



# JJ Pinball, LLC

## Limited Manufacturer's Warranty

The manufacturer of this Pinball Machine, JJ Pinball ("JJ P"), warrants to the holder of a valid proof of purchase ("Purchaser" or "You") that the Pinball Machine ("Machine" or "Product") is free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with operation instructions.

### What does the limited warranty cover - and for how long?

1. The JJP "Bumper to Post" Limited Warranty covers every part in your new Jersey Jack Pinball Machine for a period of 30 days from the date of delivery of the Machine to its original Purchaser.
2. In addition, the JJP Sound Board, I/O Driver Board, CPU, 0.96" OLED Monitor, 26" LCD Monitor and RGB LED (Light) Boards are covered for a period of one year from the date of delivery of the Machine to its original Purchaser. If the Machine is used for commercial purposes (any use other than in-home use), the JJP Sound Board, I/O Driver Board, CPU, 0.96" OLED Monitor, and 26" LCD Monitor and RGB LED (Light) Boards are covered for a period of 6 months from the date of delivery of the Machine to its original Purchaser.

**Who is entitled to Warranty coverage?** The original Purchaser.

**What will JJP do?** JJP will repair or replace any covered part at no charge for the part, exclusive of shipping and handling charges or any labor to install the part.

**What is not covered?** The Limited Warranty does not cover: 1) any labor or service calls necessary to replace any part; 2) part replacement which is a result of improper installation, shipping or handling damage, negligence, misuse, abuse, alteration, modification, rust of any kind; 3) damage caused by electrical surge or by intrusion of any liquid, repairs by persons other than our authorized service personnel, fire, theft, acts of God (such as a flood), and/or improper electrical connection.

**What must I do?** In order to be eligible for coverage you must register your JJP Machine within 5 days of delivery on-line at [www.JerseyJackPinball.com](http://www.JerseyJackPinball.com), by e-mailing [Service@JerseyJackPinball.com](mailto:Service@JerseyJackPinball.com) or by calling 732-364-9900.

If a covered part requires repair or replacement, email us at [Service@JerseyJackPinball.com](mailto:Service@JerseyJackPinball.com) or open a service ticket at the Jersey Jack Pinball website and enter a brief, written description of the problem. You may also call us at 732-364-9900; however all warranty claims must be in writing. For repair or replacement, the covered part must be shipped, prepaid, to us or to an authorized JJP distributor. The repaired, or replacement part, will be returned to You upon warranty verification. In the event that You want a replacement part in advance of returning the original part to JJP, you must order the part from your authorized distributor and advance the retail cost for the replacement part. The original part must be returned within 21 days for warranty verification. Upon verification of warranty, the amount paid for the advance replacement part will be fully refunded.

**State Law Rights:** This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

**Exclusive Agreement:** This limited warranty is the complete and exclusive agreement between You and JJP. It supersedes all other written or oral communications related to this Product. JJP provides no other warranties for this Product. The warranty exclusively describes all of JJP's responsibilities regarding the Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification.

**Limitations:** Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the Product is fit for ordinary use) are excluded. Some states do not allow the exclusion or limitation of implied warranties, so the above limitation or exclusion may not apply to you.

In no event shall JJP be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to, lost profits or revenue, inability to use the Product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

