are with a friend in a PhotoBooth and you want to send the photo to your email address or share the photo on Facebook. The majority of PhotoBooths make you enter your personal data, or login to your account, while in the PhotoBooth. You are typing your personal information in a public terminal where third parties could access and steal the data, and second, you are writing your password in the presence of another person. It isn’t secure.

Therefore, Digital Centre now introduces Share Secure. You won’t have to type your email address to log on to Facebook or Twitter because our PhotoBooths will send the photos to your smartphone, and it is your personal smartphone which will manage the photos safely.

• WHAT’S SHARE SECURE?
Share Secure is a service that DC offers in all their PhotoBooths. It ensures reliable delivery of photos via the Internet to guarantee a safe and private transmission.

*Internet connection is required for Share Secure.

• HOW IT WORKS
You can view and share photos and videos through your phone or computer without having to provide personal information to the PhotoBooth. You don’t have to give your details to the PhotoBooth exposing yourself to unsafe public terminals where third persons may steal information, passwords, or identities.

• ADVANTAGE
1. Reduces the risk of identity theft. There are many real cases of identity theft and it is most important for DC to preserve the privacy and safety of its users.
2. Protects confidential information like email address, telephone number, home address, etc., because it isn’t necessary to type your personal information in any DC PhotoBooths.
3. Assures users that the information will be sent to the recipient securely.
4. Don’t have to type your details over and over again.
5. Probability of error is zero because everything is from your smartphone. How many times do users make typing mistakes when entering their email address? Or how many times do they forget their password? Your smartphone has all of your personal data, and all your photos and videos will arrive safely, confidentially, and without any error.

This option is available for all users of Digital Centre PhotoBooths. You have two ways to see your photos:

1. Manually: Through the QR Code printed on the photo that can be scanned from your smartphone.
2. Automatically: The smartphone will link the user with the PhotoBooth, and will immediately send the photos to the smartphone, without typing any phone number, user, email or password.
12.3 DIGITAL CENTRE APPS

What can the APPS do for you?

OWNERS can control their PhotoBooths in real time. This tool is way ahead of just getting a daily report in your email.

- Running out of Film?
- Cash box full?
- The PhotoBooth should be ON?
- Full report
- My Locations
- Order Film automatically
- News
- Upgrades
- Alerts

USERS get their pictures at the Smartphone automatically, together with extra functionalities

- SHARE SECURE with all their user names, passwords or emails. Users never type any confidential data at the public kiosk.
- Post on Facebook, Twitter and email automatically
- Post at the WALL and get votes
- Meet other PhotoBooth Users and vote them
- Monthly TOP 10 gets prizes
- Locate nearby PhotoBooths
- …..and much more coming!

12.3.1 PHOTOBOOTHS APP FOR OWNERS

PHOTOBOOTHS APP (for OWNERS)

This APP has been created for DC PhotoBooth owners. They will control all their PhotoBooths remotely and ON TIME. It has an interactive map where you can see your location, and the location of your PhotoBooths. It will WARN you if any PhotoBooth is running out of Film, cash box full, or if they are not working properly. The owner decides to be warned when the Film stock is 50 prints, 100 prints or whatever. The same with the cash box. There’s an option to contact DC directly from the application, or suggest some improvements. If your PhotoBooth is running out of Film, you can reorder by pressing a button only. This APP makes management easier for all PhotoBooth owners. Improve the Income of your PhotoBooths! Save time and money.

12.3.2 MYPHOTOCODE APP FOR USERS

MYPHOTOCODE APP (for USERS)

MyPhotoCode is a new application to your Smartphone from Digital Centre. It is free for all users of DC PhotoBooths. It gives extra value to the money they put in the PhotoBooth, and increases the sales because players can make easy copies or take new pictures to win prizes. With this APP users will see, on his/her Smartphone, all the photos taken in any DC PhotoBooths, no matter when or where the photo was taken. Users can instantly post on Facebook or email, and post at the WALL. The WALL is the nationwide place where all users can post their photos and see what other users from other locations do. Users can vote for best pictures and see the Monthly Top 10 from the Nation!

The APP will link the user with the PhotoBooth when he/she starts using it, and will immediately send the photos to their Smartphone, without typing any phone number, user, email or password. User could print extra copies from his/her pictures taken in any DC PhotoBooth at any time. Users can locate nearby PhotoBooths to take new pictures or print existing ones with family or friends.
13-TROUBLESHOOTING

13.1 GENERAL PROBLEMS

Problem
The unit switch is ON, but it does not turn on.

Causes
The unit is not plugged in.
The voltage is incorrect.
Overload: the fuse over the electric socket has been blown.

Solutions
Check if the unit is correctly connected to the electric ground.
Check if the electric ground is receiving electricity.
Be sure that the voltage is correct.
Change the fuse.

Problem
The fluorescent does not turn on.

Causes
The fluorescent lights have been blown.
The transformer has been blown.

Solutions
Replace the fluorescent lights.
Replace the transformer.

13.2 MONITOR’S PROBLEMS

Problem
The monitor image looks darker or lighter.

Causes
The monitor is not adjusted correctly.

Solutions
Readjust the monitor.

Problem
The monitor image moves up and down.

Causes
The monitor is not adjusted correctly.

Solutions
Readjust the monitor.
13.3 MONITOR NO SIGNAL MESSAGE

Check if the PC lights are ON.
If the lights are on then it appears that the PhotoBooth is working but the monitor is not.
Next steps:
When you turn ON the PhotoBooth, can you see any message on the screen? (ex: manufacturer name, or "NO SIGNAL")?
If this is the case, the VGA cable is probably unplugged or damaged.
But if nothing is on the screen (when you turn ON the PhotoBooth), please check if there is power to the Monitor. Power cable is probably unplugged from the monitor.

13.4 PRINTER PROBLEMS

**Problem**
The printer does not switch on.

**Causes**
The printer is disconnected.
The printer does not receive electric supply.

**Solutions**
Connect the printer.
Be sure that the cable is correctly connected.

**Problem**
It prints one or more white lines.

**Causes**
Thermal head is broken.

**Solutions**
Replace thermal head.
13.5 Printer Error

Problem
When you take a picture and see this message Error “INVALID PRINTER” on the screen

Error number 0:
· The printer is disconnected.
· Look at the PIN of the correct printer.

Error number 2:
· The printer must be Digital Centre

Error number 3:
· The paper or the ink sheet is incorrect

Error number 4:
· The printer Dongle is disconnected.
The “Please Wait” error is very common. It looks like the PC freezes, but it isn’t. The problem is that the computer is waiting for the right components.

When we turn on the PhotoBooth, the computer shows the “Please Wait” screen while it checks the Control Board, the USB adapter and the Printer. If any of the components are not ok, the software doesn’t go ON.

So, when we face this problem we have to check the 3 components. The procedure is as follows:

1· Check the Printer lights ON. Should be ON the following lights “POWER” and “READY”. If any other light, please fix it and Turn OFF and ON the PhotoBooth.

2· Check the Printer Connections. Power and USB, just 2 wires.

3· Check the Control Board Serial Connection. (That is the common problem Point). (attached 2 pictures: Correct and Error “Please Wait”). This connection is very easy to lose during transport, or when we work at that area.
Troubleshooting

13.6 PC PROBLEMS

Problem
Install a brand new Control Board with Atmel chip and jumpers.

Causes
This problem is due to a hardware malfunction.
Check the green Capture Board, as it is probably out or half way in.

Solutions
Turn OFF the PC.
Take out the Capture Board. And put it again (all the way in).
Screw in tightly and check again that it is all the way in, and did not move little out during screwing.
Turn ON the PB and check it.

13.7 HARD DRIVE ERROR

This procedure is to check if the BIOS settings are correct for an Automatic BOOT-DVD.
WARNING!!! This procedure is very dangerous and could cause a PC Malfunction. Please read it carefully and follow all steps one by one.

1. Plug in a keyboard to the PC.
2. Turn ON the PC (or the whole Photo Booth).
3. When the ASRock screen appears, press “F10” several times until the “BIOS SETUP UTILITY” appears on the screen. If it does not come up, and the software continues uploading, then go back to the Step 2.
4. With the Keyboard arrows, move up to the Storage Menu, here we are going to check the following thing:
   · Device Configuration (step 5)
   · Boot Order (step 6)

5. Once you are inside the “DEVICE Configuration” please check the following points:
   • “Hard disk” should be connected at SATA0
   • “CD-ROM” should be connected at SATA1

If everything is OK, press ESC to return the Main menu.
If Hard disk or CD-ROM or Both are not detected, we should check the PC connections.
(Do this work with the PC unplugged from power). Go to step 8
6. Once you are inside the “Boot Order” please check the following points:
   • “ATAPI CD-ROM”
   • “Hard Drive”

   If ATAPI CD-ROM or Hard Drive or Both are not detected, we should check the PC connections. (Do this work with the PC unplugged from power). Go to step 8.

7. With the Keyboard arrows, move right to the Advanced Menu here we are going to check the following thing:
   • Select Power-On Option and confirm that the “After Power Loss” is ON.
8. Unplug the PC from the power.
9. Open the top cover (there are 2 screws in the top back side of the PC)
10. Check connections as follows:
   Please pull up the green arrows from the DVD ROM and from the Power supply and check the connection as it shows in the following pictures.

**IF The Hard Disk is SATA + DVD SATA it will be like this:**

11. If all connections are fine (as it appears in the pictures), then it is possible that the component, which is not detected at the “IDE CONFIGURATION” Menu, is physically damaged. Please contact Digital Centre for a new part.
13.8 DONGLE ERROR

If you switch on the PhotoBooth and the following message appears; “Sentinet HASP key not found (H0007)”, it means that the printer dongle is not well connected. The USB dongle must be connected on P.7 (please see picture).
13.9 CAMERA ERROR

When you take a picture and your screen appears black please check the USB connection from the camera. The USB must be connected on P.10 (please see picture).
13.10 CONTROL BOARD ERROR

The control Board is the green board located behind the PC. It doesn’t mean that the Control Board is bad; it could mean that the PC could not connect with the Control Board (because the Serial cable is not correctly connected).

Check following points:
1. Check the Control Board Serial Connection “P.2”. (That is the common problem point). (attach 2 pictures: Correct and Error “Please Wait”). This connection is very easy to lose during transport, or when you work at that area.
2. If all connections are good, then check that the Control Board Red LED is ON.
3. If all the 2 points are OK, but still doesn’t work, please send the Control Board to Digital Centre (contact the Support Team before sending)

P.2 Control Board. Serial Cable From PC to Control Board M/F. (56 cm - Inch 22,04)
13.11 SOUND PROBLEMS

Problem
The sound does not work

Causes
The volume is not correct.
The configuration menu has the sound set to OFF.

Solutions
Adjust the volume with the control placed below the test, free-play and start buttons.
Change the sound configuration from the test menu (black button).

13.12 PROBLEMS UPLOADING THE LOGO

Possible causes:

1-USB is damaged
- Let’s make a test to see if it works at the computer.
- Plug the USB STICK at the front of the PC (HP C2D), and go to Set Up Menu.
  Then exit the Menu.
- Take a picture by choosing the product you want.
- After the game, Remove the USB STICK.
- Plug the USB STICK in your PC or LapTop.
- Check if the USB STICK contents the PhotoldDownload folder.
- It should be 2 folders into the PhotoldDownload and your picture should be there.
- If your picture is not there, the USB STICK is not working properly.

It’s recommended to use a USB drive with LED and 2GB of space.
2. The logo specifications/characteristics are not correct
   · Plug the USB Stick in your PC or Laptop.
   · Locate the logo, Placed on the logo and click the right button on your computer mouse to open properties.
   · The properties should be as follows.

Click the right button

· Check the logo specifications

Logo specifications:

Name: logo
Size: width: 800 pixels height: 600 pixels
Resolution: 300dpi
We recommend 300dpi, but it will also work with less resolution.
Extension: JPG
Color mode: RGB

If it doesn’t working, consult a professional designer to assist in changing the logo.
ADVANCED USERS: Use the following web site for suggestions; http://www.webresizer.com
14-DECALS

You can use images of 300 dpi to personalize the decals if needed. Save in a JPG format.

The size cm (for EUR) or inch (for USA) for each one must be:

1-(DE4401) DECAL. I-go #1 Front Top (30x23 cm - Inch 9.1x11.8)
2-(DE4402) DECAL. I-go #2 Front Bottom (30x23 cm - Inch 9.1x11.8)
3-(DE4403) DECAL. I-go #3 Bottom Left Lateral Door (Photo Slot) (30x23 cm - Inch 9.1x11.8)
4-(DE3401) DECAL. Social Networks. Top Right/Left (White) (Strip / I-Go) (6x40cm - Inch 2.4 x 15.7)
5-(DE0001) DECAL. Share Secure (QR Photo Planet) (16.2 x 37.2 cm - Inch 6.4 x 14.6)
1. (DE4401) I-GO DECAL. I-GO #1
   Front Top (55x42 cm / Inch 21.7x16.5)

2. (DE4402) I-GO DECAL. I-GO #2
   Front Bottom (55x42 cm / Inch 21.7x16.5)

3. (DE4403) I-GO DECAL. I-GO #3
   Bottom Left Latereal Door (Photo Slot)
   (30x23 cm / Inch 9.1x11.8)

4. (DE3401) DECAL. Social Networks.#4
   Top Right / Left Latereal (white) (Strip / I-Go)
   (6.5x50 cm / Inch 2.4 x 19.6)

5. (DE0001) DECAL. Share Secure #5
   (QR Photo Planet)
   (16.2 x 37.2 cm / Inch 6.4 x 14.8)

6. (DE0005) ADVERTISING DECAL. Smartprint #6
   (32.7X152 cm / Inch 12.78x59.28)
15-DIAGRAM PHOTOBOOTHS PARTS

ME4409
TILTING CAMERA FRONT HOLDER.
(WHITE)

EL3400
FULL HD CAMERA.

PL3400
"LOOK HERE"#3 PLASTIC RIGHT
ARROW. STRIP (7,5x10 cm - Inch 2,96x3,94)

GL3400
SCREEN GLASS 19"

EL3405
LED STRIP WHITE
COLOUR - 12 LEDS.
(30,5 cm - Inch 12)

GL3401
TOUCH SCREEN GLASS 19"

ME4400
MAIN BODY BOTTOM CHASSIS

ME4401
MAIN BODY TOP CHASSIS
1 MONITOR

PL3401
"LOOK HERE"#3 PLASTIC
LEFT ARROW. STRIP
(7,5x10 CM
INCH 2,96X3,94)

EL3404
LCD MONITOR 19"
HANNS

ME0001
LOCK 1314
Characteristics/Diagram photobooths parts

- ME4403: TOP BACK DOOR
- ME4413: LEFT SUPPORT ARM
- ME3411: BACK METAL HANDLE
- ME4402: BOTTOM BACK DOOR
- ME4412: RIGHT SUPPORT ARM
- ME4404: MAIN BODY LEFT LATERAL DOOR (PHOTO SLOT). STRIP (WHITE)
16.1 HOW TO CONNECT AN EXTERNAL SCREEN

- you need an external screen and a “VGA splitter”

![VGA splitter](image)

**WARNING:** under its responsibility

- Put the external screen outside or above the PhotoBooth and plug the power of external screen (Plug the external screen on a external socket)

- You need de VGA splitter. The screen of PhotoBooth have a single VGA, unplug the single VGA and plug de VGA splitter. On the VGA splitter, you have to plug one end to the single VGA and the other end at external screen.

What you will see on the external screen is a replica of the screen PhotoBooth. (a mirror)

![Back of computer with cables](image)

P.4 VGA Cable From Touch Monitor to PC. (180 cm - Inch 70.87)
16.2 PROBLEMS UPLOADING THE LOGO

Possible causes:

1- USB is damaged
   · Let’s make a test to see if it works at the computer.
   · Plug the USB STICK at the front of the PC (HP C2D), and go to Set Up Menu.
     Then exit the Menu.
   · Take a picture by choosing the product you want.
   · After the game, Remove the USB STICK.
   · Plug the USB STICK in your PC or LapTop.
   · Check if the USB STICK contents the PhotoldDownload folder.
   · It should be 2 folders into the PhotoldDownload and your picture should be there.
   · If your picture is not there, the USB STICK is not working properly.

It’s recommended to use a USB drive with LED and 2GB of space.
2-The logo specifications/characteristics are not correct

- Plug the USB Stick in your PC or Laptop.
- Locate the logo. Placed on the logo and click the right button on your computer mouse to open properties.
- The properties should be as follows.

Click the right button

- Check the logo specifications

Logo specifications:

- **Name:** logo
- **Size:**
  - width: 800 pixels
  - height: 600 pixels
- **Resolution:** 300dpi
  - We recommend 300dpi, but it will also work with less resolution.
- **Extension:** JPG
- **Color mode:** RGB

If it doesn’t working, consult a professional designer to assist in changing the logo.

**ADVANCED USERS:** Use the following web site for suggestions; [http://www.webresizer.com](http://www.webresizer.com)
**16.3 RECOMMENDATION: USE EMPTY USB STICK**

Whenever you create an USB Stick for a new event, make sure the USB stick does not contain photos of past events, this could lead to mix photos of past events with new events, and even lose some photos.

To ensure this, check if your USB Stick has a folder called PhotoIdDownload and make sure this folder is empty. If the USB Stick does not have this folder, do not worry, when you plug the USB Stick at the PhotoBooth, this folder will be created automatically.

**16.4 NOT DETECT THE USB STICK**

Please try the following procedure.
1-Plug the USB stick
2-Go to configuration and press LOAD, if it says USB not found then EXIT the configuration and GO IN again.
3-Maybe the first time it does not have enough time to recognize, it but the 2nd time probably yes. If it keeps saying USB not connected, please try another one.

**16.5 RECOGNITION DEVICE**

When you connect the USB sometimes it takes a while to be recognized by the computer.

**16.6 CARD READER**

If you want a card reader please contact DCA.
Sales: Ph: +1.305.387.5005 / sales@dc-image.com
Tech Support: Ph: +1.305.387.5115 / support@dc-image.com

**WARNING:** Is very important connectar card reader in the slot indicated (see section 4.3)

**16.7 TOUCH SCREEN CALIBRATION**

Press the yellow button and after 7 seconds press again. Automatically the menu is openend to calibrate the touch screen.
Calibrate the screen: Touch the center of the target (1 time only)

After the 3 targets, drag your finger all around the screen to make sure the cursor follow finger and press OK.
16.8 PRINTER TRANSPORTATION

Follow these instructions for proper transportation:
1. Remove paper and paper rollers. Remove ink ribbon and ink tray.
2. Close the door with the printer on the standing up position until the LED paper/ink ribbon light flashes.
3. Transport printer in its original package or protect properly to avoid inner mechanism damage.

ATTENTION

LIFT FROM HERE

CAUTION
DO NOT PULL OR LIFT FROM HERE

16.9 BOOT DVD

To update the machine or change the software version, please follow these steps:

1. Open the DVD Driver.
2. Insert the “Boot DVD”.
5. Wait while the restore program reinstalls the software (a progress bar appears on the screen). The time process is about 30 minutes.
6. A black screen appears when the process finishes.
7. Extract the DVD disk.

CUSTOMIZED FRAMES:
If you have customized frames and/or logos now is the time to upload.

CUSTOMIZED FRAMES. If you have customized frames and/or logos now is the time to upload.
To upload your customizations: put the USB Stick in the PC, go to the Setup Menu Customize, and press the LOAD button. If your USB is not detected, press EXIT and enter again to the Setup.
To view your frames, in the Setup menu, the Frames Option has to be in Custom mode.
Here below we are going to explain how to read a print report. To get a print report you should press the black button on the service control panel:

1. **Report number**: number of the report
2. **Date**: date and hour when the report has been made
3. **Software**: software version
4. **Plays**: number of plays done between the last report and this
5. **Coins**: number of coins that has been gained between the last report and this
6. **Errors**: number of errors that your PhotoBooth has had between the last report and this
7. **Total**: number of plays by type between the last report and this
8. **Each line shows a session of your PhotoBooth between the last report and this**: Sample:
   - 10-02-2014 9:38 – 10-02-2014 20:40 Plays: 6; Cash: 18; Stock: 46
   - The PhotoBooth was turned ON on October 2nd at 09:38 and was turned OFF on October 2nd at 20:40, during this session 6 plays has been made, 18 cash (the PhotoBooth was on Freeplay mode) and stock of film that remains in the printer is 46 (the PhotoBooth can make 46 plays more)
The I-go PhotoBooth besides being the most portable of the range, has a trolley that makes it much more easy transportation. A tool that will facilitate the mobility of your PhotoBooth.

**Microphone kit**
- High quality external Microphone
- Microphone support with screws
- XLR - Jack microphone cable

**kit wifi**
With this kit it is possible to establish a connection with the Internet in your PhotoBooth without any cable.
Flight case

Backup

Printer 9550

Printer 9810

Optional
DIGITAL CENTRE

The Worldwide PhotoBooth Manufacturers